

Council Cloud Services FOI Request

Please respond to the following questions as completely as possible.

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Council Name:

Dover District Council

1.) Please provide your organisation's total spend on cloud infrastructure for the last three financial years.

	None	<£10K	£10K - £100K	£100K- £500K	£500K - £1M	£1M - £2M	£2M- £5M	>£5M
2022-2023	☐	☐	☐	☐	☐	☒	☐	☐
2023-2024	☐	☐	☐	☐	☐	☒	☐	☐
2024-2025	☐	☐	☐	☐	☐	☒	☐	☐

Clear selection



2.) Please list all of the hyperscaler cloud providers your organization currently uses:

- ☐ Amazon Web Services (AWS)
- ☐ Google Cloud Platform (GCP)
- ☐ Alibaba Cloud
- ☒ Microsoft Azure
- ☐ Oracle Cloud Infrastructure (OCI)
- ☐ None
- ☐ Other:

3.) Is your organisation considering using more than one cloud provider?

- ☐ Yes – already doing this
- ☐ Yes – under consideration
- ☒ No
- ☐ No, considering switching fully
- ☐ Other:

Clear selection

4.) Do you have any commercial agreements with any cloud providers? If yes, please provide contract details (e.g. start/end date, amount, where you found the provider)

Microsoft Enterprise Agreement, 01/10/22 to 30/09/25, £591,106



5.) Please list the internal departments with the highest utilisation of cloud services.

- ☐ Corporate Services
- ☐ Finance and Resources
- ☐ Adult Social Care and Health
- ☐ Children's Services and Education
- ☐ Housing and Homelessness
- ☒ Other: **Planning**

Clear selection

6.) What percentage of your organisation's data is currently hosted on cloud platforms versus on premises?

- ☐ <10% hosted on cloud platforms
- ☐ 10-25% hosted on cloud platforms
- ☐ 25-50% hosted on cloud platforms
- ☒ 50-75% hosted on cloud platforms
- ☐ 75-100% hosted on cloud platforms

Clear selection

7.) Have you implemented any policies regarding data sovereignty and/or cloud security? (If yes, please upload a copy of any policies below)

- ☒ Yes
- ☐ No
- ☐ Other:

Clear selection



8.) Have there been any cyber incidents affecting your cloud systems.

- ☐ Yes
- ☐ No
- ☒ Other: Exempt from disclosure under Section 31(1)(a) of the FOIA

Clear selection

Ofcom/CMA Investigation

Ofcom has raised concerns that some of the largest cloud providers (like Amazon AWS and Microsoft Azure) make it difficult or expensive for organisations to switch providers. This led to a formal investigation by the CMA, which is expected to publish its final findings by 4 August 2025.

9.) Is your organisation aware of the CMA investigation into major cloud providers and the concerns around switching costs, contracts, and competition?

- ☐ Yes – fully aware
- ☒ Somewhat aware
- ☐ Not aware
- ☐ Other:

Clear selection

10.) Has your organisation taken any steps in response to this (for example, discussing risks of lock-in, reviewing contracts, or exploring alternative providers)?

- ☐ Yes – formal review or actions taken
- ☐ Yes – informal discussions only
- ☒ No steps taken

Clear selection



11.) What concerns, if any, do you have with your current hyperscaler cloud provider?

- ☐ Cost
- ☐ Security
- ☐ Reliability (e.g., SLAs/customer care)
- ☐ Vendor Lock-in
- ☐ Geopolitics
- ☐ Environmental concerns (e.g., water usage, power consumption, emissions)
- ☒ No concerns
- ☐ Other:

File Sending

Please email to [REDACTED] any files related to question 7 or the cloud request.

Submit

Clear form

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