



**OUR VISION: A HIGH SPEED DISTRICT OF GROWTH, ENTERPRISE AND OPPORTUNITY** 

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2. Quality of Life

# A. Summary and Links to Corporate Plan:

State of the District Reports are produced annually and provide a snapshot and trend analysis of the current social, economic, environmental, health and well-being of our district. With other local information, this report has been designed to support and inform local decision-making and setting of priorities, as well as to provide an overview for all those who currently, or wish to, live, work, visit or invest in the Dover district.

The objective of the report is to inform members, officers and partners about the key challenges facing the district.

In line with the national picture, the impact of the economic downturn on the district is likely to be continued to be felt for some time yet. The climate for the district and its partners remains difficult with increased financial pressures and reductions in public spending. The Government's spending plans continue to require public sector organisations to consider changes to the way that local services are delivered.

Decisions about the most effective use of resources, targeting the most needed areas and responding to residents' aspirations continues to be a challenging agenda. This report presents information that can contribute to informed decision-making.

The report highlights key factors about the district and how the Corporate Plan 2012-2016 aims to enable priority actions to be taken forward.

## 1. Shaping the future of the Council

Dover District Council, like others, continues to face unprecedented challenges to its budget and services, as a result of government reductions, falling income, increasing costs and changes to national policy.

Over the next few years, we are facing a changing local government environment with new partnerships and alternative ways of working and a shift from councils directly delivering a multitude of services to an environment of enabling others, where appropriate, to deliver services for themselves.

The coalition government is introducing many significant changes to national policies affecting the Council and the way we deliver services to our communities. These include the Localism Act 2011; proposals for Open Public Services and the Reform of Local Government Finance. These changes will involve residents, communities and the Council working together to identify suitable and sustainable solutions.

We will need to identify work streams to take these policies forward over the next months and years. The most significant for the Council in financial terms are:

- Localising Support for Council Tax Benefit
- o Retention of Business Rates
- o Implementation of Universal Credits
- Self-financing of Council Housing
- Neighbourhood Development Plans

A number of these are still in development and therefore the Corporate Plan 2012-2016 is an evolving document.

## 2. Regeneration and Joint Plans with Partners

Enabling and supporting growth of the economy and opportunity for investment and jobs is one of the Council's strategic priorities to deliver the Council's vision of 'A high-speed district of growth, enterprise and opportunity' (Corporate Plan 2012 – 2016).

Despite the disbanding of two regeneration partnerships in the district from 31 March 2011 (Dover Pride and East Kent Local Strategic Partnership) the Council continues making progress with our plans to regenerate the district. Our development status is good, following adoption of the Local Development Framework (LDF) Core Strategy and associated awards, our growth point and regional (transport) hub status. The LDF Core Strategy contains a number of strategic allocations and we are now working on the Site Allocations Document, following public consultation.

The district is recognized as an International Gateway, and the high-speed rail link (HS1) is also up and running improving connectivity. A range of projects continues to move forward, including work on site at Cannon Street in Deal; Aylesham regeneration and Betteshanger Colliery redevelopment; Development of the Dover Town Investment Zone in the St James' area of Dover and the Buckland Mill development. We have also recently seen the opening of a new £1.3m indoor tennis centre in Deal and the Dover Sea Sports Centre.

Expansion East Kent (ExEK) is a Government backed initiative, which will provide £35million of financial support for business investment over the next four years, from the Regional Growth Fund. Kent County Council is leading on its delivery with support from partners, including Dover District Council. The overarching aim is to support new jobs and business growth in Canterbury, Dover, Shepway or Thanet and ExEK financial support is available to firms as repayable business finance, also known as interest free or soft loans. Almost all business sectors in East Kent can potentially benefit from the scheme, although it has to comply with EU State Aid rules, which places restrictions on the types of business activities and industries it can support Please see KCC website for further details.

Our achievements reflect the Council's positioning as a district doing all that it can to support and enable economic growth, enterprise and regeneration, creating job opportunities and prosperity.

## 3. <u>Population Profile:</u>

- In general t erms the age profile h as not alter ed great ly over the last three years. We are still a District with a higher percentage o f 50-64 year olds, and 65+ year olds. When compared to the South East and England average this will have a kno ck-on effect on the provision of, and access to, local services and being able to provide appropriate services as we go forward.
- The Dover district has gradually become more diverse, however in the past year the figures have plateaued and the district has the lowest percentage of black and minority ethnic (BME) compared to the rest of Kent and Medway.
- The Mosaic profiling (introduced last year) does not highl ight any real change in the pattern of the population location, demographic, lifestyle and behaviours.

## Links to the Corporate Plan

## SP1 Outcome:

• Encouraging investment and development in areas to support the continuing prosperity of the District and improve the quality of life for all.

## SP2 Outcome:

• Supporting economic growth and prosperity through carefully managed housing growth.

## SP3 Priority Actions:

• Creating, in partnership, a local Health and Well-being Board, to identify health and social care needs and improve health outcomes.

• Developing a Locality Board of County and District members to bring more democratic accountability to local services and identify local priorities

## 4. Economy Business and Employment

- Nationally the economy is st ill struggling with a fragile recovery. This is evident in the district and, although a number of major projects are continuing, the effect on the economy will be fe it in future years.
- The Dover district has a relatively high level of dependency on public sector jobs.
- Job densities in Dover are relatively low and have been falling, as they have been nationally.
- As an average, the unemployment rate over the last three years has ch anged very little. However, in year May 2011 May 2012, there has been an increase in unemployment.
- Dover remains near the middle of the table for unemployment compared with the other Kent districts. However, there is a high level of 18-24 year olds claiming unemployment in the district compared to the national average.
- The employment rate on average has increased slightly over the last three years.
- There has been a significant decline in the number of people self-employed in the Dover district.
- The averag e full-time earnings (residence) h as remained fairly static (although increased since 2010), however the workplace ea rnings have fallen sligh tly, although the gap between the two remains very close.
- There has been no overall change in the numb er of businesses in the district, alth ough undoubtedly the effects of downsizing at Pfizer and the loss of SeaFrance are still affecting the overall economy of the District.
- Within the overall static picture, the number of micro-businesses (from 0-4 employees) in the District has grown by 9.2%, however the number of small, medium and large businesses has fallen.
- There was a notable in crease in businesses that ceased trading in 2 009 (as in all Kent Districts), reflecting the initial impacts of the national economic downturn, however this appears t o be stabilising.
- The Pfizer site renamed 'the Discovery Park' ha s been successfully designated an Enterprise Zo ne and a package of £40m to support growth in East Kent (including th e Discovery Park, has been secured from the Government's Regional Growth Fund).
- Unemployment is still highest in some of the most deprived wards, with Castle having the highest level of unemployment in the district, followed by St Radigunds, Town and Pier and Tower Hamlets.
- An independent economic impact study, commissioned by the R&A, for the Open Golf Championship in July 2011, showed an economic boost of £24.1m for Kent and a destination marketing benefit of £52.6m.

## Links to the Corporate Plan

## SP1 Key Outcomes:

- Encouraging investment and development in areas to support the continuing prosperity of the District and improve the quality of life for all.
- To further develop the District to enhance business growth and employment opportunities.

## **SP1 Priority Actions:**

- Continue the District's regeneration programme with the following as a priority focus:
  - The Dover Waterfront, St James' and Town Centre improvements;
  - o The 1st Phase of the Whitfield Expansion programme;
  - o Connaught Barracks;
  - The new development at Aylesham;
  - The White Cliffs Business Park
- The Local Development Order (fast-track for Pfizer sit e and pote ntial for improved superfast broadband) will be in place.
- Working with the Homes and Communities Agency and Hadlow College to develop the Betteshanger Colliery and Fowlmea d Country Park sites as a Sustainable Futures Campu s, a mixed use educational, employment and tourism facility, to secure the long-term future of the area.
- Working with partners to enable and facilitate a centre of excellence for the Marine Skills sector.

• Refresh the existing e mployment land and r etail assessments and review business terms and conditions to ensure support for businesses to stay in the District.

## SP3 Priority Action:

- Increasing funding into the District (Council or communities).
- Co-ordinating high-profile events to support the economy and profile of the Dist rict such as the Olympic Torch Relay.
- Reviewing funding opportunities to ensure an accredited Museum and integrated Visitor Information Centre.
- Working with partners to promote t he District a s a visitor destination a nd maintaining a clean an d green approach to the appearance of the District.

The economic impact of the Olympic Torch Relay and Evening Celebrations will be included in the next report.

## 5. Education and Skills

- There has been an increase in residents to NVQ4+, a goo d improvement on the previous couple of years.
- The number of residents with no qualifications continues to fall.
- Secondary school performance continues to vary significantly, however Dover Grammar School for Girls, Dover Grammar School for Boys and Sir Roger Manwood's remain above the Kent and national average for achievements. They hav e now been joined by Sandwich Technology and St Edmund's.
- We are still awaiting information on Primary School KS2 results, Kent and National compariso n, at the time of going to print.
- As at March 2012 the number of people not in education, employment, or training (NEETS) has risen, along with the Kent and national average. Five Districts, in cluding Dover, are higher than the Kent average. In 2010 the ward with the highest number of NEETS was St Radigund's, in 2012 this is now Tower Hamlets, followed by St Ra digund's; Town & Pier; Castle and Maxton, Elms Vale & Priory wards.
- In May 2012, DDC Gen eral Purposes Committee approved an Apprenticeship Policy working with K College to encourage links between education providers and enabling work experience and life skills for young people in the district.

## Links to the Corporate Plan

## SP1 Outcome:

• Raising aspirations, edu cational attainment and skills: Training and edu cation is linked to economic growth and we will continue our ena bling role working with local employers and training providers to identify skills shortages to meet local business needs and improve access to local job opportunities.

## **SP1 Priority Actions:**

- Working with the Homes and Communities Agency and Hadlow College to develop the Betteshanger Colliery an d Fowlmea d Country Park sites as a Sustainable Futures Campu s, a mixed use educational, employment and tourism facility, to secure the long-term future of the area.
- Working with partners to enable and facilitate a centre of excellence for the Marine Skills sector.

## 6. <u>Housing</u>

- House prices have dropped across most of the Kent local a uthorities in 2011. Dover district fe II by 5.74% compared to 3.17% across Kent. However Dover has recorded an increase in house sales this may be as Dover is one of the most affordable Districts in Kent.
- There is no update on the East Kent Strategic Housing Market Assessment, so there remains a high level of need for affordable housing in the urban areas of Dover, Deal and Sandwich.
- In line with a number of other planning authorities there has been a decline in the number of housing completions in the district.

- The proportion of empty homes in the district is higher than the average rate compared to England and the South-East; the Council is addressing this through its Empty Homes Strategy 2010.
- The Council is developing further Section 215 projects in targeted areas to improve existing dwellings and is looking to implement lessons learnt from Hastings.

## Links to the Corporate Plan

## **SP1 Priority Actions:**

- Continue the District's regeneration programme with the following as a priority focus:
  - The Dover Waterfront, St James' and Town Centre improvements;
  - o The 1st Phase of the Whitfield Expansion programme;
  - o Connaught Barracks;
  - The new development at Aylesham;
  - o Betteshanger Colliery;
  - Provision of extra parking at Dover Priory;
  - The White Cliffs Business Park.
- Adoption of the Land Allocations Document to identify land for development through the Local Development Framework.
- Review to identify our potential ho using const ruction role, working with partners and availa ble Government initiatives.

## SP1 Key Outcome:

• Addressing the 5-year land supply deficit and identifying the inward investment/regeneration delivery actions nee ded to help ensure the most signif icant development schemes, once permitted, are implemented.

## SP2 Priority Action:

• Through the Housing St rategy we will enable housing growth and the delivery of more affordable homes, as well as improving the condition of existing homes, addressing inequality, and e nabling vulnerable people access to quality housing to live independently.

## SP2 Key Outcome:

• Supporting economic growth and prosperity through carefully managed housing growth.

## **SP3 Priority Action:**

• Creating, in partnership, a local H ealth and Well-Being Board, to id entify health and socia I care needs and improve health outcomes.

## 7. <u>Health and Deprivation</u>

- The health of people in Dover remains mixed compared to the England average.
- The Indices of Multiple Deprivation are revealed every three years, so the figures for 2010 are still the most up to date available the most deprived wards in the District remain a s St Radigund's; Buckland; Tower Hamlets; Maxton, Elms Vale & Priory; Castle and Aylesham.
- The Life expectancy gap, between the ward with the highest life expectancy and the ward with the lowest life expectancy, remains 9.3 years although male life expectancy has increased slightly and female life expectancy decreased slightly).
- The biggest issue for the gap in life expectancy for men is heart disease and stroke (18%) an d women is cancer (38%).
- Obesity, smoking in pregnancy and male life expectancy continue to be health priorities.
- Following the introduction of the Health & Social Care Act, GPs Practices are now covered by CCGs. South Kent Clinical Commissioning Group covers Dover and Shepway and has health objectives of:
  - Prevent people from dying prematurely.
  - Enhance quality of life for people with long term conditions.
  - o Help people to recover following episodes of ill health or after injury.
  - Ensure that people have a positive experience of care.
  - Treat and care for people in a safe environment and protect them from avoidable harm.

- In addition to these tackle health inequalities.
- The Dover and Shepway Shadow Health and Wellbeing B oard is focu sing on lo cal needs, service provision and gaps and has a work programme in place. The Shadow Board has also recommended two projects to be commissioned to address h ealthy eating and phar macies as community health 'one stop shops'.
- Although the Dover dis trict has ab ove regional average levels of child poverty it is in line with national figures. St Radigund's has with the highest percentage of children in poverty.

### Links to the Corporate Plan

### SP1 Key Outcome:

• Encouraging investment and development in areas to support the continuing prosperity of the District and improve the quality of life for all.

### SP2 Key Outcome:

• Thriving and self-reliant communities, able to identify their own community needs and how to address them.

## SP3 Key Outcomes:

- Maintaining a clean, green and safe District.
- Improve ease of travel and encourage walking, cycling and use of public transport.

## **SP3 Priority Actions:**

- Improve the health, safety and welfare of people working in, living in and visiting the District by:
  - Providing an efficient, effective and consist ent customer focused Environme ntal Health & Licensing Service;
  - Supporting and identifying sport, leisure and recreation op portunities through the delivery of t he Local Development Framework;
  - Providing a co-ordinated and integrated Parking Service that is complement ary to traffic management strategies, ensuring enough parking is available where needed;
  - o Implementing the National Food Hygiene Rating System (formerly Scores on the Doors);
  - o Increasing the level of street scene related enforcement activities.
- Creating, in partnership, a local Health and Well-being Board, to identify health and social care needs and improve health outcomes.
- Working with partners to promote t he District a s a visitor destination a nd maintaining a clean an d green approach to the appearance of the District.
- Delivering, with partners, the new River Dour Greenway.
- Developing a Locality Board of County and District members to bring more democratic account ability to local services and identify local priorities.

## 8. <u>Community Safety and Quality of Life</u>

- All crime in the Dover District has increased by 3.0% over the year however, the number of crimes per 1,000 population is still below the Kent average.
- Over the year, incidents of vehicle crime, drug and sexual offences have fallen. However, there has been an increase in violent crime, burglary and robbery, criminal damage and fraud.
- In 2008 the Government removed the require ment to undertake a b i-annual Place Survey, we are awaiting a 'happiness index' as a general measure of quality of life.
- Last year's residents survey highlighted the top three most importance services as:
   Waste collection.
  - o Street cleansing.
  - Working with communities.
- Further consultation is due to be undertaken in 2012/13 to identify if priorities have changed.

## Links to the Corporate Plan

All priorities in the Corporate Plan have a major impact on residents' quality of life, however the main objectives include:

## SP1 Key Outcome:

• Encouraging investment and development in areas to support the continuing prosperity of the District and improve the quality of life for all.

### **SP1 Priority Action:**

• Introducing the Community Infrastructure Levy to maximise income and investment.

### SP2 Key Outcome:

 Thriving and self-reliant communities, able to identify their own community needs and how to address them.

### **SP2 Priority Action:**

- Holding Neighbourhood Forums meetings and Participatory Budgeting events, with partners, a cross the District. This will ensure residents are able to have a say in the services provided for them and allocating grant funding.
- Helping local groups to access available funding, for example, through participatory budgeting and Bridging the Gap.
- Enabling smarter use of the CCTV s ervice and working with partners to reduce crime and the fear o f crime.
- Continue co-ordinating the activities of the Dover District Commun ity Safety Partnership (CSP), ensuring it achieves the objectives in the CSP Plan to make the District a safer place in which to live.

### SP3 Key Outcomes:

- The Council will act as a community leader to influence a fair share of resources for the District and hold partners to account.
- Maintaining a clean, green and safe District.
- Improve ease of travel and encourage walking, cycling and use of public transport.
- Effective communications to encou rage resident involvement in developing and d elivering services and alternative service delivery.

## **SP3 Priority Actions:**

- Increasing funding into the district (Council or communities).
- Co-ordinating high-profile events to support the economy and profile of the Dist rict such as the Olympic Torch Relay.
- Creating, in partnership, a local Health and Well-being Board, to identify health and social care needs and improve health outcomes.
- Reviewing funding opportunities to ensure an accredited Museum and integrated Visitor Information Centre.
- Developing a Locality Board of County and District members to bring more democratic account ability to local services and identify local priorities.

# **B. District** Overview

| Chief Executive: | Leader:           | Website:         |
|------------------|-------------------|------------------|
| Nadeem Aziz      | Cllr Paul Watkins | www.dover.gov.uk |

| Political Make-Up  |
|--|
| Dover District Council is Conservative controlled (at time of drafting)  |
| The district is divided into 21 electoral wards, and there are 45 serving councillors <sup>1</sup> ; of these 26 represent |
| the Conservative party and 19 the Labour party. Please see link for further details.                                       |

| Members of Parliament |                  |              |       |  |  |
|-----------------------|------------------|--------------|-------|--|--|
| Constituency          | Majority         |              |       |  |  |
| Dover:                | Charlie Elphicke | Conservative | 5,274 |  |  |
| South Thanet:         | Laura Sandys     | Conservative | 7,617 |  |  |

Dover District covers an area of 31,892 hectares (123 square miles), with a coastline of 20 miles, and is one of twelve districts that make up the county of Kent. The district contains two urban areas, a market town and a large rural area made up of dozens of villages and hamlets. It is home to the internationally famous White Cliffs and is the UK's Gateway to Europe, within easy access of London and the continent. About 6,900 hectares (22%) of the District are designated as part of the Kent Downs Area of Outstanding Natural Beauty (AoNB) and of this 876 hectares (3% of the District) are designated as Heritage Coast, centred on the white cliffs either side of Dover.

The district is steeped in history and has a tradition of strategic, commercial and symbolic importance, attracting visitors from across the world - please see <a href="https://www.whitecliffscountry.org.uk">www.whitecliffscountry.org.uk</a> for details on what to see and visit.

# C. Population Profile

This section covers age, gender, religion, ethnicity in the Dover district.

| Size, Population and Density  |         |
|-------------------------------|---------|
| Area (hectares)               | 31,892  |
| Population (Mid 2010)         | 106,900 |
| Density (persons per hectare) | 3.35    |
| Proportion Rural (% by Area)  | 80      |

People living in the urban areas of the Dover district make up nearly 65% of the population but occupy only approximately 20% of the total land area. The remaining 35% of the population live in rural areas but occupy 80% of the land.

Based on the 2001 census the population of Dover District is **104,566**. However, the Office of National Statistics (ONS) estimates the population of the district to have grown to **106,900** (mid 2010), of that:

- 51,600 (48.3%) are males and 55,300 (51.7%) are females
- Working age (16 64 years) population of the district to be 65, 000, of that 31,700 are males and 33,300 are females.

Dover has the fourth smallest local authority population in the Kent – equivalent to 7.5% of the Kent population. Dartford has the smallest local authority population at 6.6% and Canterbury the highest with 10.7%. Dartford is the most densely populated district with 12.99 persons per hectare. Ashford is the least densely populated district with 1.99 persons per hectare.

<sup>&</sup>lt;sup>1</sup> http://www.dover.gov.uk/council\_\_democracy/councillors,\_decisions\_\_meeti/councillors/alphabetical\_list.aspx Page 10 of 65

## Age Profile

|                           | 2009 | 2010 | 2011 | 2012 | 2012 Rank |
|---------------------------|------|------|------|------|-----------|
| Population aged 0-15 (%)  | 19.0 | 18.7 | 18.5 | 18.3 | 174       |
| Population aged 16-64 (%) | 61.4 | 61.2 | 61.0 | 60.8 | 276       |
| Population aged 65+ (%)   | 19.7 | 20.1 | 20.5 | 20.9 | 64        |
| Population BME (%)        | 3.2  | 3.4  | 3.9  | 4.1  | 265       |

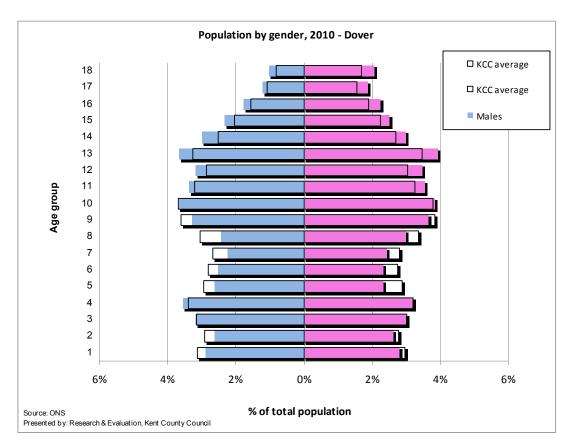
Source: KCC Equality and Diversity Profile May 2012

Area rank out of 326 English local authority districts and unitary authorities (a rank of 1 indicates highest value in the country).

|                          | Total Persons                   |                       | Males  |       | Females |       |  |  |
|--------------------------|---------------------------------|-----------------------|--------|-------|---------|-------|--|--|
|                          | No.                             | % of total population | No.    | %     | No.     | %     |  |  |
| All People               | 106,900                         | 100%                  | 51,600 | 48.3  | 55,300  | 51.7  |  |  |
| 0-15                     | 19,500                          | 18.3%                 | 10,000 | 9.4%  | 9,500   | 8.9%  |  |  |
| 16-64                    | 65,000                          | 60.8%                 | 31,700 | 29.6% | 33,300  | 31.1% |  |  |
| 65+<br>Source: Office fr | 22,400<br>or National Statistic | 20.9%                 | 9,900  | 9.3%  | 12,500  | 11.7% |  |  |

Source: Office for National Statistics

## **Gender Profile**



- At 18.3%, Dover has a slightly lower percentage of 0 15 year olds than the South East (18.9%) and England (18.7%)
- At 10.4%, Dover has a lower percentage of 16 24 year olds than the South East (11.4%) and England (12.0%)
- At 29.4%, Dover has a lower percentage of 25 49 year olds than the South East (33.9%) and England (34.8%)
- At 17.1%, Dover has a higher percentage of 50 64 year olds the South East (15.4%) and England (15.0%)

- At 24.9%, Dover has a higher percentage of 65+ year olds the South East (20.4%) and England (19.5%)
- The proportion of older households has been increasing over a number of years and the district has a greater proportion of older people than the south-east or national averages.
- There are fewer people of working age in Dover compared to the regional and national profile.
- The wards with the highest numbers of the working age population (16 64 year olds) are Buckland, Maxton, Elms Vale & Priory, Middle Deal & Sholden, Mill Hill, North Deal, Sandwich and Walmer with over 4,000 residents.
- Capel-le-Ferne, Castle, Lydden & Temple Ewell, Ringwould, Town and Pier all have less than 1,500 people of working age.
- There are relatively high numbers of older people (65+) found in the River, Whitfield, Walmer, Deal and Sandwich wards.

## **Population Forecasts:**

Dover District faces demographic changes over the next 25 years that, unchecked, will see the population age dramatically. The identified demographic trend is one of the main challenges for the Dover district given its potential impact in terms of a *declining working age population, increased public spending in areas of health and social care and being able to provide appropriate services.* 

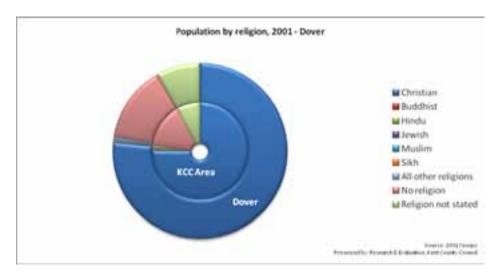
| Population   | Population forecasts Dover 2006-2026 |              |        |        |  |  |  |
|--------------|--------------------------------------|--------------|--------|--------|--|--|--|
|              | Total                                | 0-15         | 16-64  | 65+    |  |  |  |
| 2006         | 105,600                              | 20,300       | 64,700 | 20,600 |  |  |  |
| 2011         | 108,600                              | 19,700       | 65,700 | 23,200 |  |  |  |
| 2016         | 115,000                              | 20,300       | 67,400 | 27,300 |  |  |  |
| 2021         | 121,700                              | 21,800       | 69,300 | 30,700 |  |  |  |
| 2026         | 128,700                              | 22,500       | 71,400 | 34,800 |  |  |  |
| KCC Strategy | / Forecasts -                        | October 2011 |        |        |  |  |  |

Research & Evaluation, Kent County Council

- The overall population is expected to rise by 20% by 2026, which would increase the population size to 128,700.
- Population forecasts show the 65+ age group will rise by 50.0% from 2011 2026, which is a
  significantly faster rate of increase than the 0 15 and 16 64 year olds age groups, which are
  predicted to rise by 14.2% and 8.67% respectively.

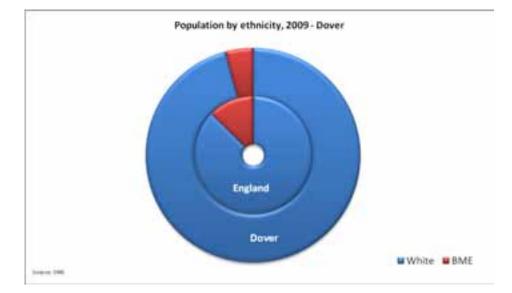
## Religion

The religious question in the census was first introduced in 2001, as a voluntary option. The same question appeared in the 2011 Census – but this information has not yet been published - therefore, 2001 data is still being used. At that time, 75.1% of Dover residents described themselves as Christian, whilst just over 14% stated they had no religion. Please see table below:



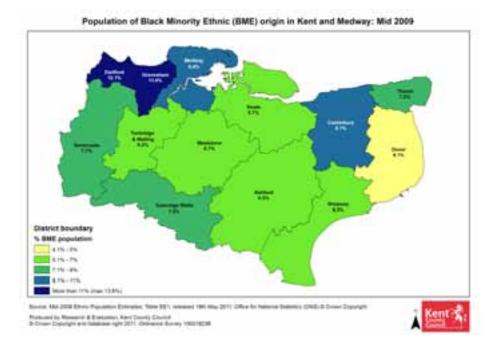
## Ethnicity

Figures from ONS show that the population in Dover is predominately white – 101,700 or 95.9% (compared to 87.5% for England).



The largest group in the Dover district is white non-British / Irish (2.7%). Irish, Indian and African groups are all above 0.5%.

The percentage of the BME population is higher in those of working age compared to the 0 to 15 age group and retirement age.

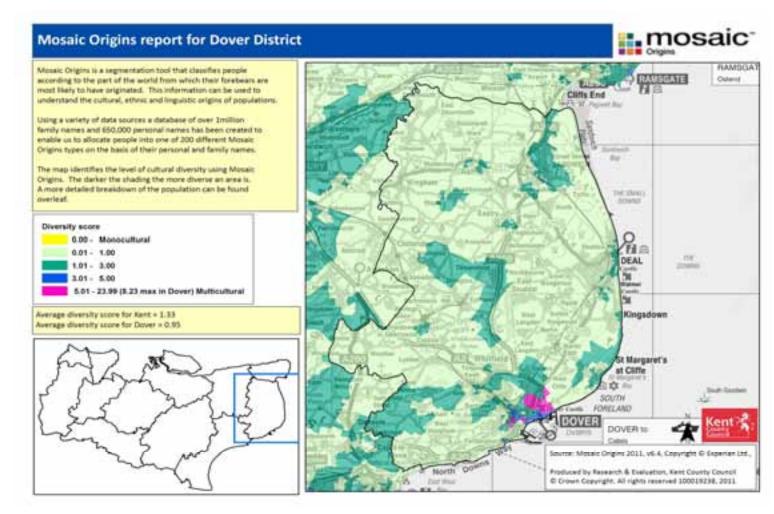


The district is slowly becoming more diverse, with the Black and Ethnic Minority (BME) population rising from 3.9% in 2001 to 4.1% (4,400 people) in 2009 (falling back from 5.7% in 2006).

This is the lowest percentage in Kent and Medway. Dartford (12.1%) and Gravesham (13.6%) have the highest population of BME origin in Kent and Medway.

## **Mosaic Origins Report for Dover District**

Mosaic Origins is a segmentation tool developed by Experian that classifies people to a part of the world based on the origin of their personal and family name. Using the electoral register, Experian has produced a profile of the Dover district population (all people aged 18 and over only) based on their likely country of origin. Despite differing levels of accuracy Origins does provide a more detailed picture of the origin of Kent residents than the standard ethnic group classification (2001 census), and is also more up to date.

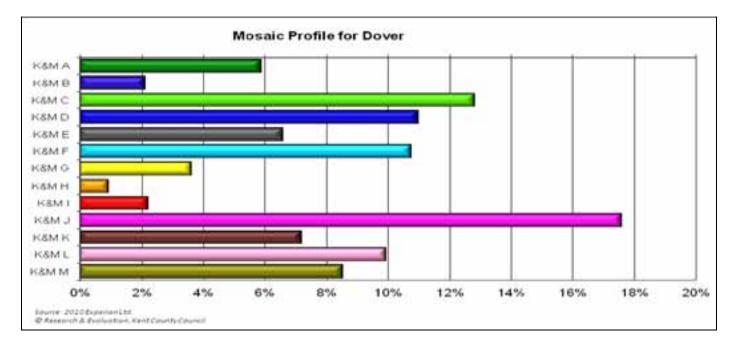


According to the Mosaic Origins Group Profile, the dominant Origins Group (excluding English, Celtic and Irish) is Western European with 2.6%. These 5 types account for 94.6% of all people aged 18+ in Dover. Compared to the rest of Kent, Dover has a greater proportion of the 18+ population who are classified as being of Celtic, Eastern European, English, and Irish origin.

| Origins Type   | Dover  |      | KCC Area |
|----------------|--------|------|----------|
|                | Number | %    | %        |
| British Isles  | 79,940 | 91.7 | 89.2     |
| Germany        | 769    | 0.9  | 1.0      |
| France         | 652    | 0.7  | 0.8      |
| Italy          | 562    | 0.6  | 0.7      |
| Poland         | 532    | 0.6  | 0.7      |
| Eastern Europe | 1599   | 1.8  | 1.7      |

Source: KCC Mosaic Origins Dover District Profile

Eastern European is the next highest in the district with 1.8% classified as this group. Of the top 5 Types in Dover, the district has a greater proportion of people from the British Isles compared to the KCC average.



| K&M A | Extremely affluent, well educated owner occupiers   |
|-------|---|
| K&M B | Well off families with older children, working in managerial and professional careers                                 |
| K&M C | Retired people living comfortably in large bungalows and houses, often close to the sea                               |
| K&M D | Middle aged couples living in well maintained often semi detached houses that they own                                |
| K&M E | Cusp of retirement trades people with some health issues, mainly owning their homes                                   |
| K&M F | Singles and divorcees approaching retirement, mostly living in privately rented flats and<br>bungalows                |
| K&M G | Younger professionals with children, some living in ethnically diverse neighbourhoods                                 |
| K&M H | Young singles and couples in small privately rented flats and terraces on moderate incomes                            |
| K&M I | Transient young singles on benefits and students, renting terraces in areas of higher ethnic diversity                |
| K&M J | Middle aged parents receiving benefits, living in neighbourhoods of social housing with higher levels of unemployment |
| K&M K | Singles and lone parents on low incomes, renting terraces in town centres   |
| K&M L | Vulnerable singles and lone parents with young children, living in higher crime areas in                              |
|       | neighbourhoods of social housing  |
| K&M M | Elderly pensioners in poor health, living in social housing on very low incomes                                       |

According to this data, the largest grouping in the Dover district is **K&M J** - **Middle aged parents** receiving benefits, living in neighbourhoods of social housing with higher levels of unemployment at 17.8%. This is higher than the Kent average of 14.5%. The next highest grouping is **K&M C** - **Retired people living comfortably in large bungalows and houses, often close to the sea** at 12.9%. Again, this is higher than the Kent average of 9.6%.

The Dover district has a low percentage of K&M H - Young singles and couples in small privately rented flats and terraces on moderate incomes (0.9%; this is lower than the Kent average of 2.8%) and K&M B - Well off families with older children, working in managerial and professional careers (2.1%; this is lower than the Kent average of 8.6%) ) and K&M I Transient young singles on benefits and students, renting terraces in areas of higher ethnic diversity (2.2% compared to a Kent average of 3.3%).

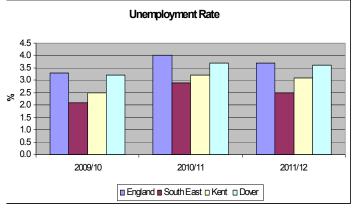
# D. Economy, Business and Employment

Enabling and supporting growth of the economy and opportunity for investment and jobs is one of the Council's strategic priorities to deliver the Council's vision of 'A high-speed district of growth, enterprise and opportunity' (Corporate Plan 2012 – 2016).

## **Key Economic Indicators - Summary**

| Dover                                      | 2010          | 2011   | 2012   |              |
|--|---------------|--------|--------|--------------|
| % 16-64 claiming out of work benefits      | 12.6          | 13.1   | 12.7   | $\checkmark$ |
| Unemployment Rate (%)                      | 3.5           | 3.4    | 3.6    | →            |
| Median Gross Weekly Workplace Earnings (£) | 531.0         | 508.60 | 495.80 | $\checkmark$ |
| Median Gross Weekly Resident Earnings (£)  | 500.6         | 510.0  | 510.4  | 1            |
| Employment Rate (%)                        | 75.5          | 70.6   | 71.1   |              |
| 3-year Business Survival Rate (%)          | 61.7          | 61.8   | 60.9   | ←            |
| GVA per Head (£)                           | 15,312        | 14,853 | 14,686 | ←            |
| % Employees in the Knowledge Economy       | 12.8          | 14.4   | 13.6   | ←            |
| % NVQ4+                                    | 21.5          | 21.6   | 29.7   | ◆            |
| ➡ Down from 2011 		 Up from 2011 No cha    | nge from 2011 |        |        |              |

| 2012                                       | England   | South East | Kent   | Dover  |
|--|-----------|------------|--------|--------|
| % 16-64 claiming out of work benefits      | 14.2      | 10.6       | 13.1   | 12.7   |
| Unemployment Rate (%)                      | 3.7       | 2.5        | 3.1    | 3.6    |
| Median Gross Weekly Workplace Earnings (£) | 507.2     | 528.1      | 489.20 | 495.80 |
| Median Gross Weekly Resident Earnings (£)  | 507.6     | 554.4      | 546.20 | 510.4  |
| Employment Rate (%)                        | 70.4      | 74.5       | 73.0   | 71.1   |
| 3-year Business Survival Rate (%)          | 62.9      | 66.1       | 63.8   | 60.9   |
| GVA per Head (£)                           | 1,061,973 | 179,317    | 17,183 | 14,686 |
| % Employees in the Knowledge Economy       | 19.1      | 20.3       | 14.2   | 13.6   |
| % NVQ4+                                    | 31.1      | 33.9       | 30.0   | 29.7   |



## Key Economic Indicators – Comparisons

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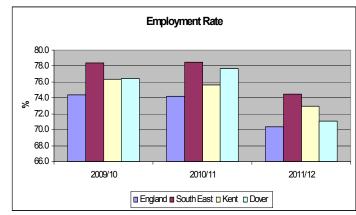
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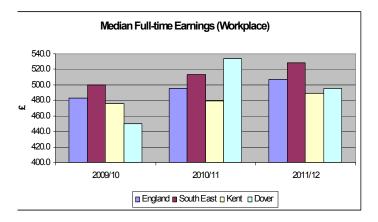
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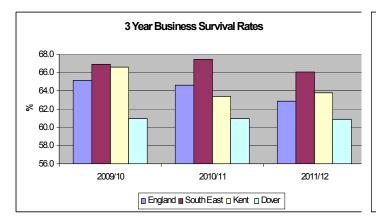
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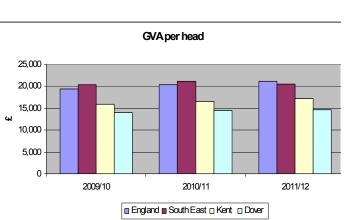
2009/10

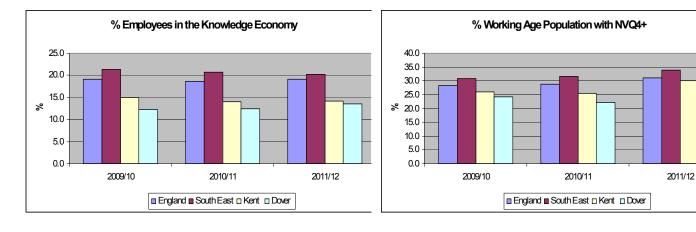
41 480.0











Median Full-time Earnings (Residence)

2010/11

England South East Kent Dover

2011/12

## **Business Demography**

## Analysis of UK VAT and/or PAYE based Enterprises

Please note: Data from Table A1.1 used in previous version of the State of the District Report

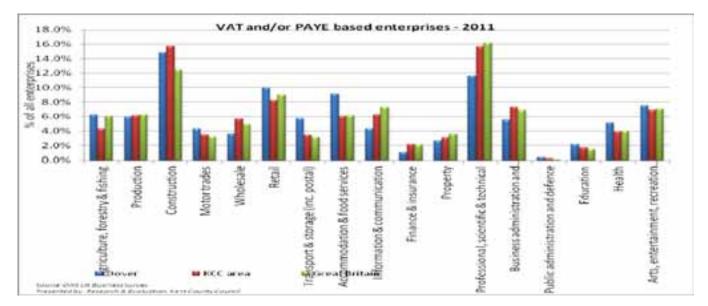
The Dover District is home to **2,800 businesses** – over the past year there has been no overall change in the number of businesses, although there have been some changes within each broad industry groups. This is broken down as follows:

| DOVER  |          | 2011 | 2010 | 2009 |  |  |
|--|----------|------|------|------|--|--|
| Agriculture, forestry & fishing  | •        | 175  | 180  | 175  |  |  |
| Production   |          | 165  | 165  | 180  |  |  |
| Construction   | •        | 415  | 430  | 455  |  |  |
| Motor trades   |          | 120  | 120  | 125  |  |  |
| Wholesale  | ↓        | 100  | 105  | 110  |  |  |
| Retail   |          | 280  | 280  | 285  |  |  |
| Transport & storage (inc postal)   | ↓        | 160  | 170  | 175  |  |  |
| Accommodation & food services  | ↓        | 255  | 265  | 285  |  |  |
| Information & communication  | ↓        | 120  | 125  | 120  |  |  |
| Finance & insurance  | 1        | 30   | 25   | 25   |  |  |
| Property   | 1        | 75   | 65   | 55   |  |  |
| Professional, scientific & technical   | 1        | 325  | 295  | 305  |  |  |
| Business administration & support services   | <b>V</b> | 155  | 160  | 150  |  |  |
| Public administration and defence  | 1        | 10   | 5    | 10   |  |  |
| Education  | 1        | 60   | 55   | 50   |  |  |
| Health   |          | 145  | 145  | 145  |  |  |
| Arts, entertainment, recreation and other services   |          | 210  | 210  | 220  |  |  |
| TOTAL  |          | 2800 | 2800 | 2870 |  |  |
| <b>Up from 2010 Operation of the set of the </b> |          |      |      |      |  |  |
| Source: ONS: UK BUSINESS: ACTIVITY, SIZE AND LOCATION – 2011 / 2010 / 2009;<br>TABLE B1.1 UNITED KINGDOM - NUMBER OF VAT and/or PAYE BASED ENTERPRISES: BROAD INDUSTRY GROUP –<br>2011 / 2010 / 2009.<br>Please note: Data from Table A1.1 used in previous version of the State of the District Report  |          |      |      |      |  |  |

## **Types of Business**

At 11.6%, the Dover district has a lower percentage of Professional, scientific & technical businesses than county (15.7%) and national (16.2%) figures; Transport and storage is higher in the district (5.7%) than county (3.4%) and national figures (3.2%). Although construction businesses in the district (14.8%) are below the county figure (15.7%), they are above national levels (12.5%).

## **Broad Industry Group**



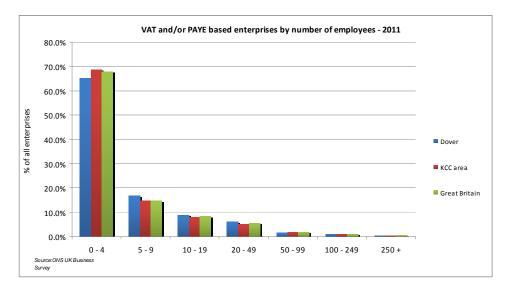
### **Public sector dependency**

KCC carried out research in January 2011 to assess public sector dependency and the effects of public sector job cuts in Kent. This study found that public sector dependency varies greatly across the South East region, with the percentage of public sector employees ranging from 6.8% to 28.3%, suggesting that potential job losses through public sector cuts could affect some areas more than others. The Kent areas appearing in the top quintile (top 20% with the highest proportion of public sector employees) include: Maidstone (19,700 or 27.9%), Dover (8,500 or 23.7%) and Shepway (8,300 or 23.4%). Sevenoaks has the lowest level of public sector dependency of all the Kent districts (5,700 or 13.3%).

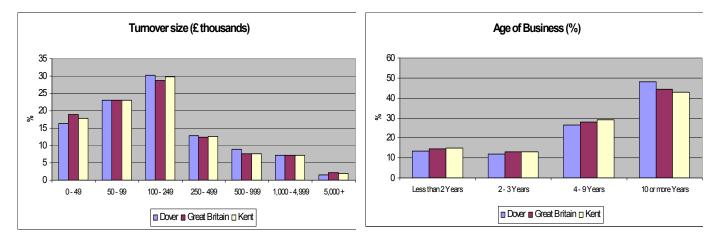
### Number of Employees

As across England and the South East, the majority of businesses in the district are small businesses. Small and medium enterprises (SMEs), employing less than 250 people, account for 99.8% of businesses in the Dover District; In particular:

- Micro businesses (from 0-4 employees) account for 73.0% of total businesses in the district (up from 63.8% previous year)
- Small businesses (from 5 to 49 employees) account for 25.5% (down from 33.1% previous year)
- Medium businesses (from 50 to 249 employees) account for 1.25% (down from 2.78% previous year)
- Large businesses (over 250 employees) account for 0.18% (down from 0.28% previous year)



## **Turnover and Age of Business**



48.2% of businesses are over 10 years old. This compares well with Kent and Great Britain.

| Dover (Number)          | 2007  | 2008            | 2009            | 2010        |
|-------------------------|-------|-----------------|-----------------|-------------|
| All Active Enterprises  | 3,175 | 3,170           | 3,140           | 3,025       |
| Births                  | 335   | 325             | 290             | 260         |
| Deaths                  | 305   | 305             | 365             | 360         |
| Source: ONS: DUSINESS D |       | 2010 Enterprise | Pirtha Dootho a | nd Cunivala |

Source: ONS: BUSINESS DEMOGRAPHY – 2010 Enterprise Births, Deaths and Survivals

## Ratio of Births to Deaths of Enterprises 2004 – 2010

|                       | 2004 | 2005 | 2006 | 2007 | 2008 | 2009 | 2010 |
|-----------------------|------|------|------|------|------|------|------|
| England               | 1.15 | 1.19 | 1.23 | 1.24 | 1.20 | 0.85 | 0.79 |
| South East            | 1.13 | 1.17 | 1.20 | 1.21 | 1.19 | 0.86 | 0.82 |
| Kent                  | 1.21 | 1.12 | 1.23 | 1.19 | 1.14 | 0.86 | 0.78 |
| Ashford               | 1.21 | 0.97 | 1.38 | 1.34 | 1.21 | 0.81 | 0.71 |
| Canterbury            | 1.24 | 1.13 | 1.31 | 1.14 | 1.09 | 0.82 | 0.90 |
| Dartford              | 1.17 | 1.27 | 1.35 | 1.22 | 1.12 | 0.94 | 0.85 |
| Dover                 | 1.12 | 0.93 | 1.52 | 1.10 | 1.05 | 0.79 | 0.72 |
| Gravesham             | 1.10 | 1.03 | 1.19 | 1.04 | 1.15 | 0.85 | 0.71 |
| Maidstone             | 1.36 | 1.18 | 1.07 | 1.26 | 1.08 | 0.78 | 0.84 |
| Sevenoaks             | 1.27 | 1.08 | 1.10 | 1.47 | 1.30 | 0.89 | 0.83 |
| Shepway               | 1.05 | 1.03 | 1.34 | 1.06 | 1.05 | 0.87 | 0.73 |
| Swale                 | 1.25 | 1.28 | 1.29 | 1.02 | 1.00 | 0.82 | 0.69 |
| Thanet                | 1.14 | 1.07 | 1.31 | 1.15 | 1.12 | 0.87 | 0.71 |
| Tonbridge and Malling | 1.32 | 1.20 | 1.21 | 1.28 | 1.22 | 0.93 | 0.80 |
| Tunbridge Wells       | 1.13 | 1.22 | 1.02 | 1.14 | 1.27 | 0.95 | 0.77 |

A ratio less than 1 indicates that the number of deaths is greater than the number of births. There was a noticeable increase in deaths in 2009, not just in Dover but across all Kent districts, reflecting the initial impacts of the recession.

Between 2004 and 2009, annual growth in the number of businesses in England was 1.6%. The equivalent figure for the south east was 1.2% and in Kent 1.3% per year. In Dover, the number of businesses grew by 10 (0.3%) which is below average growth. Over 2009-2010, there has been a widespread decline in the number of businesses across the country. Down by 1.9% in England, 1.5% in the south east and 1.8% in Kent. The largest decline, in the Kent districts, in the number of businesses over the last year was seen in Dover, down 3.7%, followed by Gravesham and Swale (both down 2.9%), Tonbridge & Malling (down 2.8%) and Shepway (down 2.7%).

|                       | Ave annual change | Change 2009-2010 | Change 2004-2010 |
|-----------------------|-------------------|------------------|------------------|
|                       | 2004-2009 (%)     | (%)              | (%)              |
| England               | 1.6               | -1.9             | 6.2              |
| South East            | 1.2               | -1.5             | 4.6              |
| Kent                  | 1.3               | -1.8             | 4.6              |
| Ashford               | 2.2               | -1.2             | 9.4              |
| Canterbury            | 1.3               | -0.5             | 5.9              |
| Dartford              | 2.0               | -1.1             | 9.3              |
| Dover                 | 0.3               | -3.7             | -1.9             |
| Gravesham             | 0.7               | -2.9             | 0.2              |
| Maidstone             | 1.1               | -2.5             | 3.0              |
| Sevenoaks             | 1.5               | -0.5             | 7.0              |
| Shepway               | 0.9               | -2.7             | 1.9              |
| Swale                 | 1.1               | -2.9             | 2.5              |
| Thanet                | 0.9               | -1.9             | 2.0              |
| Tonbridge and Malling | 2.0               | -2.8             | 7.0              |
| Tunbridge Wells       | 1.0               | -0.2             | 5.1              |

Source: KCC Business Demography 2010

| 3 Year Business Survival rates | 2009 | 2010 | 2011 | 2012 |
|--------------------------------|------|------|------|------|
| Dover District                 | 61.0 | 61.7 | 61.8 | 60.9 |
| Kent                           | 68.3 | 63.4 | 65.1 | 63.8 |

In 2012, in the Dover district, 60.9% of new businesses remained trading after 3 years of trading, down from 61.8% the previous year.

## Annual Growth

**Gross Value Added GVA** (the value of the goods and services produced in the economy) is used to measure the overall economic well-being of an area. The latest GVA data is for 2009 (for upper tier and unitary authorities) and the effects of the recent recession are beginning to show more clearly. The data shows that total GVA in the KCC Area is £24,249m and GVA per head is £17,185. This compares with a national figure of £20,341 and a regional figure of £21,257 for the South East.

KCC has calculated unofficial estimates of GVA and GVA per Head for all the Kent Districts. These estimates show a fall in the Dover district from £1,622m in 2007 to £1,558m in 2009. The Gross Value Added (GVA) per head of population in the district fell from £15,312 in 2007 to £14,686 in 2009. Most Most Kent districts, with the exception of Ashford and Shepway, saw declines in GVA during the 2008-09 period.

## Employment

## Working Age Population

There are fewer people aged 16-64 years old (working age) in Dover compared to the national profile.

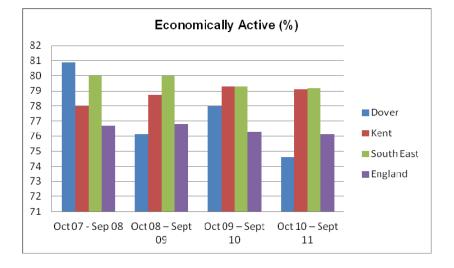
| Population aged 16 – 64 (Working age) |  |      |      |      |      |  |  |  |  |  |
|---------------------------------------|--|------|------|------|------|--|--|--|--|--|
| Mid 2010                              | Mid 2010 Dover (Numbers) Dover (%) Kent (%) South East (%) Great Britain ( |      |      |      |      |  |  |  |  |  |
| All People                            | 65,000   | 60.8 | 62.7 | 63.9 | 64.8 |  |  |  |  |  |
| Males                                 | 31,700   | 61.4 | 63.4 | 64.8 | 65.8 |  |  |  |  |  |
| Females                               | 33,300   | 60.2 | 62.0 | 63.0 | 63.8 |  |  |  |  |  |

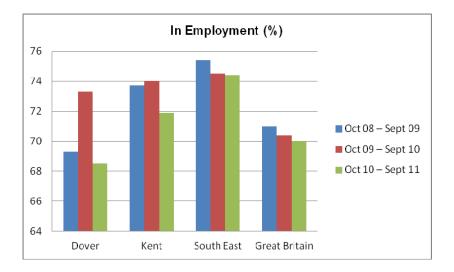
Source: ONS Mid Year Estimates

## All People - Economically Active

Economic activity refers to the proportion of people that are either employed or unemployed.

74.6% of the population in the Dover district were economically active last year (down from 78.0% the year before).



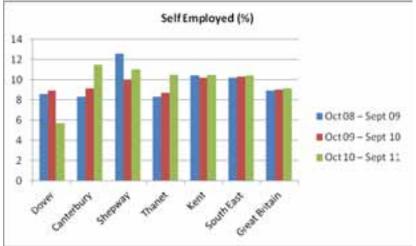


## In Employment

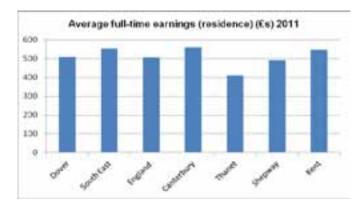
In 2011 there were an estimated 39,800 employees (61.1%) and a further 3,700 self-employed (5.7%), taking total employment in the district to 44,600 people (68.5%). This is a fall from 47,200 (73.3%) in 2010 and 46,500 (69.3%) in 2009.

## Self-Employed

There has been a significant drop in the number of people self-employed in the Dover district falling from 5,600 (8.9%) in Sept 2010 to 3,700 (5.7%) in Sept 2011. This trend is not reflected locally, regionally or nationally.



Source: NOMIS official labour market statistics (All people - Economically active – In employment – Self employed



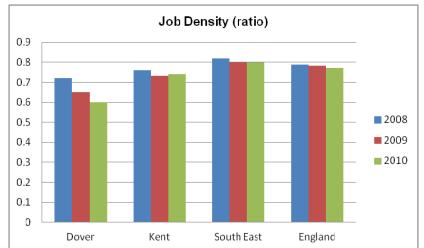
## Earnings by residence

The average full-time earnings (residence) have steadily increased from £433.20pw in 2007 to £510.40pw in 2011. Dover has higher average earnings than England, Thanet and Shepway, although lower than the South East, Canterbury and Kent average.

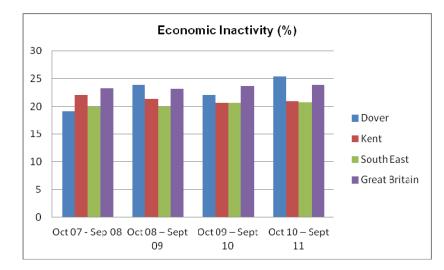
## Job Density

Job density is the number of jobs in an area relative to the size of the working age population and is a measure of availability of employment for residents in an area.

Job densities in Dover are relatively low and have been falling from 2007, as might be expected in a recession and this decrease has been seen nationally.



In 2010, the job density in the district was 0.60 i.e. for every 100 people of working age there were 60 jobs in the local economy. This was lower than for Great Britain (0.77), South East (0.80) and Kent (0.74). Of the Kent districts, only Gravesham has a lower job density – with 0.52. Thanet is the same on 0.60.



## Unemployment

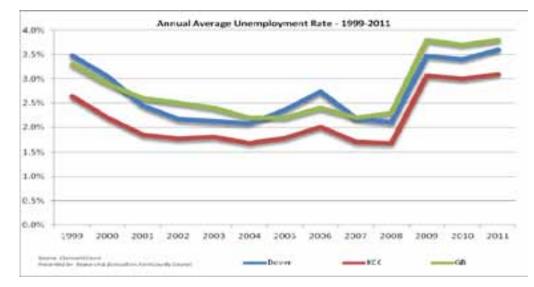
## All People - Economically Inactive

Economic inactivity refers to people who are neither in employment nor unemployed and includes, for example, those looking after a home, long term sick or retired.

16,200 (25.4%) of the population in the Dover district were classed as economically inactive last year. Of these, 6,100 wanted a job and 10,100 did not want a job.

## **Unemployment Rate**

In 2011, the average unemployment rate in the Dover district was 3.6% - this is above Kent average of 3.1% but below the average for Great Britain of 3.8%.



In May 2012, unemployment across the Kent districts varied from a low of 1.7% in Tunbridge Wells to a high of 6.2% in Thanet. Dover district unemployment had gone up to 4.2%.

| Districts           | Number     | Resident | Change si  | nce            | Change S  | ince |
|---------------------|------------|----------|------------|----------------|-----------|------|
|                     | Unemployed | based    | Previous M | <i>l</i> lonth | Last Year |      |
|                     |            | % Rate   | Number     | %              | Number    | %    |
| Ashford             | 2,027      | 2.8      | 32         | 1.6            | 99        | 5.1  |
| Canterbury          | 2,455      | 2.5      | 69         | 2.7            | 169       | 7.4  |
| Dartford            | 1,938      | 3.1      | 68         | 3.4            | 49        | 2.5  |
| Dover               | 2,704      | 4.2      | -79        | -2.8           | 435       | 19.2 |
| Gravesham           | 2,819      | 4.4      | 45         | 1.6            | 211       | 8.1  |
| Maidstone           | 2,481      | 2.6      | 68         | 2.7            | 115       | 4.9  |
| Sevenoaks           | 1,301      | 1.9      | 27         | 2.0            | 54        | 4.3  |
| Shepway             | 2,768      | 4.5      | 9          | 0.3            | 310       | 12.6 |
| Swale               | 3,537      | 4.2      | 63         | 1.8            | 471       | 15.4 |
| Thanet              | 4,866      | 6.2      | 36         | 0.7            | 450       | 10.2 |
| Tonbridge & Malling | 1,604      | 2.2      | 45         | 2.7            | 166       | 11.5 |
| Tunbridge Wells     | 1,126      | 1.7      | 25         | 2.2            | 5         | 0.4  |
| KCC Area            | 29,626     | 3.3      | -566       | -1.9           | 2,436     | 9.0  |
| Medway              | 7,308      | 4.3      | 102        | 1.4            | 553       | 8.2  |
| South East          | 140,960    | 2.6      | -2,423     | -1.7           | 5,260     | 3.9  |
| Great Britain       | 1,528,998  | 3.5      | -25,550    | -1.6           | 82,729    | 5.7  |

Although unemployment fell in the Dover district by 2.8% between April to May 2012, the district saw the highest jump in unemployment claims for the year May 2011 to May 2012 – up 19.2%.

The table below shows the unemployment rate for each age group in the Dover district compared to the Great Britain average. Higher than national average rates are shown in red – some of which are significantly above the national average .

| May<br>2012 | Total<br>aged<br>16-64 | 17 &<br>under | 18-24 | 25-29 | 30-34 | 35-39 | 40-44 | 45-49 | 50-54 | 55-59 | 60-64 |
|-------------|------------------------|---------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Dover       | 4.2%                   | 0.1%          | 9.8%  | 6.4%  | 5.2%  | 4.0%  | 3.8%  | 3.5%  | 3.5%  | 2.9%  | 0.8%  |
| GB          | 3.9%                   | 0.3%          | 7.5%  | 5.1%  | 4.4%  | 3.6%  | 3.6%  | 3.5%  | 3.2%  | 2.7%  | 0.7%  |

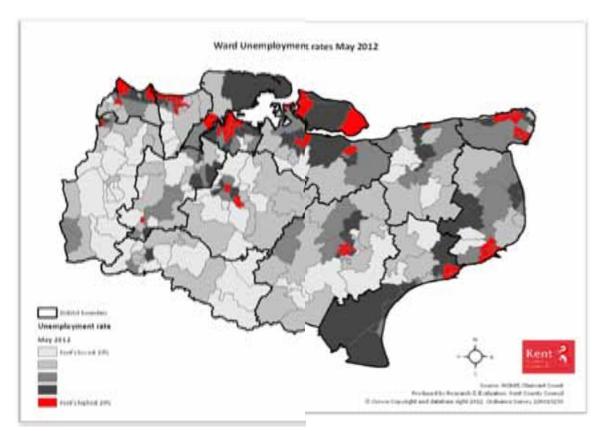
## 18-24 year olds claiming unemployment benefit

Across Kent, the 18 - 24 year old group have the biggest proportion of unemployed at 7.1%. In Dover 9.8% of this age group are unemployed, which is higher than the national average of 7.5%. Thanet has the highest proportion with 13.4% and Canterbury the lowest at 3.1%.

| Districts           | % 18-24 year olds<br>claiming<br>unemployment benefit |
|---------------------|---|
| Ashford             | 6.8   |
| Canterbury          | 3.1   |
| Dartford            | 6.9   |
| Dover               | 9.8   |
| Gravesham           | 9.7   |
| Maidstone           | 6.1   |
| Sevenoaks           | 4.7   |
| Shepway             | 9.8   |
| Swale               | 10.1  |
| Thanet              | 13.4  |
| Tonbridge & Malling | 5.5   |
| Tunbridge Wells     | 3.9   |
| KCC Area            | 7.1   |
| Great Britain       | 7.5   |

Within the South East, Dover is equal 4<sup>th</sup> highest with Shepway for 18 – 24 year old unemployment (behind Thanet, Hastings and Swale).

The map below shows the levels of unemployment across Kent (including Medway) at ward level. The red areas show the 20% of wards in Kent and Medway with the highest rates of unemployment, which highlights wards in the Dover district.



In May 2012, within the Dover district wards, Castle had significantly higher levels of unemployment at 14.4%, followed by St Radigunds and Town and Pier on 8.6% and Tower Hamlets with 8.2%. The lowest unemployment rate was in Lydden and Temple Ewell at 1.2%.

| May 2012<br>Monthly Summary of Unemplo | oyment Do | over Distr | ict Ward | s (Reside | nt Based) | )            |  |  |
|--|-----------|------------|----------|-----------|-----------|--------------|--|--|
| Wards                                  | Uner      | nployed    | Chang    | ge Since  | Chang     | Change Since |  |  |
|  | Ν         | lay 2012   | Las      | st Month  | L         | ast Year     |  |  |
|  | No        | %          | No       | %         | No        | %            |  |  |
| Aylesham                               | 110       | 3.8        | -8       | -6.8      | 12        | 12.2         |  |  |
| Buckland                               | 261       | 5.7        | -14      | -5.1      | 23        | 9.7          |  |  |
| Capel-le-Ferne                         | 30        | 2.3        | 4        | 15.4      | 11        | 57.9         |  |  |
| Castle                                 | 160       | 14.4       | -2       | -1.2      | 54        | 50.9         |  |  |
| Eastry                                 | 81        | 2.6        | -1       | -1.2      | -4        | -4.7         |  |  |
| Eythorne and Shepherdswell             | 92        | 3.2        | -3       | -3.2      | 25        | 37.3         |  |  |
| Little Stour and Ashstone              | 88        | 2.1        | -12      | -12.0     | 22        | 33.3         |  |  |
| Lydden and Temple Ewell                | 16        | 1.2        | 1        | 6.7       | -1        | -5.9         |  |  |
| Maxton, Elms Vale and Priory           | 340       | 7.3        | -9       | -2.6      | 70        | 25.9         |  |  |
| Middle Deal and Sholden                | 173       | 4.0        | 1        | 0.6       | 36        | 26.3         |  |  |
| Mill Hill                              | 168       | 3.6        | -21      | -11.1     | 22        | 15.1         |  |  |
| North Deal                             | 162       | 3.8        | 10       | 6.6       | 19        | 13.3         |  |  |
| Ringwould                              | 23        | 2.0        | -1       | -4.2      | 1         | 4.5          |  |  |
| River                                  | 40        | 1.5        | 1        | 2.6       | 2         | 5.3          |  |  |
| St Margaret's-at-Cliffe                | 53        | 1.7        | -8       | -13.1     | 13        | 32.5         |  |  |
| St Radigunds                           | 260       | 8.6        | -2       | -0.8      | 37        | 16.6         |  |  |
| Sandwich                               | 89        | 2.2        | 2        | 2.3       | 11        | 14.1         |  |  |
| Tower Hamlets                          | 280       | 8.2        | 1        | 0.4       | 32        | 12.9         |  |  |
| Town and Pier                          | 109       | 8.6        | -1       | -0.9      | 27        | 32.9         |  |  |
| Walmer                                 | 105       | 2.5        | -13      | -11.0     | 22        | 26.5         |  |  |
| Whitfield                              | 64        | 2.3        | -4       | -5.9      | 1         | 1.6          |  |  |

## Total JSA claimants / JSA claimants by age and duration

|   | May 2008 |     | May 2009 |     | May 2010 |     | May 2011 |     | May 2012 |     |
|---|----------|-----|----------|-----|----------|-----|----------|-----|----------|-----|
|   | Dover    | UK  |
| Total JSA Claimants                               | 2.0      | 2.1 | 3.6      | 3.9 | 3.5      | 3.7 | 3.5      | 3.7 | 4.2      | 3.9 |
| 18-24 year olds<br>claiming JSA                   | 5.6      | 4.3 | 9.1      | 7.7 | 8.0      | 7.0 | 7.7      | 7.0 | 9.8      | 7.6 |
| People claiming JSA<br>for more than 12<br>months | 0.2      | 0.3 | 0.3      | 0.3 | 0.6      | 0.7 | 0.4      | 0.5 | 0.8      | 1   |

http://www.neighbourhood.statistics.gov.uk/HTMLDocs/dvc6/jsamap.html

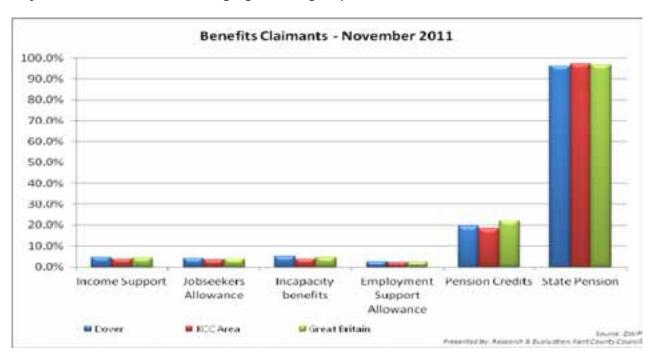
In May 2012, the total JSA claimant count was higher in the Dover district than the UK average. 18-24 year olds claiming JSA was also significantly higher, However, there were fewer people claiming for more than 12 months in the district than the UK average.

#### Job Centre Plus vacancies

|   | May 2010 |     | May 2011 |       | May 2012 |     |       |     |     |
|---|----------|-----|----------|-------|----------|-----|-------|-----|-----|
|   | Dover    | SE  | GB       | Dover | SE       | GB  | Dover | SE  | GB  |
| Unfilled jobcentre vacancies per 10,000 population aged 16-64 | 66       | 68  | 72       | 66    | 68       | 72  | 66    | 68  | 72  |
| JSA claimants per unfilled<br>jobcentre vacancy               | 5.3      | 3.9 | 5.2      | 5.3   | 3.9      | 5.2 | 5.3   | 3.9 | 5.2 |

Source: Nomisweb

In May 2012, there were 312 unfilled jobcentre vacancies.



## Key Benefit Claimants: working-age client group

In November 2011, numbers in the Dover district claiming benefits were as follows:

| Benefit                      | Number | %    |
|------------------------------|--------|------|
| Income Support               | 2,750  | 4.8  |
| Job Seekers Allowance        | 2,500  | 4.1  |
| Incapacity Benefit           | 3,180  | 5.2  |
| Employment Support Allowance | 1,470  | 2.4  |
| Pension Credits              | 5,190  | 19.5 |
| State Pension                | 25,610 | 96.3 |

# E. Regeneration Delivery

The vision for this Council is to ensure we support delivery, growth and enterprise. Our development status is good following adoption of the Local Development Framework (LDF) Core Strategy and associated awards, our growth point and regional (transport) hub status.

Despite the tough economic climate facing the district, and the UK as a whole, the Council continues making progress with our plans to regenerate the district. We are engaging in increased partnership working with a range of partners and, where available, providing match-funding to enable and encourage delivery of a number of projects that will transform the district.

## **Discovery Park Enterprise Zone**

The decision by Pfizer to significantly contract its operations at Sandwich and sell its landholding, led to the formation of a Minist erial Task Force, with representatives from Do ver District Council, Kent County Council and key government agencies, for cused on supporting the future of Pfizer's staff and contractors, the Sandwich site and the East Kent economy. The Task Force has been successful in bringing forward a number of measures and reported its achievements in its final report to Government, published in March 2012. This package of achievements included securing Enterprise Zone designation, awarded by Government in August 2011.

The key benefits of Enterprise Zone designation include:

- All businesses locating on the site in the three years after April 2012 will be eligible for **business rate discounts** worth up to £275,000 per business over five years;
- The site will be subject to a **simplified planning regime** through the adoption of a L ocal Development Order;
- Potential for improved **superfast broadband** and future **capital allowances** to investors and occupiers on the site.
- As one of a limited number of EZs nationally, designation has **marketing value** as an indication of longer-term Government commitment.

The Pfizer site covers nearly 100 hectares has now been renamed 'Discovery Park'. The site will be particularly challenging in view of the substantial buildings already on-site and major environmental concerns including nature conservation, flooding and access that will all need to be addressed. This will be a huge focus and area of work for the Council.

Since the designation of the Zone the following has been achieved:

## Site Ownership:

Pfizer have marketed the site as Discovery Park to investors and en d-users, and announce d in January 2012 that it has entere d exclusive negotiations with a consortium led by London & Metropolitan International Developments Ltd, which could lead to the sale of the Discovery Park site. Legal work and due diligence are in progress. In the meantime, the Sports and Social Cl ub and Child Care centre have been sold.

#### **Business Growth:**

- Over **800 jobs have now been retained on the site**. This includes a retained presence by Pfizer of 650 jobs (focused on pharmaceutical science research) and jobs in a number of research firms locating on the site providing a core of activity on the site;
- Several **spin-out proposals** are currently being developed. To support new business starts while they seek venture capital and other forms of finance, Kent County Council has launched an **Accelerator Grant** programme of flexible financial support linked with business support and advice offered through the High Growth Kent team.

## New Access to finance for business in East Kent:

• To support businesse s at Discovery Park and elsewhere in East Kent, a £35 million **Regional Growth Fund** allocation secured by the Sandwich Task F orce to provide the **Expansion East Kent** programme of financia I support for r business was launch ed on 27 April. The programme offers interest-free loans to businesse s seeking to invest to expa nd their businesses and create jobs. So far, there have been over 100 expressions of interest in the scheme, and we are working closely with banks and intermediary organisations to ensure that investment through Expan sion East Kent unlocks private finance.

#### Planning: the Local Development Order:

- Dover District Council is currently preparing the Local Development Order (LDO), and work is ongoing between DDC and Pfizer and a number of other landowners to understand and agree the use of land and buildings in the Enterprise Zone.
- The LDO will put in place measures that will actively encourage companies to locate in the Zone by including specific categories of development that will not need conventional planning permissions. This will help to give developers certainty and save them time and expense. The LDO is being designed to enable buildings to be adapted to meet the needs of a range of companies – effectively changing the site from a single to a multiple occupation. DDC is also considering other initiatives that could be put in place which would help to streamline the planning process.
- It is anticipated that a programme for the processing of the LDO will be agreed with DDC before going out to 28 days' public consultation. After public consultation, DDC will prepare any modifications and submit to the Secretary of State.

## Securing the site:

 The site's attractiveness to investors has been reinforced with a full £25 million funding flood alleviation package to deliver 1 in 200 year flood protection for the Pfizer site and the town of Sandwich; Funding contributed by Government, Kent County Council and Pfizer. The Environment Agency is progressing with the submission of a planning application for the whole of the flood works.

### **Transport connections**

- A number of transport improvements are underway. Direct access to Sandwich from London St Pancras via High Speed rail started in September, funded by Kent County Council – bringing Discovery Park to within 1 hour 30 minutes of central London at peak times until the end of the current Franchise in 2014. In addition, funding through Network Rail and the Regional Growth Fund has been secured to support enhancements to the Ashford-Ramsgate rail line and reduce journey times to East Kent.
- The completion and opening of Phase 2 of the East Kent Access Scheme on 23 May has improved connectivity to Discovery Park and the wider East Kent area. In addition, DDC is engaging with the Local Enterprise Partnership (LEP) over the inclusion of the junction at Brenley Corner in the Highway Agency's "Pinch-Point" programme, as part of a wider range of strategic transport connections.

### Skills

• The Skills Funding Agency has recently made available £100,000 to Kent County Council to support skills development at Discovery Park and East Kent. Work is underway to take this forward.

### Support

• Pfizer has given support to staff and contractors seeking to establish new businesses, retaining the skills base in the area.

### **Other Major Projects Update**

#### **Dover Town Investment Zone**

- Major plans for the comprehensive multi-million pound redevelopment of Dover town centre have been given the go ahead. Planning consent for the first phase was granted in March 2012, with permission for a new hotel, and an application for the second phase including the retail element approved in May 2012.
- DDC and developer partner Bond City are progressing the necessary procedures for site assembly.

#### Port of Dover Expansion

- The Port continues with plans to build an additional terminal. Government go-ahead for Dover's second ferry terminal in December 2011, paves the way for early infrastructure improvements, comprising new junctions at the A20 together with interim flood attenuation works.
- A Government decision on the future ownership of the Port is linked to the Dover Harbour Boards proposals for privatization, which are subject to an enhanced offer currently being consulted on.

#### Western Heights / Farthingloe

• The developer has been consulting widely and a planning application for comprehensive development has been submitted, at a cost of around £1.9m, and is now being considered.

#### **Connaught Barracks**

• The Homes and Communities Agency has prepared a masterplan for the site and is marketing the opportunities, which would see a mixed-use development of around 500 homes.

#### **Other Housing Developments**

- Work has r ecently commenced on Buckland Mill, Maison Dieu Road, Dover and elsewhere i n the District where a range of sites such as at Cannon Street in Deal and Sandwich Road Whitfield are coming forward.
- The development proposals at Aylesham, Whitfield, Deal and Sholden have secu red resolutions for approval by Planning Committee and are progressing through the subsequent processes.

## Leisure Facilities

- A new indoor tennis centre alongside Tides Leisure Pool in Deal opened in July 2011 and a new £2m Dover Sea Sports Centre opened in summer 2010.
- Extensive refurbishment of the esplanade on Dover seafront has also been unveiled following multimillion pound Sea Change funding. Deal Pier and Dover Seafront have also both won awards.

## World-focus Events

- The district hosted the return of the Open Golf Championship to Sandwich in July 2011. An independent economic impact study commissioned by the R&A, showed an economic boost of £24.1m for Kent and a destination marketing benefit of £52.6m.
- DDC has met with KCC and the Royal and Ancient to scope out further improvements to the transport network in anticipation of an Open Championship returning.
- The eyes of the world will be on the district again in July 2012 with the Olympic Torch Relay and evening celebration.

### Improved connectivity

- The high-speed rail link to London (HS1) is up and running, with improvements made to Dover Priory Station. A trial service is also operating from Sandwich and Deal.
- Planning a pplications for Dover Priory St ation are being developed follo wing the recent announcement by the Department of Transport allocating partnership funding to the project.

# F. Budget

Dover District Council, like others, is facing unprecedented challenges to its budget and services, as a result of government cuts, falling income and increasing costs. Demand for local services continues to increase as a consequence of a growing, and ageing, population, high expectations and continuing economic challenges. We have been successfully driving down costs and making savings but, to achieve a balanced budget, we will need to continue undertaking reviews of what we do, and how we do it, through our Delivering Effective Services programme.

Dover District Council is the most participative of the East Kent authorities and is delivering shared services in a number of ways as a partner in: the Joint Waste Partnership; East Kent Services for Revenues and Benefits, ICT and Customer Services; East Kent Housing; East Kent HR & Payroll and East Kent Audit. We will continue to work with our partners to deliver these services as efficiently and effectively as possible for our residents.

## Medium Term Financial Plan

The key features of the Medium Term Financial Plan 2011-12 include:

- Year on year reduction in budget of £500k;
- Prudent General Fund balances maintained in 2012/13;
- Council Tax increase of 3.45% for 2012/13, equating to an increase of less than 1 1p a week for Band D properties;
- Government grant reduced by 12.7% in 2012/1 3, and estimated to be reduced by 3.9% in 2013/14 and 7.0% in 2014/15;
- Savings target of £500k for 2013/14 and a further £500k for 2014/15 required;

## **National Changes**

Over the next few years, we are facing a changing local government environment with new partnerships and alternative ways of working and a shift from councils directly delivering a multitude of services to an environment of enabling others, where appropriate, to deliver services for themselves.

The coalition government is introducing many significant changes to national policies affecting the Council and the way we deliver services to our communities. These include the Localism Act 2011; proposals for Open Public Services and the Reform of Local Government Finance. These changes will involve residents, communities and the Council working together to identify suitable and sustainable solutions.

We will need to identify work streams to take these policies forward over the next months and years. The most significant for the Council in financial terms are:

- Localising Support for Council Tax Benefit
- Retention of Business Rates
- o Implementation of Universal Credits
- Self-financing of Council Housing
- Neighbourhood Development Plans

Due to the uncertain nature of these changes, our Corporate Plan is an evolving document and as new policies are developed nationally, regionally and at county level, we will considers the effects of these policies and take action where necessary.

**Pfizer:** The business rate discount regime came into effect from 1 April and the Enterprise Zone Board is working to ensure that the incentive can be used to best effect. However, the loss of Pfizer as a major ratepayer, in the context of the Government's proposals for business rates localisation and the inclusion of the Pfizer Enterprise Zone site within Dover District Council's baseline, presents an unsustainable challenge to the Council. Work is underway to support the exclusion of Discovery Park from the ratings baseline.

## Council tax in Dover

#### Average Council Tax Bill

Council Tax Band D is considered to be the average council tax band and, according to DCLG figures, the average Band D council tax set by local authorities in England for 2012-13 is £1,444 (excluding town and parish precept) - an increase of 0.3%.

In Kent, the average council tax for local authorities for a Band 'D' property ranges from £1,359.51 a year in Tunbridge Wells to £1,585.89 in Shepway; this compares to £1,418.84 for the year in the Dover district.

#### Where your money goes

Dover District Council, Kent Council, Kent Police Authority and Kent and Medway Fire and Rescue Authority and the town and parish councils together deliver most of the local services in the district. Dover District Council collects the council tax payable on behalf of all these authorities.

#### Joint Council Tax Breakdown in Dover District 2012-13 (excluding town and parish precept):

| For<br>every<br>£1 | Kent County<br>Council gets | Dover District<br>Council gets | •    | Kent and<br>Medway Fire<br>and Rescue gets | Town &<br>Parish<br>Councils get |
|--------------------|-----------------------------|--------------------------------|------|--|----------------------------------|
|                    | 71.4p                       | 11.2p                          | 9.4p | 4.6  | 3.4p                             |

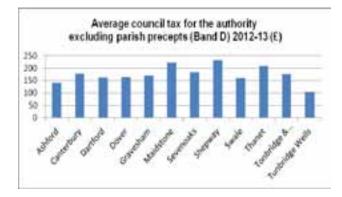
Source: DDC Council Tax Leaflet 2012-13

|   | ouse<br>and | Kent County<br>Council | Dover District<br>Council | Kent Police | Kent and Medway<br>Fire & Rescue | Total Council Tax<br>(excluding town and<br>parish precept) |
|---|-------------|------------------------|---------------------------|-------------|----------------------------------|---|
| D |             | 1,047.78               | 164.43                    | 138.68      | 67.95                            | 1,418.84  |

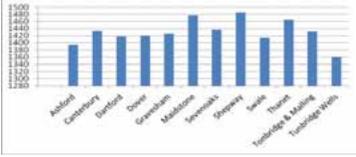
Dover District Council's share of the total average bill for 2012-13 is 11.2%, which is £164.43 on a Band D property – an increase of £5.49 per year (or 11p a week), to help protect frontline services. Three other Kent districts also increased their share of the council tax bill.

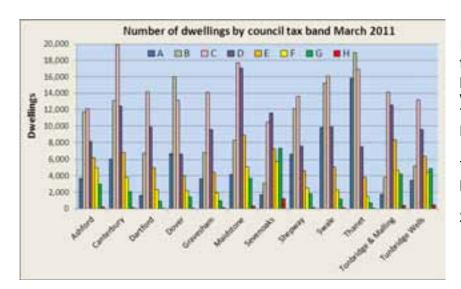
Out of the Kent local authorities, the district has the  $5^{th}$  lowest charge. Shepway has the highest average council tax bill (£231.48), followed by Maidstone (£222.39) and Thanet £209.97 – all three local authorities share being over £200.

| Local Authority     | Average council tax for<br>the authority excluding<br>parish precepts (Band<br>D)<br>2012-13 (£) | Total Council Tax<br>(excluding town and<br>parish precept) (£) | Position<br>(1 =<br>lowest) |
|---------------------|--|---|-----------------------------|
| Ashford             | 140.67   | 1395.08   | 2                           |
| Canterbury          | 178.65   | 1433.06   | 8                           |
| Dartford            | 162.90   | 1417.31   | 4                           |
| Dover               | 164.43   | 1418.84   | 5                           |
| Gravesham           | 171.45   | 1425.86   | 6                           |
| Maidstone           | 222.39   | 1476.80   | 11                          |
| Sevenoaks           | 181.89   | 1436.30   | 9                           |
| Shepway             | 231.48   | 1485.89   | 12                          |
| Swale               | 159.93   | 1414.34   | 3                           |
| Thanet              | 209.97   | 1464.38   | 10                          |
| Tonbridge & Malling | 176.90   | 1431.31   | 7                           |
| Tunbridge Wells     | 105.10   | 1359.51   | 1                           |



Total Council Tax excluding town and parish precept (Band D) 2012-13 (f)





In 2011, 13.2% of Dover properties fit into Band D (2011). The largest proportion of Dover dwellings fall within Band B, followed by Band C. The average Council Tax bill for a Band B property is £1,103.54.

The average town and parish precept in the Dover district in 2012-13 is £50.11 (up from £47.71 in 2011-12).

# G. Funding and investment

The vision for this Council is to ensure we support delivery, growth and enterprise. Our development status is good following adoption of the Local Development Framework (LDF) Core Strategy and associated awards, our growth point and regional (transport) hub status. Please see Regeneration Delivery Section for an update on major projects in the district.

## **Growth Point**

The Council's regeneration agenda is underpinned by the award of Growth Point status in recognition of the Council's commitment to delivering higher rates of new house building. In return, the government provides funding for related infrastructure projects and essential studies to support sustainable growth.

The capital and revenue grant funding received by DDC is set out in the table below:

|         | 2009/10     | 2010/11   | Total      |
|---------|-------------|-----------|------------|
| Capital | £ 954,092   | £ 856,916 | £1,811,008 |
| Revenue | £ 77,504    | £ 103,339 | £180,843   |
| Total   | £ 1,031,596 | £ 960,255 | 1,991,851  |

This capital and revenue funding, which is reported through the Medium Term Financial Plan, has been used to enable progress on a range of initiatives across the district consistent with the councils growth agenda.

Enabling and supporting growth of the economy and opportunity for investment and jobs is the first Strategic Priority in the Corporate Plan 2012-16. Priority actions include:

- A. Continuing the district's regeneration programme with the following as a priority focus:
  - o The Dover Waterfront, St James' and Town Centre improvements;
  - o The 1st Phase of the Whitfield Expansion programme;
  - o Connaught Barracks;
  - The new development at Aylesham;
  - The White Cliffs Business Park.
- B. Making land available at Western Heights / Great Farthingloe Farm to enable progress towards the comprehensive proposals for regeneration, linked to the Town Centre, and maximise the tourism potential of this area, enabled and facilitated through a Planning Performance Agreement.
- C. Implementing the Local Development Order (fast-track for Pfizer site and potential for improved superfast broadband).
- D. Adoption of the Land Allocations Document to identify land for development through the Local Development Framework.
- E. A review to identify our potential housing construction role, working with partners and available Government initiatives.
- F. Providing improved parking and access facilities to support and promote HS1.
- G. Introducing the Community Infrastructure Levy to maximise income and investment.
- H. Following the granting of the Harbour Revision Order for Terminal 2, supporting the development of the Port of Dover to regenerate the area and keep apace with the Port of Calais development.

## Inward Investment in the Dover District

- We continue to work hard on a committed growth programme and to bring external funding into t he area. A part-time External Resourcing Officer has recently been appointed to take responsibility for preparing funding bids and capture opportunities which are aligned to the Council's Corpor ate Priorities (in post from June 2012).
- The Council will continue to work with partners, including Homes & Communities Agency (HCA) and Kent County Council (KCC) to maximise the resources available. With the demise of South East England Development Agency (SEEDA) and budget cuts at the HCA, the Council will rely

more on the public and private sector partnership, for example through the Local Investment Plan and Local Enterprise Partnership.

• The Council will continue to seek new inward investment opportunities whilst supporting those who are already planning to develop in the District. The LDF Core Strategy was adopted in 2010 and now the Council will prioritise and allocate its resources towards the regeneration delivery phase.

## Local Enterprise Partnership (LEP)

• The Council is engaged at executive level at the LEP and is seeking to ensure that the interests of the Dover district are fully represented and that funding opportunities are considered.

## **Regional Growth Fund**

 A package of £40 million to support business growth in East Kent – has been secured from the Government's Regional Growth Fund. The successful bid was made by Kent County Council, working with the four East Kent Councils (Canterbury, Dover, Shepway and Thanet). £5m has been allocated to improve high speed rail services, with £35m available to businesses – including at Discovery Park.

## Homes and Communities Agency (HCA)

- The HCA is actively involved in supporting projects in the Dover district both directly and following on from obligations transferred from SEEDA. These projects include:
  - Completion of the Coalfields Programme at Betteshanger Colliery;
  - o Provision of employment opportunities at Aylesham;
  - Development at Buckland Mill;
  - o Connaught Barracks;
  - Dover Town Centre.

### S106 Agreements

- £242,707 funding was secured by S106 agreement during 2010-2011.
- The majority of the funding secured through S106 agreements is passed to Kent County Council, to support functions such as education, adult social services and library provision. However during the financial year Dover District Council used £114,000 as part of its programme to renovate strategically important play areas.

#### **New Homes Bonus**

- The Government introduced the New Homes Bonus to incentivise housing supply in April 2011, commencing 2011-12. The Bonus is intended to be a permanent feature of the local government finance system.
- The New Homes Bonus is based on the council tax of additional homes and those brought back into use, with a premium for affordable homes and paid for the following six years. The Government has used the Department for Communities and Local Government statistics on gross affordable housing supply, published annually, to calculate the affordable homes enhancement:

| New Homes Bonus * inc empty | Year 1 * (£): | Year 2 * (£): | Total 2012-13 |
|-----------------------------|---------------|---------------|---------------|
| homes, inc Affordable Homes | 294,113       | 154,955       | 449,067       |
| premium                     |               |               |               |

| Arts Council  |  |          |  |  |  |
|---------------|--|----------|--|--|--|
| 2012-13       | Olympic Torch Relay & Evening Celebration                      | £100,000 |  |  |  |
| Coalfield Reg | eneration Trust  |          |  |  |  |
| 2010-11       | Investing in community projects in the former coalfield wards, | £100,000 |  |  |  |
| 2011-12       | supported by the Community & Leisure Team.                     | £103,500 |  |  |  |
| 2012-13       |  | £95,000  |  |  |  |
| Environment   | Agency   |          |  |  |  |
| 2011-12       | Dover Flood Protection Works                                   | £110,000 |  |  |  |
| DECC: Comm    | DECC: Community Energy Saving programme (CESP)                 |          |  |  |  |
| 2011-12       | Support for the solar panels project in St. Radigunds          | £30,000  |  |  |  |
| 2011-12       | Measures installed in the district under The Warm Front Scheme | £250,000 |  |  |  |

# H. Transport and Infrastructure:

Dover has good transport links, with the A20/M20 connecting Dover with Ashford, Maidstone and London and the A2 linking to Canterbury, North Kent and London. The District is also recognised as an **International Gateway**, with the ferry port connecting to Calais, Dunkirk and Boulogne in France. Dover is benefiting from the **Sea Change Programme** and can now be accessed by the **High Speed Train**, with journey time to London of just over one hour.

## Port of Dover

- The Port of Dover is a significant asset for Dover, East Kent, the South East and the Nation. It has great national and international importance as one of the UK's main trade gateways with Continental Europe. The English Channel, at its narrowest point in the Straits of Dover, is the busiest shipping lane in the world.
- The Port of Dover is one of the world's busiest international ferry ports, the second busiest UK cruise port and the fourth largest UK port for fresh produce imports. Dover marina is a popular facility for resident berth holders and visiting yachts.
- Dover is home to the busiest passenger sea port in the UK with over **12.7 million** passenger movements in 2011.
- The port handles £80 billion of trade each year and supports around 22,000 jobs, many in the local community.
- During 2011, there were 136 cruise ship calls bringing 224,000 passengers to the Port.
- The Dover Harbour Board (DHB) is the responsible authority for the running of the Port of Dover, which is the largest UK trust port.

| Year | Passengers | <b>Tourist Cars</b> | Coaches | Road Haulage Vehicles |
|------|------------|---------------------|---------|-----------------------|
| 2009 | 13,090,309 | 2,775,174           | 81,209  | 2,300,468             |
| 2010 | 13,154,638 | 2,818,380           | 86,035  | 2,091,516             |
| 2011 | 12,764,699 | 2,653,127           | 84,938  | 2,069,945             |

## Annual Traffic Statistics

## Future of the Port

- In January 2010, Dover Harbour Board (DHB) announced privatisation plans to help secure funding for a £420 million Terminal Two project to help the Port grow.
- In May 2011 Government launched for consultation a revised set of criteria for the sale of all trust ports, which was formally published on 3 August 2011.
- Following a period of inactivity, pending resolution of the recent inquiry under Section 31 of the Ports Act relating to fair tariffs, the Dover Harbour Board has submitted revised, enhanced proposals to the Secretary of State for Transport for voluntary privatisation under the Ports Act. The enhanced submission was made by the DHB on 13 June 2012 and representations are invited through a 42 day representation period expiring on 27 July 2012.
- DHB's proposals to the Government are that Port of Dover Community Trust will be established to ensure tangible benefits are delivered to the local community. This is a vital component and accords with the Government's revised criteria.
- It is proposed that the Trust will be established with the active involvement of local stakeholders. DHB's proposal to the Government is that the Trust will hold £20m in value of shares, with an initial endowment of £10m in cash, a gua ranteed level of dividends of £1m per year for the first five years and a flow of dividends thereafter at the same rate as received by other stakeholders. It is noted that an increased cash endowment to the Trust could be justified.
- Running in parallel with the above processes, DDC negotiated a resolution to the objections to the Harbour Revision Order (HRO). This enabled the HRO to be confirmed by the Secretary of State for Transport in Nove mber 2011 and require s that, among other matters, the infrastr ucture improvements to the A20 are undertaken by DHB – or any other possible owner – with a three year period.

### Improved Connectivity

DDC is working with a range of partners, including Stagecoach, Network Rail, Southeastern and Sustrans, to improve connections for the district.

High Speed Train Services, which have reduced journey times from Dover to London to just over one hour, have been extended to Deal and Sandwich. Proposals to improve parking at Priory Station are also being worked on.

## I. Education and Skills

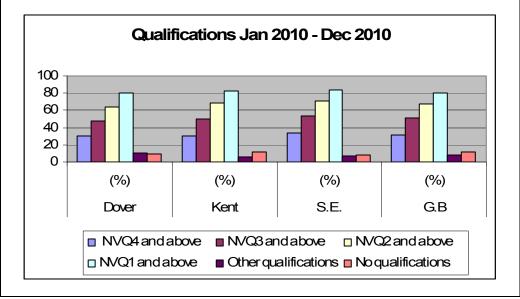
Skills levels and educational attainment in the resident population are low compared to the regional average – however they are improving.

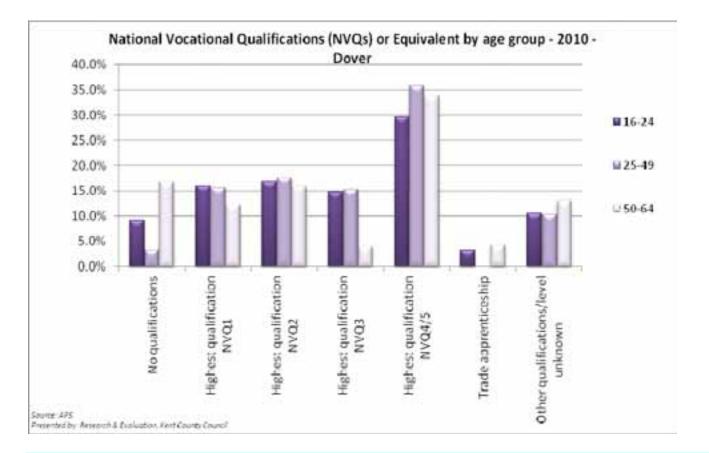
### **Qualification levels in the Dover District:**

- Dover residents qualified to NVQ4+ rose from 22.1% in 2008 to 29.7% in 2010.
- Dover residents with no qualifications fell from 15.0% in 2008 to 9.15% in 2010.

#### **Qualification levels in the Dover District:**

| Jan 2010 – Dec 2010  | Dover<br>(no) | Dover<br>(%) | Kent<br>(%) | S.E.<br>(%) | G.B<br>(%) |
|----------------------|---------------|--------------|-------------|-------------|------------|
| NVQ4 and above       | 18,500        | 29.7         | 30.0        | 33.9        | 31.3       |
| NVQ3 and above       | 29,700        | 47.5         | 49.7        | 53.8        | 51.0       |
| NVQ2 and above       | 40,200        | 64.3         | 68.9        | 70.8        | 67.3       |
| NVQ1 and above       | 50,200        | 80.3         | 82.4        | 84.1        | 80.2       |
| Other qualifications | 6,600         | 10.5         | 6.0         | 7.5         | 8.5        |
| No qualifications    | 5,700         | 9.1          | 11.7        | 8.5         | 11.3       |

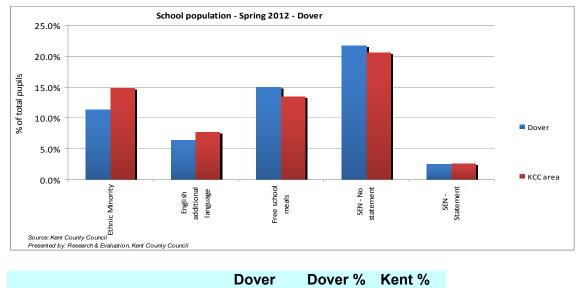




### Population aged under 20 in Dover area (Mid-2010)

|   | Total   | Persons               | Male   | es    | Females |       |  |
|---|---------|-----------------------|--------|-------|---------|-------|--|
| Age group   | No.     | % of total population | No.    | %     | No.     | %     |  |
| All Ages  | 106,900 | 100.0%                | 51,600 | 48.3% | 55,300  | 51.7% |  |
| 0-3 - Early Years children                                  | 4,900   | 4.6%                  | 2,500  | 50.4% | 2,400   | 49.0% |  |
| 4-10 - Primary age children                                 | 7,800   | 7.3%                  | 3,900  | 50.7% | 3,900   | 49.7% |  |
| <b>11-18</b> - Secondary age children                       | 11,500  | 10.7%                 | 6,000  | 51.9% | 5,500   | 47.6% |  |
| <b>10-17</b> - age group covered by youth offending service | 11,000  | 10.3%                 | 5,700  | 52.2% | 5,300   | 48.1% |  |
| <b>14-19</b> - age group for Key<br>Qualifications          | 8,700   | 8.1%                  | 4,500  | 51.9% | 4,100   | 47.5% |  |
| 0-19 - All children & young<br>people                       | 25,400  | 23.7%                 | 13,100 | 51.3% | 12,300  | 48.6% |  |

| Number of schools March 2012 | Dover |
|------------------------------|-------|
| Primary                      | 41    |
| Secondary - Academy          | 5     |
| Secondary - Grammar          | 2     |
| Secondary - High             | 2     |
| Secondary - Wide ability     | 1     |
| Total Secondary              | 10    |
| Total Secondary & Primary    | 51    |
| Total incl. special schools  | 53    |
| Source: KCC                  |       |

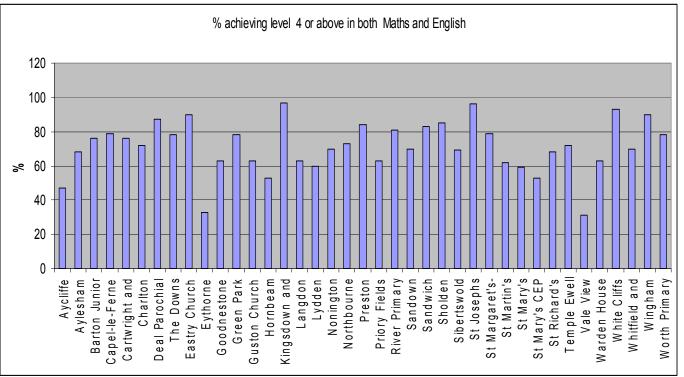


|                             | Dover<br>Number | Dover % | Kent % | Dover has a lower   |
|-----------------------------|-----------------|---------|--------|---|
| Ethnic Minority             | 1,840           | 11.4    | 14.9   | percentage of Ethnic  |
| English additional language | 1,043           | 6.4     | 7.7    | minority school children  |
| Free school meals           | 2,420           | 14.9    | 13.5   | than the Kent average.  |
| SEN - No statement          | 3,510           | 21.7    | 20.6   | <ul> <li>Free school meal<br/>entitlement is higher than</li> </ul> |
| SEN - Statement             | 408             | 2.5     | 2.7    | the Kent average.   |

### Key Stage 2 Results:

The primary schools with the highest average point scores in the Dover district are: **Eastry** Church of England Primary School with 31.2; St Joseph's Catholic Primary School with 30.7; **Kingsdown and Ringwould** CofE Primary School with 30.4 and **Wingham** Primary School with 30.4. The national average is 27.5

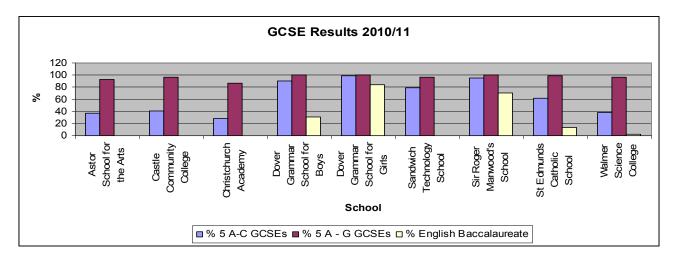
The primary schools with the lowest average point scores are: **Vale View** Community School with 23.3; **Eythorne Elvington** Community Primary School with 24.3 and **Aycliffe** Community Primary School with 24.5.



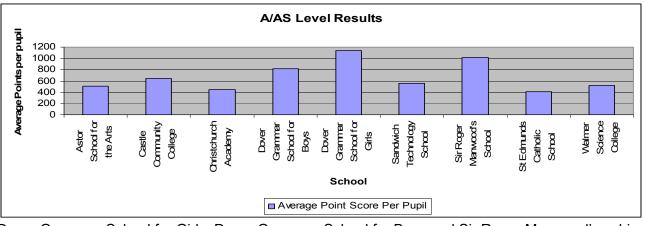
### GCSE and English Baccalaureate Result

| GCSE Results        |             |
|---------------------|-------------|
| 2010/11             | % of pupils |
| 5+ A*-C grades      | 74.2        |
| 5+ A*-C grades inc. | 51.8        |
| English and         |             |
| mathematics         |             |
| 5+ A*-G grades      | 95.0        |

### Individual School Results



- % 5 A\*-C GCSEs: Dover Grammar School for Girls, Dover Grammar School for Boys, Sir Roger Manwood's, Sandwich Technology and St Edmunds achieved above the Kent (59.4%) and National (58.9%) average.
- The English baccalaureate is a new measure introduced in 2010 and, in addition to English and Maths, includes two science subjects, a language and history or geography. Dover Grammar School for Girls is in the top 200 English schools for best baccalaureate results with 84%. The National average was 17.6% and Kent average 20.6%.



Dover Grammar School for Girls, Dover Grammar School for Boys and Sir Roger Manwood's achieved higher than the Kent (741.1) and National average (746.0).

### Further Education and Higher Education presence:

- Further Education (FE): South Kent College, the main FE provider in Dover, has now merged with West Kent College to form K College.
- Higher Education (HE): Three institutions based in Canterbury provide HE. A limited HE offer can also be accessed through FE Colleges within Dover. Proposals from Hadlow for a college at

### **Maritime Skills**

DDC is developing proposals with Viking Recruitment for a maritime training facility.

| Area                | Adjusted NEETs | NEET Numbers | Cohort 16-18 |  |  |
|---------------------|----------------|--------------|--------------|--|--|
|                     | % of cohort    |              |              |  |  |
| Ashford             | 4.88           | 161          | 3,721        |  |  |
| Canterbury          | 5.49           | 192          | 3,855        |  |  |
| Dartford            | 6.03           | 143          | 2,664        |  |  |
| Dover               | 7.04           | 214          | 3,252        |  |  |
| Gravesham           | 6.28           | 176          | 3,187        |  |  |
| Maidstone           | 5.73           | 234          | 4,508        |  |  |
| Sevenoaks           | 4.20           | 115          | 2,914        |  |  |
| Shepway             | 7.41           | 221          | 3,171        |  |  |
| Swale               | 7.26           | 287          | 4,249        |  |  |
| Thanet              | 9.61           | 374          | 4,112        |  |  |
| Tonbridge & Malling | 4.86           | 154          | 3,638        |  |  |
| Tunbridge Wells     | 4.25           | 119          | 3,011        |  |  |
| Kent Total          | 6.16           | 2,390        | 42,282       |  |  |

### **NEETS – Those Not in Employment, Education or Training**

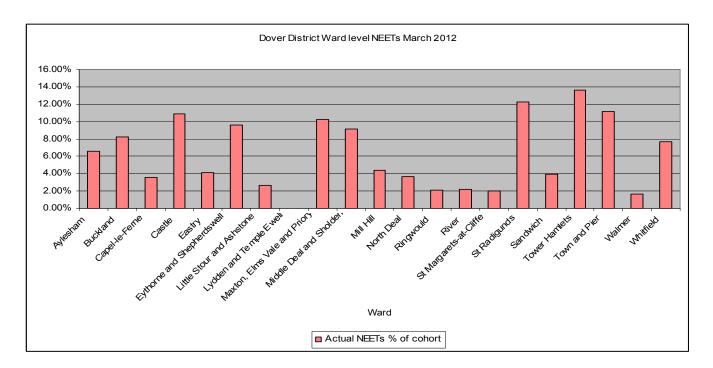
As at March 2012, there were 6.16% (2,390) of 16 to 18 year olds classed as NEET in the Kent - up from 4.99% (2148) in December 2010. Of the Kent districts, Thanet has the highest number and proportion of 16-18 year olds who are NEET at 9.61% and Sevenoaks the lowest with 4.20%.

The Dover District had 7.04% (214) of 16-18 year olds classed as NEET, which is higher than the Kent average; this has risen from 6.19% in December 2010.

### Ward level NEETs data

| DOVER LA Wards               | Actual NEETs<br>% of cohort | NEET<br>Numbers | Cohort 16-18 | Direction of<br>travel * |
|------------------------------|-----------------------------|-----------------|--------------|--------------------------|
| Aylesham                     | 6.59                        | 11              | 167          | ↓                        |
| Buckland                     | 8.27                        | 23              | 278          | ↓                        |
| Capel-le-Ferne               | 3.57                        | 2               | 56           | 1                        |
| Castle                       | 10.91                       | 6               | 55           | 1                        |
| Eastry                       | 4.08                        | 6               | 147          | 1                        |
| Eythorne and Shepherdswell   | 9.56                        | 13              | 136          | 1                        |
| Little Stour and Ashstone    | 2.66                        | 5               | 188          | 1                        |
| Lydden and Temple Ewell      | 0.00                        | 0               | 69           | V                        |
| Maxton, Elms Vale and Priory | 10.24                       | 26              | 254          | 1                        |
| Middle Deal and Sholden      | 9.18                        | 19              | 207          | 1                        |
| Mill Hill                    | 4.36                        | 12              | 275          | V                        |
| North Deal                   | 3.68                        | 6               | 163          | V                        |
| Ringwould                    | 2.13                        | 1               | 47           | 1                        |
| River                        | 2.16                        | 3               | 139          | 1                        |
| St Margarets-at-Cliffe       | 2.02                        | 2               | 99           | 1                        |
| St Radigunds                 | 12.24                       | 24              | 196          | V                        |
| Sandwich                     | 3.96                        | 8               | 202          | 1                        |
| Tower Hamlets                | 13.61                       | 26              | 191          | <b>^</b>                 |
| Town and Pier                | 11.11                       | 6               | 54           | <b>^</b>                 |
| Walmer                       | 1.64                        | 3               | 183          | ↓                        |
| Whitfield                    | 7.64                        | 11              | 144          | 1                        |

\* Comparison made to figures reported in December 2010.



Teenage parents make up the biggest proportion of those NEETs who are unavailable for work across Kent, followed by illness, pregnancy and being a young carer.

As at March 2012, within the Dover District area, **Tower Hamlets** had the highest percentage of NEETs with 13.61%. This is up from 11.3% in December 2010. St Radigunds has moved from 1<sup>st</sup> to 2<sup>nd</sup> place, having fallen from 14.3% in December 2010 to 12.24%. Town and Pier, Castle and Maxton, Elms Vale and Priory all have over 10%.

There were no NEETs reported in Lydden and Temple Ewell.

# J. Housing

The Council recognises that access to good quality housing which people can afford is at the heart of achieving the social and economic well-being of communities.

The Local Development Framework Core Strategy is a key document setting out the Council's 'big picture' development objectives for the District as a place to live, work, relax and visit. The LDF Core Strategy acknowledges that the housing market in Dover district is weaker than in Kent and the South East as a whole with average lower house prices. An assessment of the current housing market and future need for housing in relation to regeneration objectives, economic growth and associated population growth is a key element of the Strategy. The Strategy provides a rationale for a 'high growth' policy in relation to housing with an overall target of 14,000 new homes.

The Core Strategy provides more detailed information regarding the Council's approach to future housing growth and the mechanisms for delivering the strategic objectives: http://www.dover.gov.uk/pdf/Adopted%20Core%20Strategy%20February%202010.pdf

Unfortunately, while the Council has been putting the building blocks in place to deliver its growth and regeneration objectives this has coincided with a dramatic economic downturn which has had a significant impact on the housing market. The 'credit crunch' and tighter lending criteria imposed by mortgage lenders has resulted in a significant reduction in house buyers and fall in house prices and loss of confidence amongst buyers and house builders. The general economic position remains fragile and the speed of recovery remains uncertain.

| 2011<br>Average house price | £190,002 |
|-----------------------------|----------|
| Detached                    | £302,844 |
| Semi-detached               | £178,903 |
| Terrace                     | £156,097 |
| Flat                        | £116,952 |

There has been a fall in average house prices in the district from  $\pounds 201,563$  in 2010 to  $\pounds 190,002$  in 2011 a reduction of 5.74%. The figure for Kent is just over  $\pounds 235,600$  and the

The figure for Kent is just over £235,600 and the regional average is just over £273,750.

Source: KCC Research & Evaluation

| Year | Detached | Semi- Terrac |         | Flat/      | All       |
|------|----------|--------------|---------|------------|-----------|
|      |          | Detached     |         | Maisonette | dwellings |
| 2000 | 151.478  | 80,608       | 63,907  | 52,464     | 84,584    |
| 2002 | 200,063  | 111,043      | 92,600  | 71,406     | 116,801   |
| 2004 | 261,753  | 161,968      | 130,294 | 105,139    | 162,453   |
| 2006 | 285,319  | 174,485      | 144,908 | 119,254    | 175,183   |
| 2008 | 324,879  | 189,013      | 159,454 | 122,201    | 196,142   |
| 2010 | 334,866  | 184,241      | 154,390 | 113,991    | 201,563   |
| 2011 | 302,844  | 178,903      | 156,097 | 116,952    | 190,002   |

Source: HM Land Registry



| Average house prices across Kent |         |  |  |  |  |
|----------------------------------|---------|--|--|--|--|
| 2011                             | £       |  |  |  |  |
| Ashford                          | 216,888 |  |  |  |  |
| Canterbury                       | 225,198 |  |  |  |  |
| Dartford                         | 204,123 |  |  |  |  |
| Dover                            | 190,002 |  |  |  |  |
| Gravesham                        | 205,223 |  |  |  |  |
| Maidstone                        | 224,905 |  |  |  |  |
| Sevenoaks                        | 402,085 |  |  |  |  |
| Shepway                          | 197,647 |  |  |  |  |
| Swale                            | 180,113 |  |  |  |  |
| Thanet                           | 168,894 |  |  |  |  |
| Tonbridge and Malling            | 294,111 |  |  |  |  |
| Tunbridge Wells                  | 323,222 |  |  |  |  |
| Kent                             | 235,670 |  |  |  |  |
| South East                       | 273,756 |  |  |  |  |

#### Property sales in Dover based on Land Registry

| Year   | 2007  | 2008  | 2009  | 2010  |
|--------|-------|-------|-------|-------|
| Number | 2,583 | 1,225 | 1,287 | 1,359 |

Source: CLG Local level house prices live tables

- Dover has seen an increase in sales over the last few years. Dover is one of the most affordable districts in Kent along with Swale and Medway, all with house prices to income ratios less than 7 and close to national average of 6.69.
- The most expensive districts are Sevenoaks and Tunbridge Wells where property prices are more than 10 times salary.
- Dover also has lower quartile entry level prices at around £120,000. The most expensive lower quartile price is in Sevenoaks where prices are on average £223,000.
- The average for SE England is £165,000.

### Dover House Prices (£) and Transactions

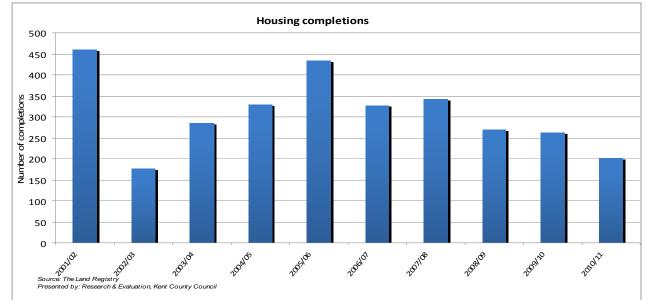
| Dover | Detach  | ed  | Semi- Terraced |     | Flat/   |       | All Dwellings |     | % Price |       |        |
|-------|---------|-----|----------------|-----|---------|-------|---------------|-----|---------|-------|--------|
|       |         |     | Detach         | led |         |       | Maisonette    |     |         |       | Change |
|       | £       | No  | £              | No  | £       | No    | £             | No  | £       | No    | %      |
| 2000  | 151,478 | 339 | 80,608         | 529 | 63,907  | 675   | 52,464        | 206 | 84,584  | 1,749 | 11.80  |
| 2001  | 165,273 | 441 | 92,666         | 651 | 73,289  | 844   | 59,423        | 197 | 96,940  | 2,133 | 14.61  |
| 2002  | 200,273 | 591 | 111,043        | 769 | 92,600  | 1,175 | 71,406        | 360 | 116,801 | 2,895 | 20.49  |
| 2003  | 230,712 | 516 | 136,787        | 719 | 107,192 | 1,014 | 85,575        | 331 | 137,370 | 2,580 | 17.61  |
| 2004  | 261,753 | 479 | 161,968        | 726 | 130,294 | 928   | 105,109       | 303 | 162,453 | 2,436 | 18.26  |
| 2005  | 284,362 | 436 | 163,627        | 565 | 135,990 | 833   | 106,971       | 293 | 169,747 | 2,127 | 4.49   |
| 2006  | 285,319 | 532 | 174,485        | 851 | 144,908 | 1,077 | 119,254       | 454 | 175,183 | 2,914 | 3.20   |
| 2007  | 316,179 | 498 | 192,311        | 733 | 163,696 | 1,010 | 128,657       | 365 | 195,976 | 2,606 | 11.87  |
| 2008  | 324,879 | 242 | 189,013        | 322 | 159,454 | 446   | 122,201       | 169 | 196,142 | 1,179 | 0.08   |
| 2009  | 266,922 | 282 | 168,129        | 391 | 148,287 | 441   | 117,728       | 123 | 178,582 | 1,237 | -8.95  |
| 2010  | 334,866 | 315 | 184,241        | 366 | 154,390 | 468   | 113,991       | 155 | 201,563 | 1,304 | 12.87  |
| 2011  | 302,844 | 283 | 178,903        | 446 | 156,097 | 771   | 116,952       | 148 | 190,002 | 1,354 | -5.74  |

Source: HM Land Registry

### % Change in House Prices across Kent

|                       | 2008  | 2009   | 2010  | 2011  |
|-----------------------|-------|--------|-------|-------|
| Ashford               | 2.16  | -9.30  | 7.51  | -7.55 |
| Canterbury            | 1.36  | -9.82  | 13.04 | -2.59 |
| Dartford              | -0.57 | -11.26 | 12.02 | -3.24 |
| Dover                 | 0.08  | -8.95  | 12.87 | -5.74 |
| Gravesham             | -1.20 | -6.52  | 11.35 | -2.06 |
| Maidstone             | -4.38 | -3.10  | 7.58  | -5.91 |
| Sevenoaks             | 7.85  | -7.47  | 7.72  | 2.79  |
| Shepway               | -1.19 | -5.46  | 7.36  | -5.13 |
| Swale                 | 4.00  | -9.83  | 4.63  | 0.14  |
| Thanet                | -0.52 | -8.81  | 4.33  | -2.62 |
| Tonbridge and Malling | -4.19 | -5.46  | 15.09 | 0.35  |
| Tunbridge Wells       | -0.56 | -0.57  | 13.41 | -5.50 |
| Kent                  | 0.92  | -6.09  | 10.69 | -3.17 |
| South East            | 0.66  | -4.79  | 11.18 | -1.64 |

### Housing completions in the Dover district:



Source: Regeneration Delivery, DDC

| Housing Completions across Kent |         |         |         |         |         |
|---------------------------------|---------|---------|---------|---------|---------|
|                                 | 2006/07 | 2007/08 | 2008/09 | 2009/10 | 2010/11 |
| Ashford                         | 359     | 566     | 536     | 501     | 555     |
| Canterbury                      | 638     | 1284    | 965     | 305     | 471     |
| Dartford                        | 659     | 603     | 610     | 152     | 362     |
| Dover                           | 327     | 342     | 269     | 262     | 201     |
| Gravesham                       | 305     | 235     | 436     | 187     | 185     |
| Maidstone                       | 714     | 992     | 441     | 581     | 649     |
| Sevenoaks                       | 141     | 261     | 290     | 213     | 281     |
| Shepway                         | 146     | 402     | 562     | 180     | 132     |
| Swale                           | 835     | 767     | 494     | 709     | 433     |
| Thanet                          | 651     | 606     | 726     | 520     | 889     |
| Tonbridge and Malling           | 850     | 839     | 889     | 372     | 351     |
| Tunbridge Wells                 | 515     | 517     | 411     | 104     | 315     |
| Kent                            | 6140    | 7414    | 6629    | 4086    | 4824    |

Whilst housing completions in the District have been relatively low there has been a number of resolutions to grant planning permissions that are in the final stages of being issued that should, subject to market conditions, be delivered in the medium to long term.

### **Dwelling Stock estimates**

| Local Authority | Housing<br>association | Other public<br>sector  | Private sector   | Total  |
|-----------------|------------------------|---|--|--|
| 4,640           | 2,138                  | 231   | 41,596   | 48,605   |
| 4,590           | 2,220                  | 231   | 41,830   | 48,870   |
| 4,579           | 2,239                  | 231   | 42,000   | 49,040   |
|                 | 4,640<br>4,590         | Local Authority         association           4,640         2,138           4,590         2,220           4,579         2,239 | Local Authority         association         sector           4,640         2,138         231           4,590         2,220         231           4,579         2,239         231 | Local Authority         association         sector         Private sector           4,640         2,138         231         41,596           4,590         2,220         231         41,830           4,579         2,239         231         42,000 |

Source: CLG Live Tables

http://www.communities.gov.uk/housing/housingresearch/housingstatistics/housingstatisticsby/stockincludingvacants/livetables/

Estimates of the total dwelling stock, stock changes and the tenure distribution for each country are made by the Department for Communities and Local Government. Vacant dwellings and second homes are included in all English stock figures. In 2011, Dover had an estimated Local Authority dwelling stock of 4,579 dwellings; this is a decrease of 789 from 2000, with dwelling stock reducing every year. The Government has recently reinvigorated the Right to Buy with increased discounts of up to £75,000 and local councils will be under a legal duty to inform tenants about the new opportunities – this could result in an increase in the number of properties sold under the Right to Buy.

### **Dwelling Stock by Tenure and Condition**

LA Dwellings that Fall Below the 'Decent Home Standard'

### **Empty Properties**

The majority of empty properties in Kent are found in the East Kent districts of Thanet and Dover. Dover has 1.79% of its dwelling stock (878 properties) classified as long term vacant, the second highest in Kent and South East England – behind Thanet with 2.07% (1322 properties). In contrast, Tonbridge and Malling has 0.49% long term vacant properties (247) one of the lowest in the region.

| Dover      | %    |
|------------|------|
| April 2012 | 0    |
| April 2011 | 0    |
| April 2010 | 8.1  |
| April 2009 | 14.6 |
| April 2008 | 18.7 |
| April 2007 | 24.8 |

### Dover all long-term vacant dwellings from 2004

|                     | 2004  | 2005  | 2006  | 2007  | 2008  | 2009  | 2010  | 2011  |
|---------------------|-------|-------|-------|-------|-------|-------|-------|-------|
| Number              | 733   | 750   | 743   | 748   | 808   | 952   | 908   | 878   |
| % of dwelling stock | 1.526 | 1.559 | 1.524 | 1.526 | 1.636 | 1.958 | 1.858 | 1.790 |

Source: Council Tax Base KCC Vacant and empty dwellings Annual 2010/11

The DCLG HSSA annual return for 2010/11 showed there were 8,558 private sector long term empty properties in Kent, which is 1.59% of the private sector housing stock. The largest proportion of which, approximately 46% of the county total, were in Thanet and Dover, with 2,404 (4.29%) and 1,500 (3.57%) dwellings respectively. This is significantly above the national level of 1.55% and regional level of 1.04%.

The Council adopted an Empty Homes Strategy in 2010 and since then has consistently met its target for bringing empty homes back into use. To help achieve this the Council has been successfully working in partnership with Kent No Use Empty. This scheme provides loans to property owners so as to enable them to bring empty properties back into use. To date No Use Empty has supported in Dover:

| Dover           | No of Loans | No Use<br>Empty Loan |             | -           | Number Of |
|-----------------|-------------|----------------------|-------------|-------------|-----------|
| 2007-08         | 3           | 275,000              | 1,946,404   | £ 2,221,404 | 39        |
| 2008-09         | 4           | 350,000              | 307,879     | £ 657,879   | 15        |
| 2009-10         | 3           | 175,000              | 118,087     | £ 293,087   | 7         |
| 2010-11         | 12          | 371,310              | 253,060     | £ 624,370   | 17        |
| 2011-12 to date | 5           | 357,500              | 343,129     | £ 700,629   | 17        |
| Total           | 27          | £ 1,528,810          | £ 2,968,559 | £ 4,497,369 | 95        |

### Second Homes

In Dover district 2.46% of the total stock are second homes, which is the highest number in Kent. This is followed by Thanet (2.21%), Shepway (1.89%) and Swale (1.71%). The exact geographic location is not known but they are generally thought to be on or near the coast or in rural areas. This is above the Kent average of 1.15%. Gravesham and Dartford (both with 0.23%) and Maidstone (0.25%) have the lowest percentage of second homes relative to existing stock.

Future housing priorities in the district include:

- Reducing the number of long term empty homes,
- Increasing the number of decent homes for vulnerable households and
- Developing a neighbourhood renewal policy to improve areas containing poor housing.

The delivery of more affordable housing is a strategic priority and while this has also been challenging in recent years there have been a number of successes. 59 new affordable homes were built in 2011/12 in the second phase phase of the Astor Avenue development in Dover and the Council also successfully supported grant bids to the Homes & Communities Agency to enable housing association partners to build 40 new homes on Maison Dieu Road, Dover and 56 homes as part of the Buckland Mill development in Dover. These two schemes should be completed later this year along with the completion of a rural housing scheme in Goodnestone providing 8 new homes to meet the housing needs of people either living in, or with a strong connection to the village.

The recent introduction of Housing Revenue Account (HRA) self financing also provides a potential opportunity to support the delivery of this priority. The HRA Business Plan financial model is sustainable over the long term and there is flexibility to provide investment that will enable the delivery of more affordable homes either directly by the Council or through partnerships with other affordable housing providers.

As well as building new homes the Council wants to make best use of the existing stock of affordable homes. It is therefore consulting on a draft Tenancy Strategy which will provide guidance to social landlords when developing their own tenancy policies in the light of new flexibilities introduced in the Localism Act 2011. These flexibilities allow landlords to grant fixed term tenancies which can be reviewed in the light of changed household circumstances and should help address the issue of under occupied homes.

### **Housing Needs**

| Social Rented Housing: Demand and<br>Supply<br>LA Dwellings Let (Dwellings) |                     |        |         |  |  |  |
|---|---------------------|--------|---------|--|--|--|
|   | Dover South England |        |         |  |  |  |
| April 2010<br>to March<br>2011  | 356                 | 13,884 | 146,422 |  |  |  |
| April 2009<br>to March<br>2010  | 431                 | 15,102 | 155,838 |  |  |  |
| April 2008<br>to March<br>2009  | 283                 | 14,774 | 151,662 |  |  |  |
| April 2007<br>to March<br>2008  | 411                 | 15,713 | 157,808 |  |  |  |

| Social Rented H | Social Rented Housing: Demand and Supply |          |  |  |  |  |  |
|-----------------|--|----------|--|--|--|--|--|
| All Households  | on the LA                                | Register |  |  |  |  |  |
| (Households)    |  | •        |  |  |  |  |  |
|                 |  | Counth   |  |  |  |  |  |

|                             | Dover | South<br>East | England   |
|-----------------------------|-------|---------------|-----------|
| April 2010 to<br>March 2011 | 2,283 | 225,250       | 1,837,042 |
| April 2009 to<br>March 2010 | 2,197 | 215,373       | 1,751,982 |
| April 2008 to<br>March 2009 | 2,350 | 205,371       | 1,763,140 |
| April 2007 to<br>March 2008 | 3,033 | 203,161       | 1,769,939 |

Source: Communities and Local Government;

Source: Communities and Local Government;

| Council house waiting list |          |         |              |  |
|----------------------------|----------|---------|--------------|--|
|                            | Transfer | Waiting | Total        |  |
|                            |          | list    | Applications |  |
| 1 April<br>2008            | 841      | 2143    | 2984         |  |
| 1 April<br>2009            | 887      | 2350    | 3237         |  |
| 1 April<br>2010            | 779      | 2197    | 2976         |  |
| 1 April<br>2011            | 754      | 2283    | 3037         |  |
| 1 April<br>2012            | 752      | 2226    | 2978         |  |

| Youth home | Youth homelessness (16 – 17 yr olds) |  |  |
|------------|--------------------------------------|--|--|
| 2007-08    | 19                                   |  |  |
| 2008-09    | 18                                   |  |  |
| 2009-10    | 17                                   |  |  |
| 2010-11    | 11                                   |  |  |
| 2011-      | 11                                   |  |  |

Youth homelessness is also being successfully tackled in the District falling from 19 in 2007-08 to 11 in 2011-12.

306 DDC lets were made in 2011-12.

| Number of households accepted as homeless and in priority need |    |  |  |
|--|----|--|--|
| 2007-08  | 83 |  |  |
| 2008-09  | 61 |  |  |
| 2009-10  | 62 |  |  |
| <b>2010-11</b> 49  |    |  |  |
| 2011-12  | 65 |  |  |

The numbers had been reducing year on year mainly due to early intervention such as working closely with landlords. However, like all local authorities we saw an increase in households accepted as homeless and in priority need during 2011-12.

### Approaches for housing advice:

| 08/09 | 09/10 | 10/11 | 11/12 |
|-------|-------|-------|-------|
| 1137  | 1126  | 1314  | 994   |

The numbers approaching for housing advice dropped last year. However, could be due to the fact that the Housing Options Team moved back to Whitfield from the Gateway.

We're still working hard to achieve prevention wherever possible, but there are limited numbers affordable, private rented property available. The reasons for homelessness are still mainly as a result of exclusion by family and friends but we're seeing a rise in the no fixed addresses and relationship breakdowns.

### Annual mortgage possession claims issued in England and Wales:

There has been a rise in mortgage possession claims in the Dover district from 140 in 2010 to 145 in 2011.

| Dover                | 2004 | 2005 | 2006 | 2007 | 2008 | 2009 | 2010 | 2011 |
|----------------------|------|------|------|------|------|------|------|------|
| Number               | 165  | 200  | 240  | 255  | 270  | 155  | 140  | 145  |
| Per 1,000 households | 3.59 | 4.35 | 5.22 | 5.54 | 5.87 | 3.37 | 3.04 | 3.15 |

Source : Ministry of Justice

#### Housing Growth

The Council has won awards for its Local Development Framework (LDF); a major document setting the future pace, scale, pattern and quality of development in the district including a key housing growth objective of 14,000 new homes over the next twenty years. It will play an essential part in shaping the district to improve lives and prosperity.

The Core Strategy identifies four key development opportunities which are "of such scale and significance that they are central to the success of the Strategy". These are:

- Dover Waterfront
- Mid Town, Dover
- Former Connaught Barracks, Dover
- Expansion of Whitfield, Dover

These developments have the potential to deliver around 7,000 new homes and are therefore key to the delivery of the Housing Strategy.

Connaught Barracks, which is owned by the Homes and Communities Agency, has been identified as a site for accelerated disposal and work will commence on the preparation of a masterplan in 2012. It is also intended that masterplans will be prepared for Dover Waterfront and Dover Mid Town in 2012/2013. St James's Site, Dover: Work has been progressing on a revised re-development scheme for this key town centre site following the withdrawal of the key operators of the initial scheme. A revised planning application has subsequently been submitted at the end of December 2011 for a hotel and retail units.

## K. Health

**Dover District at a glance:** The health of people in Dover is mixed compared to the England average. Deprivation is lower than average, however 4,315 children live in poverty. Life expectancy for men is lower than the England average. Life expectancy is 8 years lower for men and 2.3 years lower for women in the most deprived areas of Dover than in the least deprived areas. Over the last 10 years, all cause mortality rates have fallen. Early death rates from cancer and from heart disease and stroke have also fallen and are similar to the England average. Estimated levels of adult obesity are worse than the England average and about 17.3% of Year 6 children were classified as obese. Priorities in Dover include smoking in pregnancy, breast feeding and male life expectancy.

Source: Health Profile 2011; Public Health Observatory

Health inequalities are a challenge in the Dover district. Aylesham, Buckland and Capel-le-Ferne are in the top 20% deprived nationally.

There is a link between deprivation and poor-health. Dover is similar to all local authorities with health inequalities existing within the Dover district – this can be highlighted by gaps in life expectancy between the affluent and those living in relative deprivation.

### Life expectancy

80.3: average life expectancy

**9.3 years:** life expectancy gap

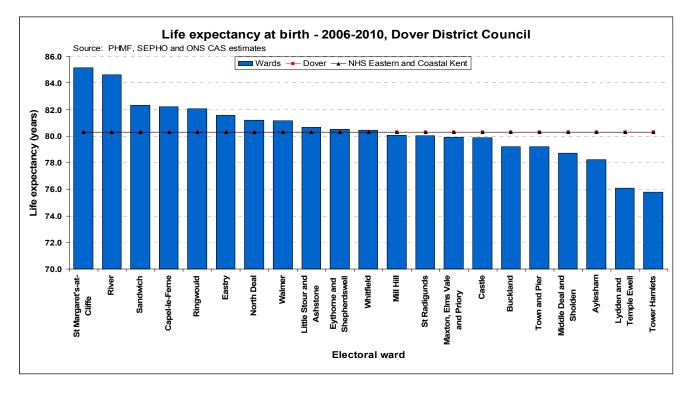
- The average life expectancy in the Dover District (from 2006 2010, pooled) is estimated to be 80.3 years (Male 78.2 years and Female 82.2 years). This is an improvement on the 2005 2009 pooled figures when the average life expectancy was 79.9 years; male 77.5 years and female 82.0 years).
- The Life Expectancy Gap in the Dover District (number of years between highest and lowest life expectancy at birth) is estimated to be 9.3 years. (Male 11.7 years and Female 8.4 years). Previously in the 2005-2009 pooled figures this was 9.3 years (Male 11.3 years and Female 8.9 years).
- At 82.4 years, life expectancy from birth in females is 4 years higher than males in Dover. Female life expectancy at birth is below the KCC average of 82.7 but above the national average of 82.3. Life expectancy at birth for males is 78.4 years. This is below the KCC average of 79.1 and above the national average of 78.2 years.
- Life expectancy for men living in Tower Hamlets (one the most deprived wards in the district) is just over eleven years lower than for men living in St.Margarets. The largest gap for women is just over nine years (River and St Margaret's both on 86.8 years compared with Lydden & Temple Ewell 78.4 years).
- The ward with the highest life expectancy is St Margaret's (85.1 years), which is 9.3 years more than the lowest life expectancy which is in Tower Hamlets (75.8 years).

| Local Authority     | Male | Female | Total |
|---------------------|------|--------|-------|
| Ashford             | 80.8 | 83.2   | 81.9  |
| Canterbury          | 78.9 | 82.4   | 80.8  |
| Dartford            | 78.8 | 81.5   | 80.1  |
| Dover               | 78.2 | 82.2   | 80.3  |
| Gravesham           | 78.7 | 82.3   | 80.5  |
| Maidstone           | 78.9 | 82.5   | 80.8  |
| Sevenoaks           | 81.0 | 83.9   | 82.6  |
| Shepway             | 78.5 | 82.8   | 80.7  |
| Swale               | 77.4 | 81.4   | 79.4  |
| Thanet              | 76.6 | 81.6   | 79.2  |
| Tonbridge & Malling | 80.1 | 83.8   | 82.0  |
| Tunbridge Wells     | 80.2 | 83.3   | 81.8  |
| Medway              | 77.2 | 81.5   | 79.4  |

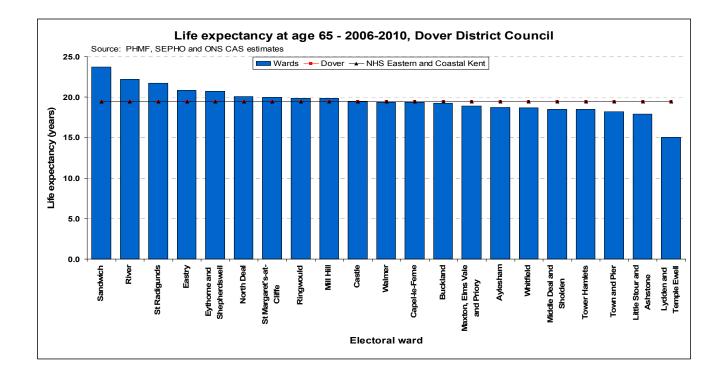
### Life Expectancies for district authorities in Kent & Medway 2006-10

Source: Health and Social Care Map - Dover

### Life Expectancy at birth



### Life Expectancy at age 65



| Ward name               | Male | Female | Total | Ward name               | Male | Female | Tot |
|-------------------------|------|--------|-------|-------------------------|------|--------|-----|
| Aylesham                | 75.2 | 80.6   | 78.2  | Aylesham                | 17.0 | 20.4   | 18  |
| Buckland                | 75.4 | 82.8   | 79.2  | Buckland                | 17.2 | 21.2   | 19  |
| Capel-le-Ferne          | 81.1 | 83.1   | 82.2  | Capel-le-Ferne          | 18.0 | 20.7   | 19  |
| Castle                  | 75.1 | 84.8   | 79.9  | Castle                  | 17.4 | 21.6   | 19  |
| Dover                   | 78.2 | 82.2   | 80.3  | Dover                   | 18.1 | 20.6   | 19  |
| Eastry                  | 80.7 | 82.3   | 81.6  | Eastry                  | 20.6 | 21.2   | 20  |
| Eythorne &              |      |        |       | Eythorne &              |      |        |     |
| Shepherdswell           | 79.9 | 80.9   | 80.5  | Shepherdswell           | 21.0 | 20.5   | 20. |
| Little Stour & Ashstone | 80.2 | 81.0   | 80.7  | Little Stour & Ashstone | 16.8 | 19.0   | 17. |
| Lydden & Temple Ewell   | 73.6 | 78.4   | 76.1  | Lydden & Temple Ewell   | 13.8 | 16.3   | 15. |
| Maxton, Elms Vale &     |      |        |       | Maxton, Elms Vale &     |      |        |     |
| Priory                  | 77.0 | 82.8   | 79.9  | Priory                  | 17.2 | 20.6   | 18. |
| Middle Deal & Sholden   | 75.6 | 81.2   | 78.7  | Middle Deal & Sholden   | 17.5 | 19.5   | 18. |
| Mill Hill               | 77.1 | 82.5   | 80.1  | Mill Hill               | 18.2 | 21.5   | 19. |
| North Deal              | 79.9 | 82.2   | 81.2  | North Deal              | 18.1 | 22.0   | 20. |
| Ringwould               | 81.7 | 82.2   | 82.0  | Ringwould               | 18.1 | 21.6   | 19. |
| River                   | 82.3 | 86.8   | 84.6  | River                   | 21.2 | 23.2   | 22. |
| Sandwich                | 80.6 | 83.7   | 82.3  | Sandwich                | 20.4 | 27.0   | 23. |
| St Margarets at Cliffe  | 83.8 | 86.8   | 85.1  | St Margarets at Cliffe  | 19.1 | 20.9   | 20. |
| St Radigunds            | 76.0 | 83.6   | 80.0  | St Radigunds            | 20.2 | 23.2   | 21  |
| Tower Hamlets           | 72.1 | 79.6   | 75.8  | Tower Hamlets           | 15.5 | 21.5   | 18  |
| Town & Pier             | 75.1 | 83.1   | 79.2  | Town & Pier             | 16.9 | 19.5   | 18  |
| Walmer                  | 79.8 | 81.1   | 80.4  | Walmer                  | 18.8 | 20.0   | 19  |
| Whitfield               | 79.8 | 81.1   | 80.4  | Whitfield               | 17.7 | 19.6   | 18  |

People are living longer and managing better with long term conditions. Sandwich, Middle Deal and Sholden, North Deal and Walmer have the highest concentration of residents aged 65 and over (with 1,500+). As the population ages the need for health care increases.

The Dover district has higher unemployment rates and a greater proportion of older people then England and Kent as a whole. This means that not only will there be a greater demand on health care from the ageing population, but the poorer population will age less well and have higher, more complex needs.

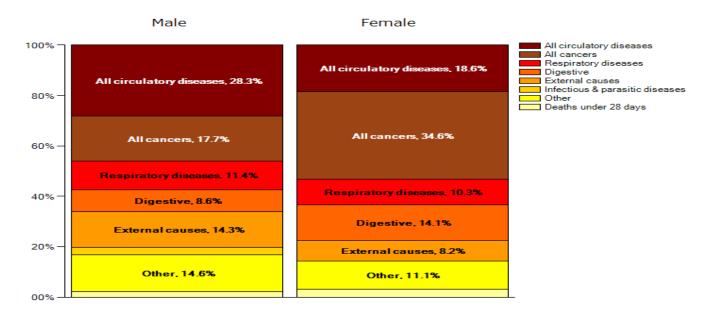
In Dover the highest concentrations of relative deprivation can be found in the town centre as well as the ex-mining village of Aylesham. Mosaic highlights concentrations of older people with active lifestyles in the coastal areas of St Margaret's, Walmer, Deal and Sandwich, and a dispersed pattern of older families in outer Dover and the outlying villages in the north of the district. Significant numbers of people live in rural areas, far from urbanisation.

By and Large: where people from deprived areas are coming into contact with health services and primary care in time– their health is improving but still too many are seeking urgent care and die early.

There is a statistically significant relationship between living in the poorest wards in Dover and the likelihood of having an urgent hospital admission. The wards with the highest emergency admissions (2008-11):

- Buckland (stroke)
- Eythorne and Shepherdswell (stroke)
- Lydden and Temple Ewell
- St Radigans (COPD, hip)
- Aylesham (COPD)
- Tower Hamlets (COPD, hip)
- Town (COPD, hip)
- Castle (hip fracture)

### Percentage Contribution of Diseases to the Life Expectancy Gap in Dover: Most deprived to Least deprived quintile



The biggest issue for the Gap in Life Expectancy:

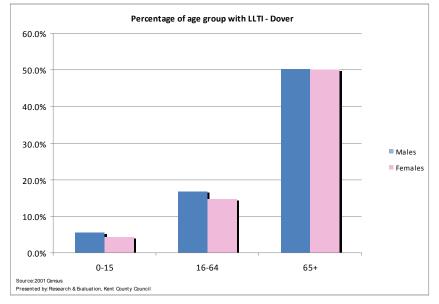
- For men is Heart Disease and Stroke (28%);
- For women is Cancer (35%).

**Key killers**: the main causes of death in the Dover district is from circulatory disease (37%), followed by cancer (26%) and respiratory disease (23%).

#### Limiting Long Term Illness - Dover

| Dover | All Peop | ole LLTI | Males | LLTI | Female | Females LLTI |  |  |
|-------|----------|----------|-------|------|--------|--------------|--|--|
|       | Νο       | %        | No    | %    | No     | %            |  |  |
| Total | 20,070   | 19.7     | 9,605 | 19.7 | 10,465 | 19.8         |  |  |
| 0-15  | 1,013    | 4.9      | 585   | 5.6  | 428    | 4.2          |  |  |
| 16-64 | 9,765    | 15.6     | 5,088 | 16.8 | 4,677  | 14.6         |  |  |
| 65+   | 9,292    | 50.1     | 3,932 | 50.2 | 5,360  | 50.1         |  |  |

Source: 2001 Census, ONS



### Estimated Disability Prevalence by Type of Disability by Age – Dover

| Type of<br>Disability |          | 16-24 | 25-34 | 35-44 | 45-54 | 55-64 | 65-74 | 75-84 | 85+   |
|-----------------------|----------|-------|-------|-------|-------|-------|-------|-------|-------|
| Locomotor             | Moderate | 189   | 252   | 650   | 1,198 | 2,030 | 1,951 | 1,867 | 1,100 |
|                       | Serious  | -     | 100   | 143   | 299   | 681   | 651   | 996   | 903   |
| Personal Care         | Moderate | 61    | 591   | 430   | 749   | 1,358 | 1,085 | 983   | 775   |
|                       | Serious  | -     | 49    | 143   | 150   | 224   | 326   | 251   | 188   |
| Sight                 | Moderate | 128   | 100   | 143   | 150   | 229   | 273   | 424   | 303   |
|                       | Serious  | -     | -     | -     | -     | 151   | 109   | 221   | 314   |
| Hearing               | Moderate | 128   | 100   | 210   | 522   | 823   | 1,080 | 944   | 722   |
|                       | Serious  | -     | -     | -     | -     | 73    | 53    | 117   | 200   |
| Communication         | Moderate | 128   | 100   | 143   | 150   | 151   | 109   | 134   | 115   |
|                       | Serious  | 67    | -     | 67    | -     | 73    | 53    | 74    | 53    |
| All Types             | Moderate | 633   | 1,144 | 1,577 | 2,768 | 4,590 | 4,497 | 4,353 | 3,015 |
| <b>-</b> -            | Serious  | 67    | 149   | 353   | 449   | 1,202 | 1,191 | 1,659 | 1,658 |

Totals may not sum due to rounding errors. Derived from Household Survey for England Source: Health and Social Care Maps Overview: KCC and Eastern & Coastal Kent PCT

# Disability benefits claimants by health condition November 2011

| Dover               | Number | Percent |
|---------------------|--------|---------|
| Mental Health       | 1,229  | 12.0%   |
| Learning Difficulty | 982    | 9.6%    |
| Physical Disablity  | 7,608  | 74.2%   |

Source: DWP 5% sample data

### Lifestyle

**Smoking:** The percentage of people in Dover district smoking is higher in deprived areas than in nondeprived areas. Figures from the Kent and Medway Public health Observatory show the percentage of people smoking is highest (over 40%) in St Radigunds, one of the most deprived electoral wards and lowest (20%) in River, one of the least deprived electoral wards. Adults smoking in the district in estimated to have fallen from over 25% in 2006 to 23.2% in 2009/10. This compares to 19.8% in the South East and 21.2% in England.

Smoking prevalence estimates: The wards in the Dover district with the highest levels of smoking are St Radigunds, Tower Hamlets, Buckland, Aylesham and Town and Pier.

**Alcohol:** Binge drinking is highest in the most deprived areas around Dover, Eastry and Deal, with a prevalence of 16 to 20%. High risk alcolhol consumption is overall not significantly different from the South East or England.

Binge drinking prevalence estimates: The wards in the Dover district with the highest levels of binge drinking are Middle Deal and Sholden, Mill Hill, Walmer, St Margarets-at-Cliffe, Buckland, Tower Hamlets, Maxton, Elms Vale and Priory, Town and Pier, St Radigunds and Eastry.

**Obesity:** Obesity prevalence in the district is higher in high deprivation areas, with 30-35% of the population being classed as obese. Obesity, however, is not confined to areas of deprivation. Obesity in adult is significantly higher in the Dover district at 26.8% than in England (24.2%) and South East (23.7%).

Adult obesity prevalence estimates: The wards in the Dover district with the highest levels of obesity are Aylesham, Eythorne and Shepherdswell, River, Capel-le-Ferne, Middle Deal and Sholden, Mill Hill and Eastry.

### Health and Wellbeing Boards

The future of health care, public health and social care is changing, with the Government's plans to reform the NHS. The NHS reforms are legislated through the Health and Social Care Act, which received Royal Assent on 27 March 2012. There are a number of key changes to the NHS in England, including the abolition of Primary Care Trusts and Strategic Health Authorities, and the introduction of Clinical Commissioning Groups (CCGs) for the commissioning of health services. The implementation of the Act will enable clinical leaders, patients' representatives and local government to take new roles in shaping services.

Local government can have a tremendous impact on health – through sports, open space, housing, planning, social care and a range of other services and the council has been working hard to ensure "local" input into planning the right services for the Dover district and our communities.

The Act makes provision for the establishment of Health and Wellbeing Boards and it is envisaged that these will become operational from April 2013 at which point they will become responsible for the discharge of a range of statutory responsibilities.

Early 2011 the Government invited expressions of interest for 'early implementer Health and Wellbeing Boards', as part of the wider NHS reforms proposals and to gain democratic accountability into the health and social care processes. Kent County Council and Dover District Council responded, supporting each others bids, and were both successful. The Dover district was one of the first districts to launch a district level Health and Wellbeing Board (and is still only one of a very small handful of Districts), which is a sub-committee of the Kent Health and Wellbeing Board (upper-tier local authority). This has since become the **Dover & Shepway Shadow Health and Wellbeing Board**<sup>2</sup> to reflect the areas covered by the South Kent Coast CCG.

Health and Wellbeing Boards exist in "shadow" status until April 2013 as a non-statutory forum. During this shadow year, governance arrangements for the Board will be established. At the moment there is no legislation covering governance for Health and Wellbeing Boards and we are awaiting secondary legislation from the Act to be published.

The Dover & Shepway Board will complement the County-wide Board and ensure the local views are fed into the overarching Kent strategy and that local issues are determined locally. Developing a local delivery plan to inform the countywide Joint Strategic Needs Assessment (JSNA) and Joint Health and Wellbeing Strategy is a key action for the Board.

### JSNA: The 6 Big Issues for Dover and Shepway:

- Tackling Health Inequalities
- Improving Long Term Conditions
- Urgent Care: Avoiding unnecessary admissions to hospital
- Improving Mental Health and Well being
- Supporting Children and Families
- Prevention of Illness

The Dover and Shepway Shadow Health and Wellbeing Board is focusing on local need s, service provision and gaps and has a work programme in place. The Shadow Board has also recommended two projects to be commissioned t o address healthy eating and pharmacies as communit y health 'one stop shops'.

### Health Summary for Dover 2011 - Please see next page:

<sup>&</sup>lt;sup>2</sup> http://www.dover.gov.uk/dover\_health\_\_wellbeing\_board.aspx

### Health summary for Dover

The chart below shows how the health of people in this area compares with the rest of England. This area's result for each indicator is shown as a circle. The average rate for England is shown by the black line, which is always at the centre of the chart. The range of results for all local areas in England is shown as a grey bar. A red circle means that this area is significantly worse than England for that indicator; however, a green circle may still indicate an important public health problem.

|   | Significantly worse than England average         |
|---|--|
| 0 | Not significantly different from England average |
| 0 | Significantly better than England average        |

| England | nal average England | cive: sys  | England |
|---------|---------------------|------------|---------|
| Worst   | 25th                | 75th       | Best    |
|         | Percentile          | Percentile |         |

the south East Region this represents the Strategic Health Authority average

| Domain                                 | Indicator                                  | Local No.<br>Per Year | Local<br>Value | Eng<br>Avg | Eng<br>Worst | England Range  | Eng<br>Bes |
|--|--|-----------------------|----------------|------------|--------------|--|------------|
|  | 1 Deprivation                              | 8027                  | 15             | 12.0       | 89.2         | 0  | DI         |
| *                                      | 2 Proportion of children in poverty        | 4315                  | -18.9          | 22.9       | .87.8.       | 10.01  | 5          |
| 1                                      | 3 Statutory homelessness                   | #2                    | 1.35           | 1.86       | #.28         | 0  | 8.0        |
| Our commutery                          | 4 GCSE achieved (SA*-C inc. Eng & Maths)   | 883                   | 50.3           | 35.5       | 34.8         | • • • • • • • • • • • • • • • • • • •  | .78        |
| 8                                      | 5 Violent crime                            | 1201                  | 31.9           | 158        | :25.0        | 10 10 10 10 10 10 10 10 10 10 10 10 10 1   | - 41       |
|  | 6 Long term unemployment                   | 215                   | 4.8            | 63         | 19.8         | 0  | - 11       |
|  | 7 Smoking in pregnancy                     | 212                   | 20.8           | 14.0       | 31.4         | • • • •  | 4          |
|  | 8 Breast feeding initiation                | 828                   | .11.1          | 73.6       | 28.0         | • •  | 30         |
| Chillion (1997)                        | 9 Physically active children               | 3492                  | 13.8           | \$5.1      | -26.7        | 0  | 80         |
| 882                                    | 10 Obese children (Year 6)                 | 174                   | 17.2           | 187        | 21.8         | 00 CO  | 10         |
| 0.5                                    | 11 Children's tooth decay (at age 12)      | 7578                  | 1.4            | 0.7        | 1.6          | • 0  | 12.        |
|  | 12 Teenage pregnancy (under 18)            | 84                    | 38.4           | 48.2       | 69.4         | 0.000  | 34         |
| 12                                     | 13 Adults smoking                          | 7578                  | 22.7           | 21.2       | 34.7         | 0  | 11         |
| AAA' Some and                          | 14 Increasing and higher risk drinking     | 116                   | 18.8           | 21.0       | 32.4         | 0  | tt         |
| 11                                     | 15 Heathy eating adults                    | 118                   | 26.0           | 181        | 18.2         |  | 47         |
| 3°.                                    | 16 Physically active adults                | nla                   | 11.4           | 115        | 3.8          |  | :19        |
| * - i                                  | 17 Obese adults                            | n/a                   | .26.8          | 24.2       | .867         | 0 = 0  | 13         |
|  | 18 incidence of malignant melanoma         | 34                    | 12.4           | 18.1       | 21.2         | 100000000000000000000000000000000000000  | 1          |
|  | 19 Hospital stays for self-harm            | .261                  | 284.5          | 198.5      | 497.5        | • • • •  | 48         |
| 24                                     | 20 Hospital stays for alcohol related harm | 2155                  | 1566           | 1743       | 3114         | 0.0  | 04         |
| Dualesed                               | 21 Drug misuse                             | 457                   | 7.0            | 3.6        | 23.8         | Double Contract of the Contrac | 1          |
| 88                                     | 22 People diagnosed with diabetes          | 6302                  | 5.95           | \$.40      | 1.81         |  | 33         |
|  | 23 New cases of tuberculosis               |                       |                | 15         | 120          | 0  | 0          |
|  | 24 Hp fracture in 65s and over             | 124                   | 309.4          | 437.0      | 121.3        | • •  | 315        |
|  | 25 Excess winter deaths                    | 42                    | 12.8           | 38.1       | 32.1         | 0  | . 8.       |
|  | 26 Life expectancy - male                  | 158                   | 77.4           | 78.5       | 21.7         | 1  | 34         |
| 14                                     | 27 Life expectancy - female                | 114                   | 32.4           | 823        | 79.1         | III DIE III DIE III III III III III III  | 25         |
| Life expectancy and<br>cannet of dedin | 28 Infant deaths                           | 3                     | 5.55           | 4.71       | 11.63        | O 10 000   | 11         |
| 10.00                                  | 29 Smoking related deaths                  | 221                   | 125.7          | 216.0      | 261E         |  | 12         |
| 58                                     | 30 Early deaths: heart disease & stroke    | 124                   | 25.4           | 70.5       | 122.1        | 0  | 8.7        |
|  | 31 Early deaths: cancer                    | 154                   | 115.5          | 112.1      | 118.1        | 0  | -76        |
|  | 32 Road injuries and deaths                | 81                    | 47.5           | 48.1       | 185.2        |  | :13        |

#### Indicator Notes

1 % of people in this area living in 20% most deprived areas in England 2007 2 % children in families receiving means-tested benefits & low income 2008 3 Crude rate per 1,000 households 2009/10 4 % at Key Stage 4 2009/10 5 Recorded violence against the person crimes crude rate per 1,000 population 2009/10 6 Crude rate per 1,000 population aged16-64, 2010 7 % of mothers smoking in pregnancy where status is known 2009/10 8 % of mothers initiating breastfeeding where rate per 1,000 population aged16-64, 2010 7 % of mothers smoking in pregnancy where status is known 2009/10 8 % of mothers initiating breastfeeding where status is known 2009/10 9 % of year 1-13 pupils who spend at least 3 hours per week on high guality PE and school sport 2009/10 10 % of school children in Year 6, 2009/10 11 Weighted mean number of decayed, missing or filled teeth in 12-year-olds, 2008/09 12 Under-18 conception rate per 1,000 females aged 15-17 (crude rate) 2007-2009 (provisional) 13 % adults aged 18+, 2009/10 14 % aged 16+ in the resident population, 2008 15 % adults, modeled estimate using Health Survey for England 2006-2008 (revised) 10 % aged 16+, 2009/10 17 % adults, modeled estimate using Health Survey for England 2006-2008 (revised) 10 % aged 16+ 2009/10 17 % adults, modeled estimate using Health Survey for England 2006-2008 (revised) 10 % aged 16+ 2009/10 17 % adults, modeled estimate using Health Survey for England 2006-2008 (revised) 10 Directly age and sex standardised rate per 100,000 population, 2009/10 21 Estimated problem drug users using crack and/or opiates aged 15-64 per 1,000 resident population, 2008/09 22 % of people on GP registers with a recorded diagnosis of diabetes 2009/10 32 Crude rate per 100,000 population 2007-2009 at Directly age and sex standardised rate per 10,000 population, 2009/10 21 Estimated problem drug users using crack and/or opiates aged 15-64 per 1,000 resident population, 2008/09 22 % of people on GP registers with a recorded diagnosis of diabetes 2009/10 32 Crude rate per 100,000 population 2007-2009 and precision file. standardised rate for emergency admission 65+, 2009/10 25 Ratio of excess winter deaths (observed winter deaths minus expected deaths based on non-winter deaths) to average non-winter deaths 1.08.06-31.07.09 28 At birth, 2007-2009 27 At birth, 2007-2009 21 Rate per 1.000 live births 2007-2009 29 Per 100.000 population aged 35 +, directly age standardised rate 2007-2009 38 Directly age standardised rate per 100,000 population under 75, 2007-2009 31 Directly age standardised rate per 100,000 population under 75, 2007-2009 32 Rate per 100,000 population 2007-2009

#### Source: Public Health Observatories

## L. Deprivation

As is the case across the country there are parts of the Dover District where people tend to be poorer, or less healthy, or more likely to be out of work than people from other parts of the District.

The highest concentrations of relative deprivation are to be found in the town centre wards of Dover. The ex-mining village of Aylesham also should be noted in this regard. The Mosaic pattern highlights concentrations of older people with active lifestyles in the coastal areas of St Margaret's, Walmer, Deal and also Sandwich and a dispersed pattern of older families in outer Dover and the outlying villages in the north of the district. Significant numbers of people live in rural areas far from urbanisation.

The English Indices of Deprivation are the most detailed and frequently used measure of deprivation. The main measure is called the Index of Multiple Deprivation (IMD), and it is calculated for every neighbourhood in England every three years. It combines many variables on subjects such as income, employment, education, crime and housing.

In general, deprivation is measured as 'the proportion of households in a defined small geographical unit with a combination of circumstances indicating low living standards or a high need for services, or both' (Bartley and Blane, 1994).

In the **English Indices of Deprivation 2010**, the Dover district has a national rank of average score of 127 (out of 326 local authorities) and is the 4<sup>th</sup> deprived area of Kent behind Thanet, Shepway and Swale. This compares to 2007 when Dover had a national rank of 153 (out of 354 local authorities) and lay in 5<sup>th</sup> position in Kent behind Thanet, Swale, Shepway and Gravesham.

The district has suffered from a lack of investment for a number of years and the **Indices of Multiple Deprivation** (IMD) 2010 show deprivation is concentrated in a small number of wards. The Dover district has eleven super output areas (SOA) in the 20% most deprived nationally (this is up from six in 2007).

The most deprived wards in the district are (total ward or parts of): **St Radigunds, Buckland, Tower Hamlets, Maxton, Elms Vale and Priory, Castle and Aylesham**.

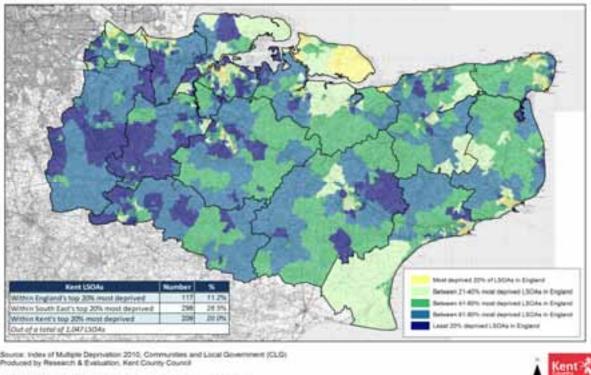
The **most deprived** area in the Dover district is in the St Radigunds ward (with a rank of 1228 out 32,482: 1 being the most deprived). The **least deprived** area in the district is in the River ward (with a rank of 30,069 out of 32,482).

An area itself is not deprived: it is the circumstances and lifestyles of the people living there that affect its deprivation score. Not everyone living in a deprived area is deprived – and not all deprived people live in deprived areas.

We are aware that there are small pockets of deprivation across the district not always identified within the IMD – for example rural areas such as Elvington. Further work is being undertaken to drill down to postcode level the areas suffering deprivation.

### Summary of Deprivation in the Dover District

11 of the 67 LSOAs in Dover are within the top 20% most deprived in England.



National rank of Lower Super Output Areas (LSOAs) in Kent based on the Index of Multiple Deprivation 2010

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Seven distinct domains have been identified in the English Indices of Deprivation, reflecting the broad range of deprivation that people can experience: Income, Employment, Health and Disability, Education, Skills and Training, Barriers to Housing and Services, Crime and Living Environment.

The Dover district is divided into 67 LSOAs.

| Position on<br>national scale            | Overa | all IMD | Income Domain |     | IDACI |      | IDAOPI |      | Employment<br>Domain |      |
|--|-------|---------|---------------|-----|-------|------|--------|------|----------------------|------|
| Year                                     | 2007  | 2010    | 2007 2010     |     | 2007  | 2010 | 2007   | 2010 | 2007                 | 2010 |
| 0 – 20% Most<br>deprived<br>No. of LSOAs | 6     | _11 个   | 7             | 8 🛧 | 6     | 8 🛧  | 1      | 3 ♠  | 11                   | 12 🛧 |

| Position on national scale               |      | lth &<br>⁄ Domain | & Tra | Education, Skills<br>& Training<br>Domain |      | Crime Domain |      | Barriers to<br>Housing &<br>Services Domain |      | Living<br>Environment |  |
|--|------|-------------------|-------|---|------|--------------|------|---|------|-----------------------|--|
|  | 2007 | 2010              | 2007  | 2010                                      | 2007 | 2010         | 2007 | 2010  | 2007 | 2010                  |  |
| 0 – 20% Most<br>deprived<br>No. of LSOAs | 7    | 9 🛧               | 11    | 14 🛧                                      | 0    | 6 个          | 12   | 14 🛧  | 2    | 3 🛧                   |  |

### **Overall IMD**

The Overall Index of Multiple Deprivation combines these seven individual domains, using appropriate weights, and can be used to rank each LSOA in England according to the deprivation experienced there.

- St Radigunds is in the top 10% deprived nationally (1 LSOA)
- St Radigunds, Buckland, Tower Hamlets, Maxton, Elms Vale and Priory, Castle and Aylesham are in the top 20% deprived nationally (a total of 11 LSOAs up from 6 in 2007).
- Castle is a new ward in this category.
- A further 4 LSOAs are in the top 30% deprived nationally.

### **Income Domain**

This domain measures the proportion of the population in an area experiencing deprivation related to low income.

• St Radigunds and Buckland are in the top 10% deprived nationally (2 LSOAs).

- St Radigunds, Buckland, Tower Hamlets, Middle Deal and Sholden, Maxton, Elms Vale & Priory are in the top 20% deprived nationally (a total of 8 LSOAs up from 7 in 2007).
- A further 11 LSOAs are in the top 30% deprived nationally.

A further two supplementary indices concerning income deprivation are also produced:

- Income Deprivation Affecting Children Index (IDACI) which represents the proportion of children aged 0-15 living in income deprived households:
  - St Radigunds is in the top the top 10% deprived nationally (1 LSOAs)
  - St Radigunds, **Buckland, Tower Hamlets, Middle Deal and Sholden a**nd **Whitfield** are in the top 20% deprived nationally (a total of 8 LSOAs up from 6 in 2007).
  - $\circ~$  A further 11 LSOAs are in the top 30% deprived nationally
- Income Deprivation Affecting Older People Index (IDAOPI) which represents the proportion of older people aged 60 and over living in income deprived households.
  - St Radigunds, Tower Hamlets and Maxton, Elms Vale and Priory are in the top 20% deprived nationally (a total of 3 LSOAs up from 1 in 2007).
  - A further 8 LSOAs are in the top 30% deprived nationally

### **Employment Domain**

This domain measures employment deprivation in an area conceptualised as involuntary exclusion of the working age population from the labour market.

- St Radigunds, Tower Hamlets, Castle, Buckland and Maxton, Elms Vale and Priory are in the top 10% deprived nationally (5 LSOAs)
- St Radigunds, Tower Hamlets, Castle, Buckland, Maxton, Elms Vale and Priory, **Aylesham** and **Middle Deal and Sholden** are in the top 20% deprived nationally (a total of 12 LSOAs up from 11 in 2007).
- A further 8 LSOAs are in the top 30% deprived nationally.

### Health & Disability Domain

This domain measures premature death and the impairment of quality of life by poor health. It considers both physical and mental health.

- Aylesham is in the in the top 10% deprived nationally (3 LSOAs)
- Aylesham, **Buckland** and **Capel-le-Ferne** are in the top 20% deprived nationally (a total of 9 LSOAs up from 7 in 2007).
- A further 10 LSOAs are in the top 30% deprived nationally.

### **Education Domain**

This domain measures the extent of deprivation in terms of education, skills and training in an area. The indicators are structured into two sub-domains: one relating to children and young people and one relating to adult skills.

- St Radigunds and Aylesham are in the top 10% deprived nationally (2 LSOAs)
- St Radigunds and Aylesham, **Buckland, Town and Pier, Tower Hamlets, Middle Deal and Sholden** and **Mill Hill** are in the top 20% deprived nationally (a total of 14 LSOAs – up from 11 in 2007).
- A further 10 LSOAs are in the top 30% deprived nationally.

### Crime Domain

This domain measures the rate of recorded crime in an area for four major crime types representing the risk of personal and material victimisation at a small area level (violence; burglary; theft and criminal damage.

- Buckland is in the top the top 10% deprived nationally (1 LSOAs)
- Buckland, St Radigunds, Tower Hamlets, Maxton, Elms Vale and Priory are in the top 20% deprived nationally (a total of 6 LSOAs up from 0 in 2007).
- A further 5 LSOAs are in the top 30% deprived nationally.

### **Barriers to Housing & Services Domain**

This domain measures the physical and financial accessibility of housing and key local services. The indicators fall into two sub-domains: 'geographical barriers', which relate to the physical proximity of local services (such as road distance to GP surgery or a Post Office) and 'wider barriers' (which includes overcrowding and issues relating to access to housing such as affordability).

- Capel-le-Ferne, Little Stour and Ashstone, Eastry, St Margaret's-at-Cliffe and River are in the top 10% deprived nationally (6 LSOAs)
- Capel-le-Ferne, Little Stour and Ashstone, Eastry, St Margaret's-at-Cliffe, River, **Aylesham**, **Town and Pier, Sandwich, Eythorne** and **Shepherdswell** are in the top 20% deprived nationally (a total of 14 LSOAs – up from 12 in 2007).
- A further 3 LSOAs are in the top 30% deprived nationally.

### Living Environment Domain

This domain measures the quality of individuals' immediate surroundings both within and outside the home. The indicators fall into two sub-domains: the 'indoors' living environment, which measures the quality of housing, and the 'outdoors' living environment which contains two measures relating to air quality and road traffic accidents.

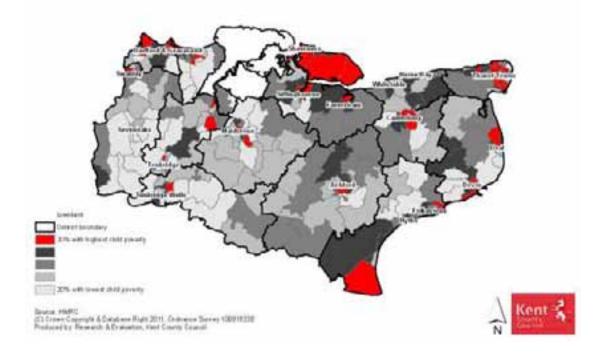
- Maxton, Elms Vale & Priory and Tower Hamlets are in the 10% deprived nationally (2 LSOAs)
- Maxton, Elms Vale & Priory, Tower Hamlets and **St Radigunds** are in the top 20% deprived nationally (a total of 3 LSOAs up from 2 in 2007).
- A further 13 LSOAs are in the top 30% deprived nationally.

### **Children in Poverty**

Child poverty is calculated as the number of children living in families in receipt of Child Tax Credit whose reported income is less than 60% of the median income or in receipt of Income Support or (Income-Based) Jobseekers Allowance, divided by the total number of children in the area. Figures are produced by Her Majesty's Revenue and Customs and represent a snapshot in time. The latest data available is for August 2009.

18.0% of children (56,830 children) in the Kent County Council area are living in poverty. This is above the regional average of 15.4% but below the England average of 21.3%. Within Kent there is considerable variation across districts ranging from 12.3% in Sevenoaks to 26.7 in Thanet. Dover has 21.6% of Children under 16 in Poverty; and 20.5% of All Children in Poverty.

Child Poverty In The KCC Area, 2009



| Under 16        | Dover  | Kent    | England   | All Children    | Dover  | Kent    | England    |
|-----------------|--------|---------|-----------|-----------------|--------|---------|------------|
| Children under  |        |         |           | Children in     |        |         |            |
| 16 in families  |        |         |           | families in     |        |         |            |
| in receipt of   |        |         |           | receipt of CTC  |        |         |            |
| CTC (<60%       |        |         |           | (<60% median    |        |         |            |
| median          |        |         |           | income) or      |        |         |            |
| income) or      |        |         |           | IS/JSA          | 4,740  | 56,830  | 2,429,305  |
| IS/JSA          | 4,210  | 50,635  | 2,131,350 | Children in     |        |         |            |
| Children under  |        |         |           | Families        |        |         |            |
| 16 in families  |        |         |           | receiving child |        |         |            |
| receiving child |        |         |           | benefit         | 23,120 | 316,005 | 11,409,945 |
| benefit         | 19,485 | 269,465 | 9,746,375 | % of Children   |        |         |            |
| % of Children - |        |         |           | in "Poverty"    | 20.5%  | 18.0%   | 21.3%      |
| under 16 in     |        |         |           |                 |        |         |            |
| "Poverty"       | 21.6%  | 18.8%   | 21.9%     |                 |        |         |            |

| 20% Hig<br>Child Pe | -   | 21-40% |      | 41-60% |     | 61-80% |     | 20% Lowest<br>Child Poverty |     |
|---------------------|-----|--------|------|--------|-----|--------|-----|-----------------------------|-----|
| No of               | %   | No of  | %    | No of  | %   | No of  | %   | No of                       | %   |
| Wards               |     | Wards  |      | Wards  |     | Wards  |     | Wards                       |     |
| 5                   | 9.1 | 7      | 12.1 | 2      | 3.5 | 2      | 3.6 | 5                           | 8.8 |

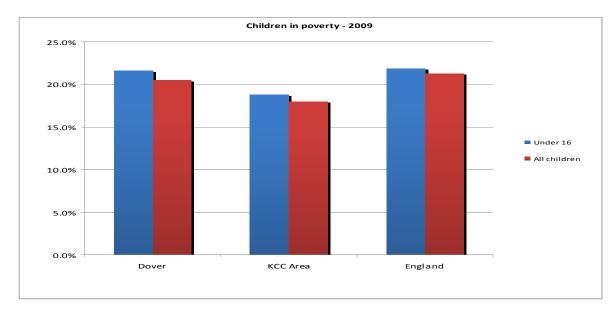
Number of wards in Dover district within Kent quintiles % of Kent quintiles in the Dover district

### Dover has 1 ward in Kent with the highest % of children in poverty:

|              | Children under 16 | All children |
|--------------|-------------------|--------------|
| St Radigunds | 41.4%             | 39.7%        |

### Dover has 1 ward in Kent with the highest number of children in poverty:

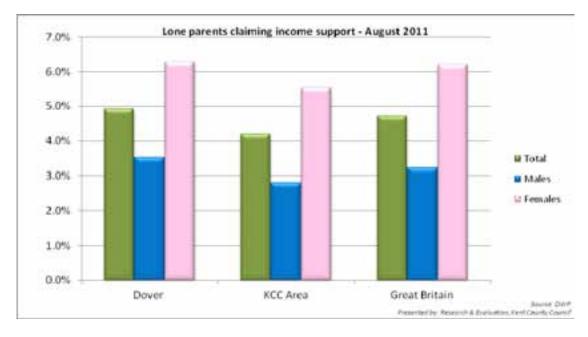
|          | Children under 16 | All children |
|----------|-------------------|--------------|
| Buckland | 650               | 710          |



Children who are living in poverty are more likely to be living in lone parent households where the potential income is likely to be lower.

### Children in poverty by family type

|   | Children i | n Poverty          | % of children in poverty by family type |             |  |  |
|---|------------|--------------------|---|-------------|--|--|
|   | Couple     | Couple Lone Parent |   | Lone Parent |  |  |
| Dover   | 1675       | 3065               | 35.3                                    | 64.7        |  |  |
| South East  | 82,445     | 198,310            | 29.4                                    | 70.6        |  |  |
| England   | 784,555    | 1,644,750          | 32.3                                    | 67.7        |  |  |
| Source: KCC Child Poverty in Kent Report January 2012 |            |                    |   |             |  |  |



Dover has a higher percentage of lone parents claiming income support than the Kent and Great Britain average.

### Vulnerable Children

As at November 2011, Dover has 188 Looked After children (83.1 per 10,000 aged 0-17) and 81 Children subject to a Child Protection Plan (35.8 per 10,000 aged 0-17).

### Households in poverty

A new dataset has been published by the Office for National Statistics that estimates the proportion of households in poverty at a small area level. The measure of poverty that has been used is the proportion of households whose mean weekly income, after housing costs, is below 60% of the England and Wales average. The data used relates to the year 2007/08 and is the latest data available.

| Dover  |                                    |
|--|------------------------------------|
| Proportion of households in poverty                    | 20.9%                              |
| Estimated number of households in poverty <sup>^</sup> | 9,600                              |
| National rank  | 118 (1 = most deprived out of 326) |

| Proportion of households in poverty | %     |
|-------------------------------------|-------|
| Thanet                              | 26.3% |
| Shepway                             | 21.6% |
| Canterbury                          | 21.1% |
| Kent (inc. Medway) average          | 19.7% |
| England average                     | 21.4% |

There is also a wide variation of poverty in the Dover district, which has MSOAs in both the national highest and lowest 20% of households in poverty.

Position on national scale: Distribution of MSOAs in Dover on the national scale of household poverty

| Highe | and's<br>st 20%<br>verty | 21-4  | 21-40% 41-60% 61-80% |       | 30%   | England's<br>Lowest 20%<br>in poverty |       |       |       |
|-------|--------------------------|-------|----------------------|-------|-------|---------------------------------------|-------|-------|-------|
| No of | % of                     | No of | % of                 | No of | % of  | No of                                 | % of  | No of | % of  |
| MSOAs | MSOAs                    | MSOAs | MSOAs                | MSOAs | MSOAs | MSOAs                                 | MSOAs | MSOAs | MSOAs |
| 2     | 14.3                     | 3     | 21.4                 | 4     | 28.6  | 4                                     | 28.6  | 1     | 7.1   |

### Fuel poverty

A household is said to be in fuel poverty if it needs to spend more than 10% of its income on fuel costs. This includes fuel to heat the home to an adequate level of warmth, provide lighting, for cooking and running domestic appliances. Fuel poverty is linked to other measures of inequality such as deprivation, income and health. Dover has the second highest estimated number of households in fuel poverty in Kent and is above the Kent and South East averages.

| LA Name               | Estimated<br>number of<br>households | Estimated<br>number of<br>households in<br>fuel poverty | % of<br>households<br>fuel poor |
|-----------------------|--------------------------------------|---|---------------------------------|
| Ashford               | 46,045                               | 5,457   | 11.9%                           |
| Canterbury            | 59,369                               | 7,429   | 12.5%                           |
| Dartford              | 37,670                               | 3,399   | 9.0%                            |
| Dover                 | 45,622                               | 5,845   | 12.8%                           |
| Gravesham             | 39,892                               | 4,314   | 10.8%                           |
| Maidstone             | 59,866                               | 6,312   | 10.5%                           |
| Sevenoaks             | 45,439                               | 4,825   | 10.6%                           |
| Shepway               | 42,779                               | 5,469   | 12.8%                           |
| Swale                 | 52,987                               | 6,595   | 12.4%                           |
| Thanet                | 57,572                               | 7,640   | 13.3%                           |
| Tonbridge and Malling | 45,816                               | 4,221   | 9.2%                            |
| Tunbridge Wells       | 44,411                               | 4,606   | 10.4%                           |
| Kent                  | 680,384                              | 76,523  | 11.2%                           |
| South East            | 3,450,282                            | 342,381   | 9.9%                            |

Source: DECC - Fuel poverty sub-regional statistics 2008 (Newly released data).

# M. Community Safety and Quality of Life

## Community Safety

The Community Safety Partnership, which includes representatives from the Dover District Council, Kent Police, Kent Police Authority, Kent Fire & Rescue Service, Kent Probation, Kent County Council and the Primary Care Trust, with other agencies including the voluntary and community sector, is working together to tackle crime and anti-social behaviour in the Dover district.

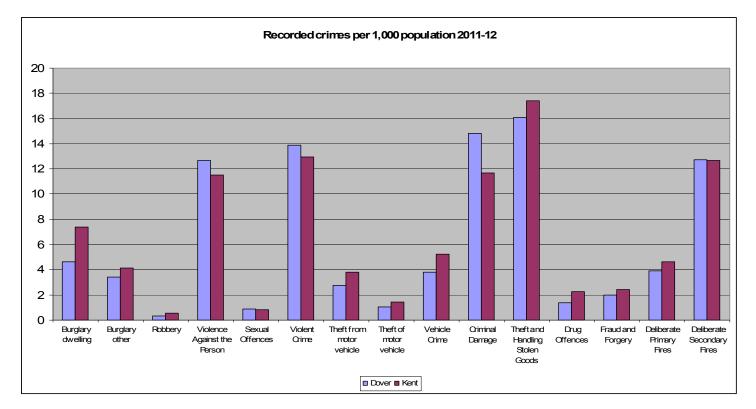
- The level of crime is below the Kent average per 1,000 population
- Violent crime is above the Kent average per 1,000 population
- Vehicle crime is below the Kent average per 1,000 population
- Burglaries are below the Kent average per 1,000 population
- Robberies are below the Kent average per 1,000 population

All crime in the Dover District has increased by 3.0% - as compared to a fall of 3.6% across Kent – however, the number of crimes per 1,000 population is still below the Kent average.

### **Dover District - Recorded Crime Statistics**

|  | Apr –<br>Mar 10 | Apr –<br>Mar 11 | Apr –<br>Mar 12 | No<br>Diff. | Dover<br>% Diff | Dover<br>Per<br>1000<br>Pop |   | Kent<br>% Diff | Kent<br>Per<br>1000<br>Pop |
|--|-----------------|-----------------|-----------------|-------------|-----------------|-----------------------------|---|----------------|----------------------------|
| All Crime                              | 5993            | 6090            | 6275            | 185         | 3.0             | 58.68                       | ◆ | -3.6           | 60.44                      |
| Burglary – Dwelling                    | 211             | 210             | 218             | 8           | 3.8             | 4.63                        | → | 1.7            | 7.36                       |
| Burglary – Other                       | 396             | 375             | 363             | -12         | -3.2            | 3.39                        | < | 2.2            | 4.13                       |
| Robbery                                | 43              | 31              | 36              | 5           | 16.1            | 0.34                        | ◆ | 10.4           | 0.57                       |
| Violence Against the Person            | 1256            | 1321            | 1355            | 34          | 2.6             | 12.67                       | ◆ | -3.2           | 11.54                      |
| Sexual Offences                        | 86              | 109             | 93              | -16         | -14.7           | 0.87                        | < | 0              | 0.83                       |
| Violent Crime                          | 1385            | 1461            | 1484            | 23          | 1.6             | 13.88                       | ◆ | -2.4           | 12.94                      |
| Theft from motor vehicle               | 380             | 332             | 293             | -39         | -11.7           | 2.74                        | < | -13.9          | 3.79                       |
| Theft of motor vehicle                 | 184             | 142             | 111             | -31         | -21.8           | 1.04                        | < | -17.1          | 1.42                       |
| Vehicle Crime                          | 564             | 474             | 404             | -70         | -14.8           | 3.78                        | < | -14.8          | 5.22                       |
| Criminal Damage                        | 1659            | 1567            | 1583            | 16          | 1.0             | 14.8                        | 1 | -7.7           | 11.70                      |
| Theft and Handling Stolen Goods        | 1281            | 1450            | 1722            | 272         | 18.8            | 16.1                        | 1 | 0.7            | 17.42                      |
| Drug Offences                          | 164             | 170             | 149             | -21         | -12.4           | 1.39                        | ↓ | -6.6           | 2.26                       |
| Fraud and Forgery                      | 173             | 196             | 211             | 15          | 7.7             | 1.97                        | 1 | 1.0            | 2.45                       |
| Deliberate Primary Fires               | 82              | 45              | 42              | -3          | -6.7            | 3.93                        | ↓ | -9.3           | 4.63                       |
| Deliberate Secondary Fires             | 120             | 65              | 136             | 71          | 109.2           | 12.72                       | 1 | 28.2           | 12.65                      |
| Offences Committed Against All Victims | n/a             | 4886            | 4804            | -82         | -1.7            | 44.93                       | ¥ | -3.9           | 45.59                      |
| Offences Against Repeat Victims        | n/a             | 899             | 1035            | 136         | 15.1            | 9.68                        | 1 | -3.7           | 7.99                       |
| Repeat Victim Rate                     | n/a             | 18.4            | 21.5            | 3.1         |                 |                             |   | 0.0            |                            |

🕨 Down from 2011 🏠 Up from 2011

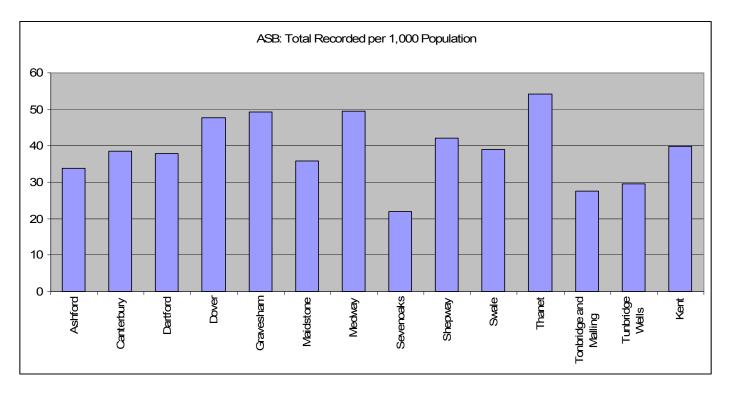


There were 5,091 recorded incidents of anti-social behaviour in the Dover district during April 2011 – March 2012. This is equivalent to 47.61 per 1,000 population. Due to changes in the national definition of ASB, as of 1 April 2011, comparable data for previous years is not available.

Kent recorded a total of 67,172 incidents for the year – a rate of 39.89 per 1,000 population.

|                       | Apr – Mar 12 | Per 1,000<br>Population | County<br>Position |
|-----------------------|--------------|-------------------------|--------------------|
| Ashford               | 3,904        | 33.79                   | 4                  |
| Canterbury            | 5,900        | 38.51                   | 7                  |
| Dartford              | 3,574        | 37.80                   | 6                  |
| Dover                 | 5,091        | 47.61                   | 10                 |
| Gravesham             | 4,895        | 49.17                   | 11                 |
| Maidstone             | 5,382        | 35.92                   | 5                  |
| Medway                | 12,710       | 49.51                   | 12                 |
| Sevenoaks             | 2,495        | 21.87                   | 1                  |
| Shepway               | 4,270        | 42.19                   | 9                  |
| Swale                 | 5,185        | 38.86                   | 8                  |
| Thanet                | 7,159        | 54.17                   | 13                 |
| Tonbridge and Malling | 3,281        | 27.63                   | 2                  |
| Tunbridge Wells       | 3,208        | 29.66                   | 3                  |
| Kent                  | 67,172       | 39.89                   | -                  |

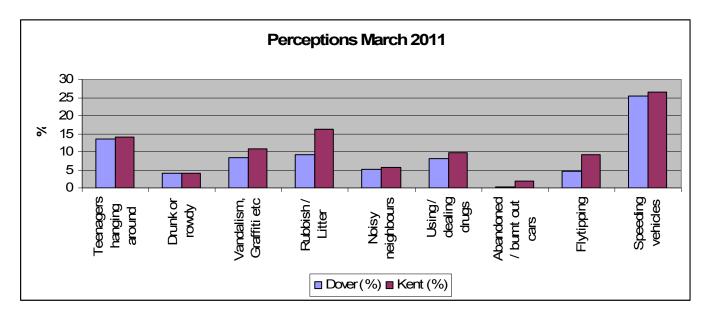
### Anti-social behaviour across Kent and Medway



### **Perceptions of Crime**

98.2% of the residents in the Dover district have overall feelings of safety – compared to a Kent average of 95.4%. This is number one on the county. The district is also top in Kent for rubbish / litter, abandoned / burnt out cars and flytipping.

|                                     | March 2011 (%) | March 2012 (%) |          | Compared to<br>Kent (inc<br>Medway) (%) | County<br>Position |
|-------------------------------------|----------------|----------------|----------|---|--------------------|
| Teenagers hanging around            | 19.0           | 13.5           | <b>→</b> | 14.1                                    | 7                  |
| Drunk or rowdy                      | 7.7            | 4.0            | ↓        | 4.0                                     | 2                  |
| Vandalism, Graffiti etc             | 12.1           | 8.3            | ↓        | 10.7                                    | 4                  |
| Rubbish / Litter                    | 19.5           | 9.2            | ↓        | 16.1                                    | 1                  |
| Noisy neighbours                    | 3.2            | 5.2            | 1        | 5.8                                     | 7                  |
| Using / dealing drugs               | 11.3           | 8.2            | ↓        | 9.7                                     | 6                  |
| Abandoned / burnt out cars          | 3.6            | 0.2            | ↓        | 1.9                                     | 1                  |
| Flytipping                          | 8.1            | 4.5            | ↓        | 9.3                                     | 1                  |
| Speeding vehicles                   | 23.1           | 25.4           | 1        | 26.6                                    | 4                  |
|                                     |                |                |          |   |                    |
| Perceived high levels of ASB        | 3.2            | 1.6            | ↓        | 2.7                                     | 4                  |
| Overall feelings of safety          | 95.0           | 98.2           | 1        | 95.4                                    | 1                  |
| Worry about being a victim of Crime | 22.7           | 20.6           | ↓        | 25.6                                    | 4                  |



## Quality of Life

In 2008 the Government removed the requirement to undertake a bi-annual Place Survey. Measuring wellbeing and quality of life is subjective and relies on the opinions and perceptions of residents – but this information is not readily available and recorded – so is difficult and expensive to capture. The Council needs to identify key measures to help 'paint a picture' of the quality of life in a local area.

The Office for National Statistics (ONS) was to have created an index of happiness – or General Well-Being index - to supplement the limited GDP measure of economic output, through a series of households surveys and consulted people back in November 2010 on what matter most in their lives.

The aim is that these new measures will cover the quality of life of people in the UK, environmental and sustainability issues, as well as the economic performance of the country. However, there has been no further progress to date on the setting up of a General Well- Being index.

Some of the factors that affect national well-being include:

- income and wealth
- job satisfaction and economic security
- ability to have a say on local and national issues
- having good connections with friends and relatives
- the environment, present and future
- personal and cultural activities
- health

education and training

Many of these factors are already covered elsewhere in this report.

Last year's residents survey highlighted the to p three mo st importance services as waste collection, street cleansing and working with communities. Further consultation is due to be undertaken in 2012/13 to identify if priorities have changed.