Authority Area of Interest	Current backoffice software provider (or in-house)	Head of Service / Decision	Head of Service / Decision	Head of Service / Decision	Contract Manager - Name	Contract Manager - Job title	Contract Manager - Email	Contract Start Date	Contract End Date	Current contract Value (£)
CCTV Enforcement / Parking	Not applicable – the Council does not use CCTV for par									
PCN Processing	Imperial	Exempt from disclosure under Section 43(2) of the Freedom of Information Act						01/04/2022	31/03/2025	£10,924 per annum
Parking Permit Processing	Imperial	Exempt from disclosure under Section 43(2) of the Freedom of Information Act						01/04/2022	31/03/2025	Included in costs above
Fixed Penalty Notice Processing	Idox	Exempt from disclosure under Section 43(2) of the Freedom of Information Act						01/04/2023	31/03/2026	No separate cost for this module, included in over Idox budget
Cashless Parking	RingGo	Exempt from disclosure under Section 43(2) of the Freedom of Information Act						30/11/2021	30/11/2025	£44,000 per annum
Highway Defect Reporting e.g. potholes	Not applicable - the Council has no responsibility for highways									
Accessible Transport/Travel e.g home to school	Not applicable - the Council has no responsibility for highways									