



# STEP-IN

The Veterans'  
Support Programme



## WHAT IS STEP-IN?

**STEP-IN** is RBLI's personalised support programme that helps people achieve their goals. **STEP-IN** assesses each individual's needs and circumstances, ensuring that they receive a bespoke support package best placed to aid their development.

**STEP-IN** provides a structured process to encourage engagement with our **Welfare Team**, establish a forward thinking plan and create self-motivation. The aim is that each individual actively participates in building a better future for themselves and their family.

Whatever the needs or circumstances of an individual, **STEP-IN**'s structured support programme is built around them. This means that RBLI's services can be integrated with any existing support network an individual may have. By working in collaboration with other service providers, our Welfare Team can ensure the most effective package of support is provided to each individual.

*“ For the veterans and their families we are supporting, the **STEP-IN** programme ensures that they receive more than just a roof over their head. This innovative programme of tailored support aims to give our beneficiaries greater independence through a mutually agreed plan that is regularly reviewed. ”*

**STEVE SHERRY**

RBLI Chief Executive

## THE STEP-IN MODEL



### SUPPORT

Immediate and tailored support



### TRAINING

Learning new skills, volunteering, and employment



### EVALUATION

Regular reviews of progress



### PERSONALISED

Bespoke plans for everyone we are supporting



### INDEPENDENCE

Steps toward greater independence



### NEXT STEPS

Towards achieving goals

## WHY HAS **STEP-IN** BEEN ESTABLISHED?

The **STEP-IN** programme was established by our **Welfare Team** to ensure the best results are achieved for each individual; with the knowledge that no two people will need the same help. **STEP-IN** is integrated into everything the individual receives, starting from the initial assessment, through to the achievement of goals and beyond. The **RBLI Welfare Team** will work in collaboration with other charities and third parties to ensure that individuals have access to the right support.

The Welfare Team are able to provide a wide range of support:

- Housing advice and support to access suitable accommodation
- Benefit and welfare advice
- Access to advice on money and debt management
- Access to financial assistance
- Physical and mental healthcare
- Access to support for drug or alcohol problems
- Pre-employment LifeWorks courses
- Support finding employment
- Volunteering opportunities
- Access to formal educational courses
- Work placements at Britain's Bravest Manufacturing Company

Any veteran can apply to live on the **RBLI Village**; the **STEP-IN** support programme's initial assessment will help the **Welfare Team** to identify the need of each individual so that suitable housing is found and their welfare needs can be identified.

## THE RBLI VILLAGE HAS A RANGE OF ACCOMMODATION FOR VETERANS AND THEIR FAMILIES, INCLUDING:



### FAMILY HOUSING

80 family houses and flats



### APARTMENTS

24 one and two bedroom apartments



### EMERGENCY ACCOMMODATION

31 single flats with shared facilities



### ASSISTED LIVING

40 apartments with assisted living services



### NURSING HOME

50 bed nursing home with 24hr care

*“ My mental health team have noticed a vast difference in me since moving here. ”*

### CAROLE

RBLI resident

## GET IN TOUCH

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To find out more about **STEP-IN** please contact the **RBLI Welfare Team** using the details below:

Tel 01622 795923

Email [welfare&community@rbli.co.uk](mailto:welfare&community@rbli.co.uk)

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## FIND US

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