

Recycling and Waste Collections

Dover District Council and Shepway District Council, in partnership with Kent County Council, will soon be entering into a new, joint contract for recycling and waste collections. A joint contract will offer economies of scale which will help to ensure that we get the best price for our residents for the collection and disposal service. We would like to give you the chance to help shape the new service before a new contractor is appointed in July and before the new recycling and waste collections start.

You can do so by completing a short survey. The questions are below or you can complete the survey on-line.

For Shepway District Council residents please go to: www.shepway.gov.uk

For Dover District Council residents please go to: www.dover.gov.uk

A copy of the questions is also available from council offices

- 1. Residents have told us that they want opportunities to recycle more. In response to this, councils across Kent have jointly agreed an ambition to recycle 45% of waste by 2015 and 50% by 2020. How important is it to you personally that we help meet this ambition?**

70.4%	<i>Very important</i>	25.2%	<i>Important</i>	2.8%	<i>Not important</i>	0.7%	<i>No view</i>
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- 2. The only kind of plastic we currently collect is plastic bottles. How important is it to you that other types of plastic (for example yoghurt pots and margarine tubs) are collected and recycled?**

74.3%	<i>Very important</i>	20.9%	<i>Important</i>	3.1%	<i>Not important</i>	0.8%	<i>No view</i>
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- 3. We are looking at ways of how food waste could be collected every week separately from residual (dustbin) waste so that it can be composted. How important is it to you that food waste is collected weekly and composted and not sent to landfill?**

43.2%	<i>Very important</i>	30.6%	<i>Important</i>	22.4%	<i>Not important</i>	2.4%	<i>No view</i>
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- 4. How important is it to you that the contractors who collect your recycling and waste put your containers (wheelie bins, box and bags) back at the place where you left them?**

67.4%	<i>Very important</i>	26.8%	<i>Important</i>	3.3%	<i>Not important</i>	0.8%	<i>No view</i>
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- 5. Our current contracts do not enable us to collect recycling from larger blocks of flats. If you live in a block of flats, how important is it that we offer you a recycling collection in the new contract?**

12.5%	<i>Very important</i>	6.3%	<i>Important</i>	0.5%	<i>Not important</i>	52.0%	<i>No view</i>
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- 6. In Shepway waste collections currently start at 7.30 am. We could deliver a more efficient and cost-effective recycling and waste collection service if the earliest collection rounds started at 7am - which they already do in Dover. If you live in Shepway, how convenient would this be for you?**

7.9%	<i>Very convenient</i>	4.1%	<i>Convenient</i>	1.4%	<i>No convenient</i>	46.6%	<i>No view</i>
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- 7. How important is it to you that the council provides you with containers for your waste to minimise the risk of it escaping and being blown around/ripped into by seagulls etc?**

65.3%	<i>Very important</i>	21.9%	<i>Important</i>	10.1%	<i>Not important</i>	1.3%	<i>No view</i>
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- 8. How important is it to you we install bins in our town centres that can collect recycling as well as litter?**

49.4%	<i>Very important</i>	38.0%	<i>Important</i>	9.0%	<i>Not important</i>	2.3%	<i>No view</i>
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- 9. How important is it to you that litter in the street is recycled wherever possible after it is swept up?**

45.7%	<i>Very important</i>	42.7%	<i>Important</i>	8.6%	<i>Not important</i>	2.3%	<i>No view</i>
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- 10. Streets can sometimes look dirty and untidy on collection days. How important is it to you that we provide better co-ordination between the recycling & waste collection and street sweeping services?**

63.9%	<i>Very important</i>	29.8%	<i>Important</i>	3.3%	<i>Not important</i>	1.1%	<i>No view</i>
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11. How would you prefer to receive information about the new waste services?

55.8% *Leaflet* 39.8% *Web site* 1.3% *Road shows* 14.1% *All three*

Is there any other way you would like to receive information? 16.5%

We would particularly like to hear your priorities for the new service if you have a disability or for any reason find it difficult to put out your recycling and waste for collection. Please add your comments below.

24.5%

Would you be interested in attending a small workshop to further discuss the waste and street cleansing contract? If so please provide contact details below:

16.9%

In order to help us understand the issues for particular areas, would you please let us have your town/parish and postcode.

Town/Parish 94.8%

Postcode 92.7%

Thank you for taking the time to complete this survey