

**From:** [REDACTED]  
**Sent:** 20 January 2026 12:17  
**To:** [REDACTED]  
**Subject:** FW: Notes of DDC, EA, SW meeting 05 07th March 2025

This is the only email trail I have. It may be helpful



[REDACTED]  
**Head of Port Health & Public Protection**  
Dover District Council  
Council Offices, White Cliffs Business Park,  
Whitfield, Dover CT16 3PJ  
Web: <http://dover.gov.uk/>

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**From:** [REDACTED]@DOVER.GOV.UK>  
**Sent:** 26 August 2025 16:03  
**To:** [REDACTED]@DOVER.GOV.UK>  
**Cc:** [REDACTED]@DOVER.GOV.UK>  
**Subject:** RE: Notes of DDC, EA, SW meeting 05 07th March 2025

Hi [REDACTED]

Yes, that is correct

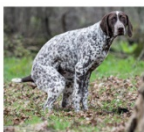
Regards

[REDACTED]



[REDACTED]  
**Environmental Protection & Crime Manager**  
Dover District Council  
Council Offices, White Cliffs Business Park, Whitfield, Dover CT16 3PJ  
Email: [envprotection@dover.gov.uk](mailto:envprotection@dover.gov.uk) [envcrime@dover.gov.uk](mailto:envcrime@dover.gov.uk)  
Web: [dover.gov.uk](http://dover.gov.uk)

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**REPORT Littering and Dog Fouling**  
**E:** [envcrime@dover.gov.uk](mailto:envcrime@dover.gov.uk)  
**W:** [www.dover.gov.uk](http://www.dover.gov.uk)



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**From:** [REDACTED]@DOVER.GOV.UK>  
**Sent:** 26 August 2025 16:02  
**To:** [REDACTED]@DOVER.GOV.UK>

Cc: [REDACTED] [@DOVER.GOV.UK](mailto:[REDACTED]@DOVER.GOV.UK)>  
Subject: RE: Notes of DDC, EA, SW meeting 05 07th March 2025

Hi [REDACTED]

The attendance created some challenges. Did only [REDACTED] and [REDACTED] attend from DDC?



[REDACTED]  
**Head of Port Health & Public Protection**  
Dover District Council  
Council Offices, White Cliffs Business Park,  
Whitfield, Dover CT16 3PJ  
Web: <http://dover.gov.uk/>

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From: [REDACTED] [@DOVER.GOV.UK](mailto:[REDACTED]@DOVER.GOV.UK)>  
Sent: 26 August 2025 15:56  
To: [REDACTED] [@DOVER.GOV.UK](mailto:[REDACTED]@DOVER.GOV.UK)>  
Cc: [REDACTED] [@DOVER.GOV.UK](mailto:[REDACTED]@DOVER.GOV.UK)>  
Subject: RE: Notes of DDC, EA, SW meeting 05 07th March 2025

Hi [REDACTED]

Just checked the minutes and [REDACTED] attended the 7<sup>th</sup> of March Meeting.


Did you want me to reach out to Councillor [REDACTED] Also just checking, do you think there would be any complication with me having attended the technical groups prior to the strategic one?

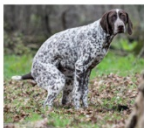
Regards

[REDACTED]



[REDACTED]  
**Environmental Protection & Crime Manager**  
Dover District Council  
Council Offices, White Cliffs Business Park, Whitfield, Dover CT16 3PJ  
Email: [envprotection@dover.gov.uk](mailto:envprotection@dover.gov.uk) [envcrime@dover.gov.uk](mailto:envcrime@dover.gov.uk)  
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E: [envcrime@dover.gov.uk](mailto:envcrime@dover.gov.uk)  
W: [www.dover.gov.uk](http://www.dover.gov.uk)



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From: [REDACTED] [@DOVER.GOV.UK](mailto:[REDACTED]@DOVER.GOV.UK)>  
Sent: 26 August 2025 15:51  
To: [REDACTED] [@DOVER.GOV.UK](mailto:[REDACTED]@DOVER.GOV.UK)>

Cc: [REDACTED] @DOVER.GOV.UK>  
Subject: RE: Notes of DDC, EA, SW meeting 05 07th March 2025

Hi [REDACTED]

I'm not entirely sure that [REDACTED] ever got to attend these in the end, it was just [REDACTED]  
In which case, it would just be you unless they request a portfolio holder in person.

Many thanks,

[REDACTED]



[REDACTED]  
**Head of Port Health & Public Protection**  
Dover District Council  
Council Offices, White Cliffs Business Park,  
Whitfield, Dover CT16 3PJ  
Web: <http://dover.gov.uk/>

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From: [REDACTED] @DOVER.GOV.UK>  
Sent: 26 August 2025 15:28  
To: [REDACTED] @DOVER.GOV.UK>  
Cc: [REDACTED] @DOVER.GOV.UK>  
Subject: RE: Notes of DDC, EA, SW meeting 05 07th March 2025

Hi [REDACTED]

Certainly can.

[REDACTED] and Councillor [REDACTED] used to attend these.

Would you be agreeable with myself and Councillor [REDACTED] to attend these in the interim?

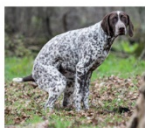
Kindest Regards

[REDACTED]



[REDACTED]  
**Environmental Protection & Crime Manager**  
Dover District Council  
Council Offices, White Cliffs Business Park, Whitfield, Dover CT16 3PJ  
Email: [envprotection@dover.gov.uk](mailto:envprotection@dover.gov.uk) [envcrime@dover.gov.uk](mailto:envcrime@dover.gov.uk)  
Web: [dover.gov.uk](http://dover.gov.uk)

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E: [envcrime@dover.gov.uk](mailto:envcrime@dover.gov.uk)  
W: [www.dover.gov.uk](http://www.dover.gov.uk)



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**From:** [REDACTED]@DOVER.GOV.UK>  
**Sent:** 26 August 2025 14:56  
**To:** [REDACTED]@DOVER.GOV.UK>  
**Cc:** [REDACTED]@DOVER.GOV.UK>  
**Subject:** FW: Notes of DDC, EA, SW meeting 05 07th March 2025

Can you follow this up please.

Many thanks,

[REDACTED]



[REDACTED]  
**Head of Port Health & Public Protection**  
Dover District Council  
Council Offices, White Cliffs Business Park,  
Whitfield, Dover CT16 3PJ  
Web: <http://dover.gov.uk/>

---

**From:** [REDACTED]@environment-agency.gov.uk>  
**Sent:** 19 August 2025 13:29  
**To:** [REDACTED]@DOVER.GOV.UK>  
**Cc:** [REDACTED]@environment-agency.gov.uk>  
**Subject:** FW: Notes of DDC, EA, SW meeting 05 07th March 2025

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Hi [REDACTED]

I understand there have been some recent role changes within Dover DC over the past few months. We had previously agreed to hold strategic meetings every three months to discuss the bathing water quality at Deal Castle.

With [REDACTED] currently absent, I wondered whether someone else might be able to take this forward in the interim. Our next meeting is scheduled for August, and I'd like to ensure continuity in our discussions.

Please let me know if you are able to offer and advice or support.

Many thanks,

[REDACTED]

Area Environment Manager | Kent South London and East Sussex Area | Environment Agency

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**From:** [REDACTED]@DOVER.GOV.UK>  
**Sent:** 18 August 2025 15:07  
**To:** [REDACTED]@environment-agency.gov.uk>  
**Cc:** [REDACTED]@DOVER.GOV.UK>  
**Subject:** RE: Notes of DDC, EA, SW meeting 05 07th March 2025

Hi [REDACTED]

Unfortunately we don't know how long [REDACTED] is likely to be away from the office. Also Cllr [REDACTED] is no longer EP portfolio holder, so at present I am unsure who will be attending any future strategic

meetings. We have a Deal Castle bathing water technical group meeting tomorrow, so I can update [REDACTED] on that and I would suggest you await [REDACTED] return to work in respect of future strategic meetings.

Kind Regards



[REDACTED]  
**Senior Environmental Protection Officer**  
Dover District Council  
Council Offices, White Cliffs Business Park, Whitfield, Dover CT16 3PJ  
Tel: 01304 872428 (Dover Council call centre)  
Email: [DDC.EnvProtection@dover.gov.uk](mailto:DDC.EnvProtection@dover.gov.uk)  
Web: [dover.gov.uk](http://dover.gov.uk)



Please note I normally work Mondays to Wednesdays

---

From: EnvProtection <[DDC.EnvProtection@DOVER.GOV.UK](mailto:DDC.EnvProtection@DOVER.GOV.UK)>  
Sent: 18 August 2025 14:15  
To: [REDACTED] <[\[REDACTED\]@DOVER.GOV.UK](mailto:[REDACTED]@DOVER.GOV.UK)>; [REDACTED] <[\[REDACTED\]@DOVER.GOV.UK](mailto:[REDACTED]@DOVER.GOV.UK)>; [REDACTED] <[\[REDACTED\]@DOVER.GOV.UK](mailto:[REDACTED]@DOVER.GOV.UK)>  
Subject: FW: Notes of DDC, EA, SW meeting 05 07th March 2025

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From: [REDACTED] <[\[REDACTED\]@environment-agency.gov.uk](mailto:[REDACTED]@environment-agency.gov.uk)>  
Sent: 18 August 2025 13:49  
To: EnvProtection <[DDC.EnvProtection@DOVER.GOV.UK](mailto:DDC.EnvProtection@DOVER.GOV.UK)>  
Subject: FW: Notes of DDC, EA, SW meeting 05 07th March 2025

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Hi Team,  
I emailed [REDACTED] earlier today and received an email bounce back, there is no indication on when [REDACTED] will be back at work. Please would you pass this enquiry on to the relevant person? I wouldn't want us to miss the opportunity for another Strategic meeting if [REDACTED] is going to be absent for some time.  
Many thanks,  
[REDACTED]

[REDACTED]  
Area Environment Manager | Kent South London and East Sussex Area | Environment Agency

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Hi [REDACTED]  
I hope you are well.  
Do we have plans for another Strategic meeting soon, I think we agreed every 3 months?  
Would you confirm with the group if membership for DDC has changed and whether the chair for this meeting will change?  
Many thanks,  
[REDACTED]

From: [redacted] @DOVER.GOV.UK>

Sent: 13 May 2025 11:05

To: [redacted] @DOVER.GOV.UK>; [redacted] @environment-agency.gov.uk>;  
[redacted] @environment-agency.gov.uk>;  
[redacted] @southernwater.co.uk>; [redacted] @southernwater.co.uk>;  
[redacted] @southernwater.co.uk' [redacted] @southernwater.co.uk>

Subject: RE: Notes of DDC, EA, SW meeting 05 07th March 2025

Hello Everyone

See attached updated terms of reference for discussion this afternoon.

Apologies for the late notice but please let me know if there are any particular points you would like to discuss this afternoon. At the moment I suggest

1. Notes of last meeting
2. Pollution Risk Forecasting
3. Recent results.
4. Adler & Allen & other agencies water quality testing.

Regards



[redacted]

[redacted]  
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**Port Health & Public Protection Manager**  
Dover District Council  
White Cliffs Business Park  
Dover CT16 3PJ  
Email: [REDACTED]@dover.gov.uk  
Web: [www.dover.gov.uk](http://www.dover.gov.uk)



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# Meeting minutes and actions

## Deal Castle bathing water steering group

The purpose of the steering group is to

- To work in collaboration with the focus on bathing water improvements.
- Share useful information with steering group partners.
- Share progress of investigations or local knowledge to support the group’s efforts.
- Identify actions with recognised owner.
- Notes will be shared after each meeting for partner review.
- The group will agree on the level of Information shared within the groups and externally.

Tuesday 22nd April 2025. 10:00 – 11:00	Place
Attendees: [redacted], [redacted], [redacted], [redacted]	
Attendees: [redacted], [redacted], [redacted], [redacted], [redacted]	
Attendees:	
Circulation:	

No	Minute	Action	By
	<b>Group introductions</b>		
1	<b>EA Update</b>		
1.1	<ul style="list-style-type: none"> <li>• Since 2019 there has been a deterioration.</li> <li>• 2019 dropped off and replaced by 2024.</li> <li>• Only just dropped to poor</li> <li>• August results were very high.</li> <li>• Worst around high / spring tides.</li> <li>• Not much correlation with rainfall</li> <li>• About to start pre-season sampling</li> <li>• Investigating other sources that may have contributed</li> </ul>		



<p>1.2</p>	<p><b>PRF (Pollution Risk Forecast)</b></p> <p>High sample on 2024 may have been discounted if PRF was available at Deal Castle</p> <p>Original sample collection red carded due to conditions and rescheduled on 23<sup>rd</sup> August.</p> <p>Model now has good quality data and shows correlation. The acceptable quality will help to enable PRF capabilities in BW season 2025</p> <p>Advice against bathing signage are already in place. Would additional signage be required if there is already advice against? ■ &amp; ■ to provide advice.</p>		
	<p>Investigatory efforts have been hampered by the Freedom of information (FOI) requests. Media has not been helpful. Advice against swimming. There is no swimming ban...It's advice over water quality. The message needs to be clearer with local politicians &amp; Groups</p>		
	<p>MST Analysis: Sample in 2019 showed strong Seabird marker. Sample on 23<sup>rd</sup> Aug has been MST. 2024 samples (designated and investigatory) to be MST tested.</p>		
<p>2.0</p>	<p><b>Southern Water update</b></p>		
<p>2.1</p>	<p><b>Improvement plan investigations:</b> Walkovers, lift &amp; looks, caging completed Jan 2024 3 x grey water misconnected properties trinity place / all resolved and one with support of Dover DC</p> <p>■ confirmed misconnection repair confirmed via report shared by the customer on 13<sup>th</sup> November 2024. SW will continue to investigate</p>		
<p>2.2</p>	<p><b>AMP8 investigations</b> – action plan shared with Illegal Connections team to be completed before May 2025</p>		
<p>2.3</p>	<p><b>SIRF (Sewer incident report form)</b> local operational issues that had occurred in the days leading up to and just after 23<sup>rd</sup> August.</p> <p>Focused on West Street, North Lea, Campbell Road, Bamford Way, Water Street. Actions identified in</p> <p><b>Campbell Road:</b> 15 meters of sewer lined where previously patch lined. <b>Water street:</b> Manhole installed to complete CCTV. Sewer cleaning to be completed before surveyed again. Looking to install MH in duke street, <b>Hotel car park:</b> no indication that the sewer is still there. Planning on visiting hotel 23<sup>rd</sup> April</p>		

2.4	<b>Deal Pier:</b> ongoing gravity sewers are fine but could not test the rising main due to pressure. CBUL are in discussion with DDC		
2.5	<b>Adler &amp; Allan Shadow sampling:</b> 57 samples collected across 6 coastal point. No concerning results. Deal Castle 2025  40 Samples collected in 2025. All samples returned <50 E.coli and Intestinal Enterococci		
2.6	<b>Engagement:</b>  Invitation to Deal Town Castle meeting, a good opportunity to share information use to provide background information on the work happening to improve Water quality  Deal Ocean protection meeting taking place on 30 <sup>th</sup> May		
2.7	<b>Proactive CCTV investigations</b>  CCTV of high-risk sewers in Deal will start in Late April. Progress can and will be shared with the group		
3.0	<b>Dover District Council update</b>		
3.1	Co-ordinates needed for the Deal Castle bathing area. Check on Swimfo		
3.2	Strategic group is in place and will be taking place quarterly		
	<b>Action log</b>		
	██████ to run analysis on samples taken from the investigatory samples to checking against tidal direction to pinpoint source	██	
	██████ to review the SW AMP study that investigated salinity levels in Southern Water owned sewers	██	
	EA have groundwater data and will share with partners. A separate meeting would be useful to discuss findings	██	
	Deal high samples (designated and investigatory) to be MST tested. ██████ will submit request and share with ██████ to avoid duplication of cost and effort	██	Complete
	Setup the next call to take place on Tuesday 25 <sup>th</sup> February	██	
	██████ to check that there is a way of finding out where holiday homes, Middle street, Beach Street or other local areas with known holiday homes	██	

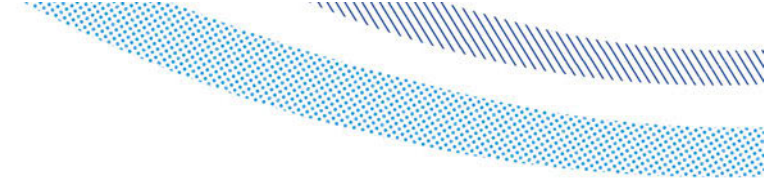
**Meeting minutes and actions**

Deal Castle bathing water steering group.

	Bathing water SWIMFO page link to map is not working. EA team to investigate	█ or █	
	█ to investigate the possibility of creating a Group MS Team's chat group to share and store information	█	

**Meeting minutes and actions**

Deal Castle bathing water steering group.





# Meeting minutes and actions

## Deal Castle bathing water steering group

Tuesday 20th May 2025. 14:00 – 15:00	Place
Attendees: [REDACTED], [REDACTED], [REDACTED]	
Attendees: [REDACTED], [REDACTED], [REDACTED], [REDACTED]	
Attendees: [REDACTED], [REDACTED], [REDACTED], [REDACTED]	
Circulation:	

No	Minute	Action	By
1	<b>EA Update</b>		
1.1	<p><b>Statutory samples</b></p> <p>Two statutory samples collected and results received</p> <p>Each sample returned results below the detection limited i.e. &lt;10 /100ml for E.coli (EC) and intestinal Enterococci (IE)</p> <p>All investigatory samples all clean. Samples collected on 16<sup>th</sup> May. Results below</p> <ul style="list-style-type: none"> <li>• 18 / 100ml E.coli and less than 10 / 100ml for IE</li> </ul> <p>Incident report of Algal bloom in the area, right time of year and conditions</p> <p>Sandwich Bay has returned elevated levels of E.coli.</p>		
1.2	<p><b>PRF (Pollution Risk Forecast)</b></p> <p>PRF in place for the first time.</p> <p>Signage is up by information board and a second sign by the Pier with advice against bathing. Additional signage is needed for PRF</p> <p>Signage template will be shared with Dover DC</p> <p>Signage needs to be installed by 10am</p>		
2.0	<b>Southern Water update</b>		



2.1	<p><b>Improvement plan investigations:</b></p> <p>Illegal Connections team have revisited trinity place to check for evidence of household waste. No issues found in the surface water system</p>		
2.2	<p><b>AMP8 investigations –</b></p> <p>Improvement plan including Walkover, surface water manhole inspections and cage installation and monitoring completed. No issues found</p>		
2.3	<p><b>SIRF (Sewer incident report form)</b></p> <p><b>Water street:</b> Cleaning of the foul sewer taking place today (20th) to allow for CCTV to continue. Sewers can flow both ways. This work will require construction of a new manhole to be able to clear sewer and check for defects</p> <p><b>Hotel car park:</b> no indication that the sewer is still there. CCTV completed on the unchartered foul sewer. It does connect to sewer on Market Street. More survey work needed out of hours in the coming weeks. Sewers will be mapped after this work is completed</p>		
2.4	<p><b>Deal Pier:</b></p> <p>Dye testing completed on the 300m rising main serving Deal Pier on Friday 16<sup>th</sup> May. Dye was introduced to the system and observed discharging into the public sewer. No evidence of leaks . Southern Water building a program of work that could include surveying the pier annually over the AMP period 2025 - 2030</p>		
2.5	<p><b>Adler &amp; Allan Shadow sampling:</b></p> <p>No sample results available in May. Reminder sent to our Adler &amp; Allan to retrieve samples from Deal Castle when not attending pollution incidents</p>		
2.6	<p><b>Engagement:</b></p> <p>Deal Ocean protection meeting taking place on 30<sup>th</sup> May. Representatives from Southern Water will be joining the group organized by Deal town council</p>		
2.7	<p><b>Proactive CCTV investigations</b></p> <p>After difficulties with our procurement services team, a purchase order has now been completed and assigned to our service partner. CCTV investigations are due to commence</p>		
3.0	<p><b>Dover District Council update</b></p>		

Meeting minutes and actions

Deal Castle bathing water steering group.

3.1	Public space protection order consultation taking place. Ban on walking dogs on the beach is in place and will be for the duration of the bathing season.  Dog feces has been identified on the beach by EA reps. DDC have powers to enforce when catching offending. [redacted] has shared a link to DDC site to report dog fouling		
3.2	Fun fair will be in town on end of July as part of carnival week. 3 firework displays		
3.3	Cleaning of roadside gullies would be helpful to ensure systems are freeflowing		
<b>Action log</b>			
4.1	[redacted] to run analysis on samples taken from the investigatory samples to checking against tidal direction to pinpoint source	[redacted]	Ongoing
4.2	[redacted] to review the SW AMP study that investigated salinity levels in Southern Water owned sewers	[redacted]	Ongoing
4.3	EA have groundwater data and will share with partners. A separate meeting would be useful to discuss findings	[redacted]	Review later in the year
4.4	Setup the next call to take place on Tuesday 25 <sup>th</sup> February	[redacted]	Complete
4.5	[redacted] to check that there is a way of finding out where holiday homes, Middle street, Beach Street or other local areas with known holiday homes	[redacted]	Complete
4.6	Bathing water SWIMFO page link to map is not working. EA team to investigate	[redacted] or [redacted]	
4.7	[redacted] to investigate the possibility of creating a Group MS Team's chat group to share and store information	[redacted]	
4.8	[redacted] to share the PRF sign template with [redacted]	[redacted]	



# Meeting minutes and actions

## Deal Castle bathing water steering group

Tuesday 24th May 2025. 14:00 – 15:00	Place
Attendees: [REDACTED]	
Attendees: [REDACTED], [REDACTED], [REDACTED]	
Attendees: [REDACTED], [REDACTED], [REDACTED]	
Circulation:	

No	Minute	Action	By
1	<b>EA Update</b>		
1.1	<b>Statutory samples</b> <ul style="list-style-type: none"> <li>All five Statutory samples have been clean</li> <li>Investigatory sampling either side of the BW are clean</li> <li>Bathing Water results: Results are sat around the 'sufficient' classification</li> </ul>		
1.2	<b>PRF (Pollution Risk Forecast)</b> <ul style="list-style-type: none"> <li>Signage needs to be installed by 10am</li> <li>Signage to be housed at the Deal Pier and requires date</li> </ul>		
2.0	<b>Southern Water update</b>		
2.1	<b>Improvement plan investigations:</b> Illegal Connections team have revisited trinity place to check for evidence of household waste. No issues found in the surface water system – No further update		
2.2	<b>AMP8 investigations –</b> Improvement plan including Walkover, surface water manhole inspections and cage installation and monitoring completed. No issues found – No further update		
2.3	<b>SIRF (Sewer incident report form)</b>  <b>Water street:</b>		



	<p><b>UPDATE</b> Manhole constructed in Duke Street to be able to clear sewer and check for defects. Job raised but held up by Highways permit (3 month)</p> <p><b>Hotel car park:</b></p> <p><b>UPDATE</b> Investigations have found It does connect to sewer on Market Street but also via secondary sewer line connecting to beach street. When checking the hotel drains, the team discovered there had been a blockage. Team from hotel were vague as to when the blockage occurred on the private sewers</p>		
	<p><b>Telegraph Road/ Canada Road</b></p> <p>Following recent concerns raised by the EA, installed additional sealing for North Barrack Road Deal CSO and Telegraph Road Deal CSO. Investigations are taking place to monitor the surface water system for evidence of contamination. No flow observed to test for bacteria</p>		
2.4	<p><b>Deal Pier:</b></p> <p>Southern Water building a program of work that could include surveying the pier annually over the AMP period 2025 – 2030. In contact with Dover DC team to approve this approach</p>		
2.5	<p><b>Adler &amp; Allan Shadow sampling:</b></p> <p>No sample results available in June. Reminder sent to our Adler &amp; Allan due to primary pollution incident response objectives</p>		
2.6	<p><b>Engagement:</b></p> <p><b>Deal Ocean protection</b> meeting took place on 30<sup>th</sup> May. Representatives from Southern Water joined the group organised by Deal town council</p> <p><b>Yellow fish campaign</b> is being proposed for the campaign. Working in collaboration with the Deal TC and EA. Aiming for a December roll out date</p> <p><b>Community engagement:</b> Working with Deal TC and local groups to set up a quarterly meeting series of meetings to share updates with wider groups.</p>		
2.7	<p><b>Proactive CCTV &amp; Sewer remediation</b></p> <ul style="list-style-type: none"> <li>• <b>Pro-active CCTV investigations:</b> After difficulties with our procurement services team, a purchase order has now been placed and assigned to our service partner, <b>The Lanes Group</b>. CCTV investigations are due to commence</li> </ul>		

	<ul style="list-style-type: none"> <li>Recently completed CCTV work has uncovered defective sewers in Deal Castle. [REDACTED] has provided a scoring system based on defects and proximity to the BW sampling point. There are some grade 4 defects to the south and lower grade issues behind the sampling point. CBUL are being lined out to repair defects</li> </ul>		
3.0	<b>Dover District Council update</b>		
3.1	<p>Public space protection order consultation taking place. Ban on walking dogs on the beach is in place and will be for the duration of the bathing season.</p> <p>Dog feces has been identified on the beach by EA reps. DDC have powers to enforce when catching offending. [REDACTED] has shared a link to DDC site to report dog fouling</p>		
3.2	Fun fair will be in town on end of July as part of carnival week. 3 firework displays		
3.3	Cleaning of roadside gullies would be helpful to ensure systems are free flowing. KCC are reluctant to change strategy unless the reasons can be justified		
3.4	PSP consultation is currently ongoing. Dog wardens are monitoring the beaches. [REDACTED] has shared details with [REDACTED] and forwarded to [REDACTED]		
	<b>Action log</b>		
4.1	[REDACTED] to run analysis on samples taken from the investigatory samples to checking against tidal direction to pinpoint source	[REDACTED]	Ongoing
4.2	[REDACTED] to review the SW AMP study that investigated salinity levels in Southern Water owned sewers. Storm harvesters	[REDACTED]	Ongoing
4.3	EA have groundwater data and will share with partners. A separate meeting would be useful to discuss findings	[REDACTED]	Review later in the year
4.6	Bathing water SWIMFO page link to map is not working. EA team to investigate. Redundant link (Not for use)	[REDACTED] or [REDACTED]	Complete
4.7	[REDACTED] to investigate the possibility of creating a Group MS Team's chat group to share and store information	[REDACTED]	
4.8	[REDACTED] to share the PRF sign template with Brian	[REDACTED]	Complete



# Meeting minutes and actions

## Deal Castle bathing water steering group

Tuesday 19 <sup>th</sup> August 2025. 14:00 – 15:00	Place
Attendees: [REDACTED], [REDACTED], [REDACTED]	
Attendees: [REDACTED], [REDACTED], [REDACTED], [REDACTED]	
Attendees: [REDACTED], [REDACTED], [REDACTED], [REDACTED], [REDACTED], [REDACTED]	
Circulation:	

No	Minute	Action	By
1	<b>EA Update</b>		
1.1	<p><b>Statutory samples</b></p> <p>Samples have been relatively clean High sample on 7<sup>th</sup> July (Very High)</p> <p><b>Investigatory samples</b></p> <p>One high sample on 7<sup>th</sup> July Slightly elevated results in the north of the coastline</p> <p>Ad-hoc samples Telegraph Road appears to be showing high levels of E.coli</p>		
1.2	<p><b>PRF (Pollution Risk Forecast)</b></p> <ul style="list-style-type: none"> <li>• Signage needs to be installed by 10am</li> <li>• Signage to be housed at the Deal Pier and requires date</li> <li>• PRF signs not placed up on 6<sup>th</sup> Deal due to it being a Sunday but discussions taking place to work around issue</li> </ul>		
	<p><b>PRF on 7<sup>th</sup> July</b></p> <ul style="list-style-type: none"> <li>• Concerns why PRF wasn't issued that covered the 7<sup>th</sup></li> <li>• Automated system would have been triggered</li> <li>• Golf road spill was permitted discharge (2hrs)</li> <li>• Sample collected by EA was routine and pre-arranged</li> <li>• Modelling suggests Golf Road release would not have impacted water quality. The bacteria would have dispersed</li> </ul>		
2.0	<b>Southern Water update</b>		



2.1	<p><b>Improvement plan investigations:</b></p> <p>Illegal Connections team have revisited trinity place to check for evidence of household waste. No issues found in the surface water system – No further update</p>		
2.2	<p><b>AMP8 investigations –</b></p> <p>Improvement plan including Walkover, surface water manhole inspections and cage installation and monitoring completed. No issues found – No further update</p>		
2.3	<p><b>SIRF (Sewer incident report form)</b></p> <p><b>Water street:</b></p> <p><b>UPDATE</b> Manhole constructed in Duke Street to be able to clear sewer and check for defects. Job raised but held up by Highways permit (3 month)</p> <p><b>Hotel car park:</b></p> <p><b>UPDATE</b> Investigations have found It does connect to sewer on Market Street but also via secondary sewer line connecting to beach street. When checking the hotel drains, the team discovered there had been a blockage. Team from hotel were vague as to when the blockage occurred on the private sewers</p>		
	<p><b>Telegraph Road/ Canada Road</b></p> <p>See email for details of investigations</p>		
2.4	<p><b>Deal Pier:</b></p> <p>Southern Water building a program of work that could include surveying the pier annually over the AMP period 2025 – 2030. In contact with Dover DC team to approve this approach</p> <p>█████ &amp; █████ will look into reports of investment on the pier</p>		
2.5	<p><b>Adler &amp; Allan Shadow sampling:</b></p> <p>No sample results available in June. Reminder sent to our Adler &amp; Allan due to primary pollution incident response objectives</p>		
2.6	<p><b>Engagement:</b></p> <p><b>Yellow fish campaign</b> is being proposed for the campaign. Working in collaboration with the Deal TC and EA. Aiming for a December roll out date. Hold on the white fish campaign to roll out in spring 2026 using a chalk method</p> <p><b>Community engagement:</b> Working with Deal TC and local groups to set up a quarterly meeting series of meetings to share updates with wider groups.</p>		

2.7	<p><b>Proactive CCTV &amp; Sewer remediation</b></p> <ul style="list-style-type: none"> <li>• <b>Pro-active CCTV investigations:</b> After difficulties with our procurement services team, a purchase order has now been placed and assigned to our service partner, <b>The Lanes Group</b>. CCTV investigations are due to commence</li> <li>• Foul sewer rehabilitation is planned in Deal with repairs being undertaken by Cappagh Browne. Due to the locations requiring traffic management, permits are required. Permits have been submitted and email sent to KCC for approval and timescales</li> </ul>		
3.0	<p><b>Dover District Council update</b></p>		
3.1	<p>Public space protection order consultation taking place. Ban on walking dogs on the beach is in place and will be for the duration of the bathing season.</p> <p>Dog feces has been identified on the beach by EA reps. DDC have powers to enforce when catching offending. ■ has shared a link to DDC site to report dog fouling</p> <p>New PSPO has passed scrutiny and will take affect on the 23<sup>rd</sup> July. Seasonal dog ban between the BW season 9am – 6pm. This will be in place for 3years</p>		
3.3	<p>Cleaning of roadside gullies would be helpful to ensure systems are free flowing. KCC are reluctant to change strategy unless the reasons can be justified.</p> <p>■ is in contact with KCC</p>		
	<p>■ mentioned there had been reports in the local media concerning muck spreading and run-off from agricultural land.</p>		
	<p><b>Action log</b></p>		
4.1	<p>■ to run analysis on samples taken from the investigatory samples to checking against tidal direction to pinpoint source</p>	■	Ongoing
4.2	<p>■ to review the SW AMP study that investigated salinity levels in Southern Water owned sewers. Storm harvesters</p>	■	Ongoing
4.3	<p>EA have groundwater data and will share with partners. A separate meeting would be useful to discuss findings</p>	■	Review later in the year
4.4	<p>■ to investigate the possibility of creating a Group MS Team’s chat group to share and store information</p>	■	Ongoing

Meeting minutes and actions

Deal Castle bathing water steering group.

4.5	Check SIRF records for	■ ■	
4.6	■ to share model data for Golf Road release with Dover district council	■	
4.7	■ to share correspondence between Southern Water and Deal Town Council with Dover district council team	■	
4.8	EA team to share details to ascertain whether the model didn't trigger a PRF 7 <sup>th</sup> July. How successful the PRF scheme has been historically including false alerts	■	
4.9	Rivers and seas watch- Showing Queen Elizabeth Street showing an impact when in reality the levels of impact are very unlikely. Discussion needed between Rivers & seas team and ■ / ■	■ & ■	
4.10	Granville road – sewer line and public toilets to be checked. (SW)	■ & ■	
4.11	Cheriton place – ■ to meet on visit and show location as below. To the left of house 24 and 26, sewer line at factory – manhole 6803 (Brian to confirm) – is completely blocked, could be also contributing to damp in nearby properties. (SW)	■ & ■	



# Meeting minutes and actions

## Deal Castle bathing water steering group

Tuesday 16 <sup>th</sup> September 2025. 14:00 – 15:00	Place
Attendees: [REDACTED], [REDACTED], [REDACTED]	
Attendees: [REDACTED], [REDACTED], [REDACTED], [REDACTED]	
Attendees: [REDACTED], [REDACTED], [REDACTED], [REDACTED], [REDACTED], [REDACTED]	
Circulation:	

No	Minute	Action	By
1	<b>EA Update</b>		
1.1	<p><b>Statutory samples</b></p> <p>16.09.2025</p> <p>Reviewed the weather conditions prior to the high sample. Rainfall was greater than 1 in 4-year event</p> <p>Replacement sample collected &lt;10</p> <p>Every sample this year has been within the Excellent Threshold!</p> <p>North and south samples are looking clean. North of catchment have been slightly higher</p> <p>Tidal conditions show correlation with flow from south to north</p> <p>25<sup>th</sup> November is likely date for the classification announcement</p>		
1.2	<p><b>PRF (Pollution Risk Forecast)</b></p> <ul style="list-style-type: none"> <li>Recent PRF received at 10:11 due to a technical issue on Swimfo. This would have been problematic for DDC. Ian explained that</li> </ul>		
	<p><b>PRF on 7<sup>th</sup> July</b></p> <ul style="list-style-type: none"> <li>Concerns why PRF wasn't issued that covered the 7<sup>th</sup></li> <li>Automated system would have been triggered</li> <li>Golf road spill was permitted discharge (2hrs)</li> <li>Sample collected by EA was routine and pre-arranged</li> </ul>		



	<ul style="list-style-type: none"> <li>Modelling suggests Golf Road release would not have impacted water quality. The bacteria would have dispersed</li> </ul>		
2.0	<b>Southern Water update</b>		
2.1	<p><b>Improvement plan investigations:</b></p> <p>Illegal Connections team have revisited trinity place to check for evidence of household waste. No issues found in the surface water system – No further update</p>		
2.2	<p><b>AMP8 investigations –</b></p> <p>Improvement plan including Walkover, surface water manhole inspections and cage installation and monitoring completed. No issues found – No further update</p>		
2.3	<p><b>SIRF (Sewer incident report form)</b></p> <p><b>Water street:</b></p> <p><b>UPDATE</b> Manhole constructed in Duke Street to be able to clear sewer and check for defects. Job raised but held up by Highways permit (3 month)</p> <p><b>Hotel car park:</b></p> <p><b>UPDATE</b> Investigations have found It does connect to sewer on Market Street but also via secondary sewer line connecting to beach street. When checking the hotel drains, the team discovered there had been a blockage. Team from hotel were vague as to when the blockage occurred on the private sewers</p>		
	<p><b>Telegraph Road/ Canada Road</b></p> <p>See email for details of investigations</p> <p>Investigation are ongoing in these catchments. EA are taking samples. Information to be shared between the groups to direct investigations</p>		
	<p>Cheriton place – ██████████ to meet on visit and show location as below. To the left of house 24 and 26, sewer line at factory – manhole 6803 (██████████ to confirm). Sewer checked, possible belly but not blocked</p>		
2.4	<p><b>Deal Pier:</b></p> <p>Southern Water building a program of work that could include surveying the pier annually over the AMP period 2025 – 2030. In contact with Dover DC team to approve this approach</p> <p>██████████ &amp; ██████████ will look into reports of investment on the pier</p>		

	<p>██████ has confirmed the works will involve improvement to the structure.</p> <p>████████████████████ working ██████████ to arrange next year's survey.</p>		
2.5	<p><b>Adler &amp; Allan Shadow sampling:</b></p> <p>No sample results available in June. Reminder sent to our Adler &amp; Allan due to primary pollution incident response objectives</p>		
2.6	<p><b>Engagement:</b></p> <p><b>Yellow fish campaign</b> is being proposed for the campaign. Working in collaboration with the Deal TC and EA. Aiming for a December roll out date. Hold on the white fish campaign to roll out in spring 2026 using a chalk method</p> <p>Spring 2026 is still the plan. Meeting with Deal Town Council to plan project delivery</p> <p><b>Community engagement:</b> Working with Deal TC and local groups to set up a quarterly meeting series of meetings to share updates with wider groups.</p>		
2.7	<p><b>Proactive CCTV &amp; Sewer remediation</b></p> <ul style="list-style-type: none"> <li>• <b>Pro-active CCTV investigations:</b> After difficulties with our procurement services team, a purchase order has now been placed and assigned to our service partner, <b>The Lanes Group</b>. CCTV investigations are due to commence</li> <li>• <b>Foul sewer rehabilitation</b> is planned in Deal with repairs being undertaken by Cappagh Browne. Due to the locations requiring traffic management, permits are required.</li> </ul> <p>Early starts have been requested and awaiting response from KCC</p>		
3.0	<p><b>Dover District Council update</b></p>		
3.1	<p>Public space protection order consultation taking place. Ban on walking dogs on the beach is in place and will be for the duration of the bathing season.</p> <p>Dog feces has been identified on the beach by EA reps. DDC have powers to enforce when catching offending. ████████ has shared a link to DDC site to report dog fouling</p> <p>New PSPO has passed scrutiny and will take affect on the 23<sup>rd</sup> July. Seasonal dog ban between the BW season 9am – 6pm. This will be in place for 3years</p>		



	Nothing different than any other years.		
3.3	Cleaning of roadside gullies would be helpful to ensure systems are free flowing. KCC are reluctant to change strategy unless the reasons can be justified.  ██████ is in contact with KCC – Previous discussions suggest KCC will complete as part of cycle plan.		
	██████ mentioned there had been reports in the local media concerning muck spreading and run-off from agricultural land.  EA agricultural team are looking the regs and engaging with landowners to ensure regs are followed. Inspections are carried out. Need to ensure muck piles are away from the watercourse. Steps are taken to mitigate issues when found		
	Potential funding to support Dover DC and larger bins would work well. Discussions are ongoing with Southern Water. Smart bins would be a preferred option		
	<b>Action log</b>		
4.1	EA have groundwater data and will share with partners. A separate meeting would be useful to discuss findings	██████	Review later in the year
4.2	██████ to investigate the possibility of creating a Group MS Team’s chat group to share and store information	██████	Ongoing
4.3	Rivers and seas watch- Showing Queen Elizabeth Street showing an impact when in reality the levels of impact are very unlikely. Discussion needed between Rivers & seas team and ██████ / ██████	██████ & ██████	Ongoing
4.4	Granville road – sewer line and public toilets to be checked. (SW)	██████ & ██████	Ongoing
4.5	Cheriton place – ██████ to meet on visit and show location as below. To the left of house 24 and 26, sewer line at factory – manhole 6803 (██████ to confirm) – is completely blocked, could be also contributing to damp in nearby properties. (SW)	██████ & ██████	Complete
4.6	26 <sup>th</sup> August boat club on the strand Tankers were evident In the area. ██████ to investigate	██████	Ongoing



# Meeting minutes and actions

## Deal Castle bathing water steering group

Tuesday 21st October 2025. 14:00 – 15:00	Place
Attendees: [REDACTED], [REDACTED], [REDACTED]	
Attendees: [REDACTED], [REDACTED], [REDACTED], [REDACTED]	
Attendees: [REDACTED], [REDACTED], [REDACTED], [REDACTED]	
Circulation:	

No	Minute	Action	By
1	<b>EA Update</b>		
1.1	<b>Statutory samples</b>  21.10.2025  All results downloaded. Bathing Water has been very good and 7 <sup>th</sup> July has been discounted due to high volume of rainfall  Slightly elevated results on 7 <sup>th</sup> September on a day that saw rainfall.  North bathing water results are higher than the south  [REDACTED] asked if there is a link from overflows that occurred on 7 <sup>th</sup> July in the Sandwich Bay area that could have impacted the high result at Deal Castle. [REDACTED] to investigate		
2.0	<b>Southern Water update</b>		
2.3	<b>Telegraph Road/ Canada Road</b>  Cleansing of Telegraph Road is being planned. Bung to be installed to stop flop flow reaching the environment and follow up CCTV will be included  Cleaning of North Barrack Road Surface water sewer (200 meters) is being planned		
2.4	<b>Deal Pier:</b>  Southern Water building a program of work that could include surveying the pier annually over the AMP period 2025 – 2030. In contact with Dover DC team to approve this approach		



	<p>██████████ is working ██████████ to arrange next year's survey with agreements in place</p>		
2.5	<p><b>Adler &amp; Allan Shadow sampling:</b></p> <p>61 samples collected this year. No samples fell below the excellent threshold. The most recent samples collected on 16<sup>th</sup> September</p>		
2.6	<p><b>Engagement:</b></p> <p><b>Yellow fish campaign</b> is being proposed for the campaign. Working in collaboration with the Deal TC and EA. Hold on the white fish campaign to roll out in spring 2026 using a chalk method. Spring 2026 is still the plan. Meeting with Deal Town Council to plan project delivery</p> <p><b>Community engagement:</b> Working with Deal TC and local groups to set up a quarterly meeting series of meetings to share updates with wider groups. Need to confirm dates through Dover Town Council.</p> <p><b>Funding Big-belly bins</b> – Working with partnership team to understanding the best route for funding to be released.</p> <p>Climate action Day scheduled for Saturday 15<sup>th</sup> November –. Southern will be represented.</p>		
2.7	<p><b>Proactive CCTV &amp; Sewer remediation</b></p> <ul style="list-style-type: none"> <li>• <b>Pro-active CCTV investigations:</b> After difficulties with our procurement services team, a purchase order has now been placed and assigned to our service partner, <b>The Lanes Group</b>. CCTV investigations are due to commence</li> <li>• <b>Foul sewer rehabilitation</b> is planned in Deal with repairs being undertaken by Cappagh Browne. Due to the locations requiring traffic management, permits are required.</li> </ul> <p>Early starts have been requested and awaiting response from KCC</p>		
3.0	<p><b>Dover District Council update</b></p>		
3.1	<p>Potential funding to support Dover DC and larger bins would work well. Discussions are ongoing with Southern Water. Smart bins would be a preferred option</p>		
3.2	<p>Scrutiny Committee went ahead, and petition was handed to Dover DC detailing concerns with the local BW quality. Petition has been asked for more resource and investigations in Deal Castle</p>		
3.3	<p>██████████ flagged up an area of concern known as Southwall industrial estate. EA team will investigate and feedback findings</p>		
	<p><b>Action log</b></p>		

Meeting minutes and actions

Deal Castle bathing water steering group.

4.1	EA have groundwater data and will share with partners. A separate meeting would be useful to discuss findings	■	Review later in the year
4.2	■ to investigate the possibility of creating a Group MS Team's chat group to share and store information	■	Ongoing
4.3	26 <sup>th</sup> August boat club on the strand Tankers were evident In the area. ■ to investigate	■	Ongoing
4.4	7 <sup>th</sup> of July sample. Could there have been a link from overflows occurred at Sandwich Bay area that could have impacted the high result at Deal Castle. ■ to investigate	■	New