

Dear Resident,

I am contacting you to let you know that the Port of Dover and Eurotunnel are forecasting their peak tourist traffic numbers over the coming weeks, as people prepare to go away for their summer holidays.

To help keep traffic flowing through Dover, and avoid congestion on local roads in the area, the Kent and Medway Resilience Forum (KMRF) has agreed to deploy Operation Brock on the M20 for a limited period as a precaution.

Although I understand the decision to use Brock at busy times is not always popular, the contraflow system reduces the need to close the Roundhill Tunnel when queues of lorries build up, and this helps to minimise disruption on the local roads around Folkestone and Dover during the busiest travel days of the summer, with every weekend from the end of July through to August showing high passenger numbers. The contraflow will be put out on the M20 London-bound carriageway between Junctions 8 and 9 overnight on Wednesday 16<sup>th</sup> July, meaning the contraflow will be in place from 17<sup>th</sup> July. This will allow lorries to be held on the coastbound carriageway if the Dover TAP queuing system on the A20 outside Dover fills up.

I want to assure you that we have ensured that Brock is not put out until as close as possible to the first busy weekend of the getaway period. Separately, I have asked for a formal review of whether the barrier needs to stay out, to take place in the first week of August.

Our work with central Government to identify a better traffic management solution will continue, alongside our around-the-clock traffic monitoring so everyone can get to where they need to be safely this summer.

As the strategic lead for border disruption for the Kent & Medway Resilience Forum (KMRF), I want to reassure you the focus of everyone involved in managing traffic at this busy time continues to be keeping traffic moving, keeping disruption to a minimum, and keeping communities in and around Dover and Folkestone safe.

However, should any disruption occur due to delays at the Port of Dover or Eurotunnel, we want to do all we can to support you through this by offering as much help and advice as possible.

For the latest updates on any service's changes and useful contacts in your community, please check the following websites:

- If you are a resident or business in the Dover District: [Cross-channel traffic disruption](#)
- If you are a resident or business in the Folkestone & Hythe District: [Roads and travel | Folkestone & Hythe District Council](#)
- For more information, or to check what is happening on the roads before you go out and about, you can visit [Check before you travel - Kent County Council](#) or [@KentHighways](#) or [@HighwaysSEAST](#) on X. While there may be some

local traffic restrictions, we will continue to explore and test new ways to assist residents.

Our priority, as always, is to ensure everyone is able to get to where they want to go safely and as quickly as possible and to enjoy the summer in Kent.

Simon Jones

Strategic Lead for Border Disruption

Kent and Medway Resilience Forum