

| Q1. Can you please list the number of devices deployed by your organisation for the following?              |                                               |
|-------------------------------------------------------------------------------------------------------------|-----------------------------------------------|
| Device Type                                                                                                 | Number of Devices                             |
| Desktop PCs                                                                                                 | 35                                            |
| Laptops                                                                                                     | 443                                           |
| Mobile Phones                                                                                               | 274                                           |
| Printers                                                                                                    | 4                                             |
| Multi Functional Devices (MFDs)                                                                             | 11                                            |
| Tablets                                                                                                     | 80                                            |
| Physical Servers                                                                                            | 2                                             |
| Storage Devices (for example: NAS, SAN)                                                                     | 3                                             |
| Networking Infrastructure (for example: Switches, Routers, Interfaces, Wireless Access Points)              | 130                                           |
| Security Infrastructure (for example: Firewalls, Intrusion Detection Systems (IDS), Virus Monitoring Tools) | Exempt from disclosure Section 31 of the FOIA |

| Q2. Does your organisation have plans to procure any of the below services, if yes then please provide information in the below format? | 2025/26<br>Spend/Budget | 2026/27<br>Spend/Budget | 27/28<br>Spend/Budget | 28/29<br>Spend/Budget |
|-----------------------------------------------------------------------------------------------------------------------------------------|-------------------------|-------------------------|-----------------------|-----------------------|
| <b>Example: Customer Platform as a Service</b>                                                                                          | 1,000,000               |                         | 200,000               |                       |
| a. Cloud computing Services                                                                                                             |                         |                         |                       |                       |
| b. Cloud migration consultancy services                                                                                                 |                         |                         |                       |                       |
| c. Customer Platform as a Service (PaaS)                                                                                                |                         |                         |                       |                       |
| d. Consultancy services to assist with local government reorganisation                                                                  |                         |                         |                       |                       |
| e. Artificial Intelligence development services                                                                                         |                         |                         |                       |                       |
| f. Fully Managed IT Services                                                                                                            |                         |                         |                       |                       |
| g. Digital Transformation and Strategy consultancy services                                                                             |                         |                         |                       |                       |

This information is available on the Council's website as part of the Medium Term Financial Plan (Annex 6C) which can be found at <https://www.dover.gov.uk/Corporate-Information/Financial-Information/PDF/Budget-2025-26-and-MTFP-2025-26-to-2028-29.pdf>

| Q3. Does your organisation have any plans to procure the below solutions if yes then please provide required information in the below format? | 2025/26<br>Spend/Budget | 2026/27<br>Spend/Budget | 27/28<br>Spend/Budget | 28/29<br>Spend/Budget |
|-----------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|-------------------------|-----------------------|-----------------------|
| <b>Example: Software Licences</b>                                                                                                             | 1,000,000               |                         | 200,000               |                       |
| a. Software Licences                                                                                                                          |                         |                         |                       |                       |
| b. Telephony Solutions                                                                                                                        |                         |                         |                       |                       |
| c. Digital Asset Management solutions                                                                                                         |                         |                         |                       |                       |
| d. Housing Management Solutions                                                                                                               |                         |                         |                       |                       |
| e. ERP, Payroll and/or HR solutions                                                                                                           |                         |                         |                       |                       |
| f. CRM and/or case management solutions                                                                                                       |                         |                         |                       |                       |

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| Q4. Can your organisation provide planned ICT procurement plans across software, hardware or services for the mentioned years?<br>(Software Applications/Hardware Devices/mobile services) | 2025/26<br>Spend/Budget | 2026/27<br>Spend/Budget | 27/28<br>Spend/Budget | 28/29<br>Spend/Budget |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|-------------------------|-----------------------|-----------------------|
| <b>Example: Hardware refresh</b>                                                                                                                                                           | 1,000,000               |                         | 200,000               |                       |
| a. Infrastructure Hardware/MFDs/Laptops Refresh                                                                                                                                            |                         |                         |                       |                       |
| b. Physical security systems or access control software                                                                                                                                    |                         |                         |                       |                       |
| c. Network Infrastructure (WAN, LAN, etc.)                                                                                                                                                 |                         |                         |                       |                       |
| d. End user devices                                                                                                                                                                        |                         |                         |                       |                       |
| e. Mobiles, voice and data services                                                                                                                                                        |                         |                         |                       |                       |
| f. Server and/or Storage                                                                                                                                                                   |                         |                         |                       |                       |

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