



Strategic Performance Report

Quarter One, 2025/26 (April to June 2025)



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Introduction

This report presents the Strategic Performance data for Quarter 1 of the 2025–26 financial year (1st April to 30th June 2025).

In line with the agreed approach by Cabinet in May 2025, the suite of Strategic Performance Indicators (SPIs) has been streamlined to better reflect our strategic priorities and enable more effective performance monitoring.

Existing strategic performance indicators will also be shown in a graph format to show previous performance data (as well as the trend); however, we are unable to do this for the new strategic indicators during this first quarter. Where further explanation of the data is required, commentary has been included from the appropriate Head of Service.

Changes to the Strategic Performance Report

In preparing the definition of SP003, this indicator has been reworded by the relevant team from ‘Number of *People* on the housing register’ to ‘Number of *Households* on the housing register.’ This is due to the fact the figure can be skewed by the number of occupants changing as we are not always informed of this detail, whereas a household will be reported all the time there is an active application.

Please note: As agreed as part of the streamlining process, quarterly Complaints data and the Finance Summary are no longer included as part of the Strategic Performance Report; these will be presented in standalone reports.

Summary / Headline Achievements or Concerns

The Strategic Performance Report includes residual high risks from the Corporate Risk Register (SP030). These are risks that have been identified as high likelihood and high impact, and the risk remains high despite mitigation actions. Providing this information means members can be clear on the actions we are taking to reduce those risks, wherever possible.

With regards to performance reported, where indicators were existing, the performance is relatively steady. As many of the indicators are new or have been modified, in these cases, we have been unable to measure any trends at this time, however, will continue to monitor the data in future reports.

Operational Performance Update

As part of the Performance Framework, operational performance data outlined in the 41 Team Business Plans is now collected centrally by the Continuous Improvement Team on a quarterly basis.

Quarter 1 has been collected and reviewed by the CI Team; this will be shared with CMT and Heads of Service/Team Managers given the opportunity to explain areas of concern with performance.

Currently, there are no operational indicators to report by exception through this process. Portfolio Holders should be kept informed of operational performance and risks by Heads of Service.

Strategic Priority 1 – Improving our housing

Performance Indicator	Q1	Q2	Q3	Q4	Trend / Target	Q1 Comments
SP001 Percentage of HRA stock surveyed during the period and overall	52%				N/A	Q1 figure is total % surveyed ¹ .
SP002 Percentage of homes let	99.02%				N/A	
SP003 Number of households on housing register	1821				N/A	The original wording for this Strategic indicator was 'Number of people on housing register,' however, this does not give a clear representation as it will count each individual within each household and not the number of applications (e.g. a household could be 5 people, whereas the application could be one for 5 people or a joint application per adult).
SP004 Length of time to get on the housing register	22 Weeks				8 Weeks	Although the current 22-week turnaround remains above the intended service standard, it does reflect significant progress following a period of operational transition and increased demand. With continued process enhancements and system improvements, we are on track to achieve the 8-week target by the end of

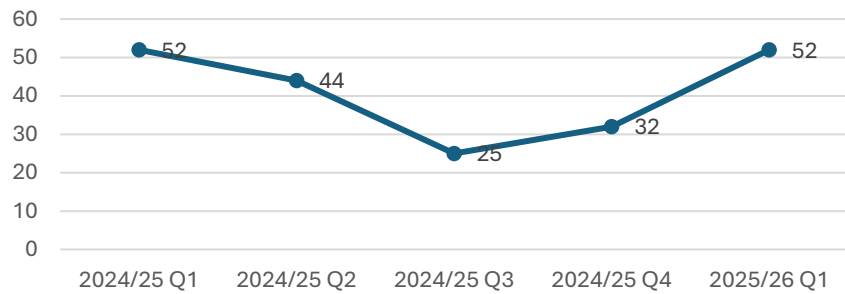
¹ The Stock Condition Survey started in January 2025 with a target of achieving 100% surveyed by December 2025.

Performance Indicator	Q1	Q2	Q3	Q4	Trend / Target	Q1 Comments
						2025 (at the time of preparing this report, this figure has reduced to 18 weeks).
SP005a Percentage of domestic gas (Landlord Gas Safety Responsibility (LGSR)) in date	99.93%				95%	
SP005b Domestic Electrical Installation Condition Report (EICR) in date %	93.84%				95%	
SP005c Percentage of communal Fire Risk Assessments (FRAs) in date	100%				95%	
SP005d Number of outstanding FRA remedials	827				N/A	There are no 'severe' risk actions outstanding. The majority are classed as 'moderate' risks. 575 actions are overdue, and all are in various stages of completion. 252 are within date and are being addressed. We are in a period of clearing the historic items and have changed our processes to address the actions upon receipt of the FRA. This will ensure that, in future, the actions are completed within the recommended timescales. We expect

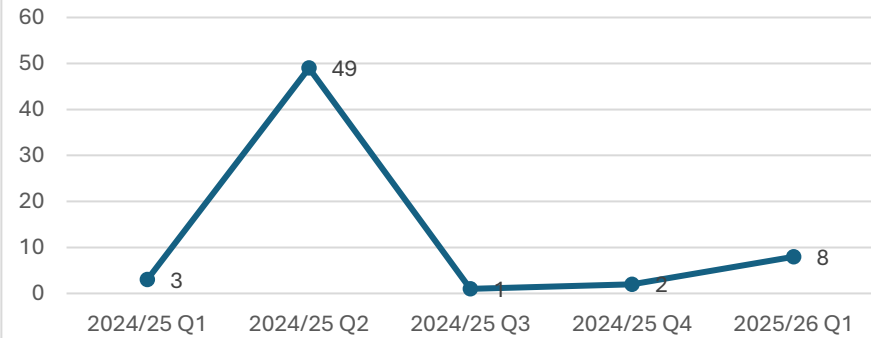
Performance Indicator	Q1	Q2	Q3	Q4	Trend / Target	Q1 Comments
						this number to reduce during the next quarters and once low to remain low.
SP005e Percentage of Asbestos reinspections in date	99.35%				95%	
SP006 Percentage of responsive repairs carried out within timescales	98.48%				N/A	
SP007 Investigate all reports of damp and mould within 14 days (%)	64.90%				100%	Of the 134 cases identified in Q1, 87 were visited or contacted within 14 days. Overall, the average time taken to investigate or contact the tenant is 13 days. The vast majority of cases have been reported by the Stock Condition Surveying Contractor and not the tenant and are of a minor nature. These reports are received in batches creating peaks and contacting and arranging access with some tenants is proving difficult. We are reviewing this to ensure timescales are met before the Introduction of Awaab's Law. In such cases, a letter is sent requesting contact to arrange an inspection together with a damp and mould advice leaflet.
SP008 Number of cases where	52				N/A	This is a very reactive area of work and is influenced by a number of factors such as the point at which we are approached for advice and assistance, the complexity of the cases and the availability of privately

Performance Indicator	Q1	Q2	Q3	Q4	Trend / Target	Q1 Comments
homelessness has been prevented						rented accommodation. Although we have a strong focus on preventing homelessness, a low number recorded here should not be considered a reflection of the casework undertaken.
SP009 Development - number of homes added to housing stock	8				N/A	The completions in Quarter 1 was low, however, a higher number of homes added to the Housing Stock is expected for the following quarters of 2025/2026.
SP010 Development – number of properties approved by Cabinet but not yet delivered	151				N/A	Further projects to be presented to Cabinet in the remaining quarters of 2025/2026. The Development Team continue to engage with developers to add homes to the Housing Stock.
SP011 Private Sector Housing- Grants (including Disabled Facilities Grants completed) and Loans issued to improve properties	18				N/A	

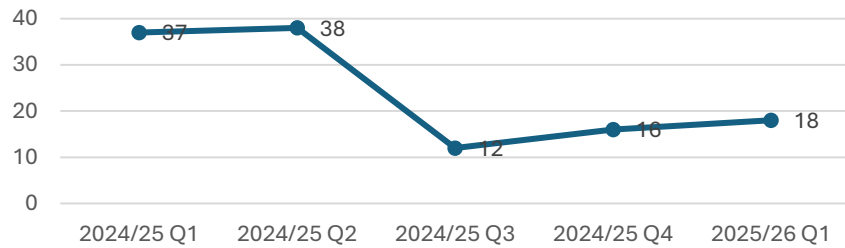
SP008 - Number of cases where homelessness has been prevented in the quarter



SP009 - Development - number of homes added to housing stock



SP011 - Private Sector Housing- Grants (including Disabled Facilities Grants completed) and Loans issued to improve properties

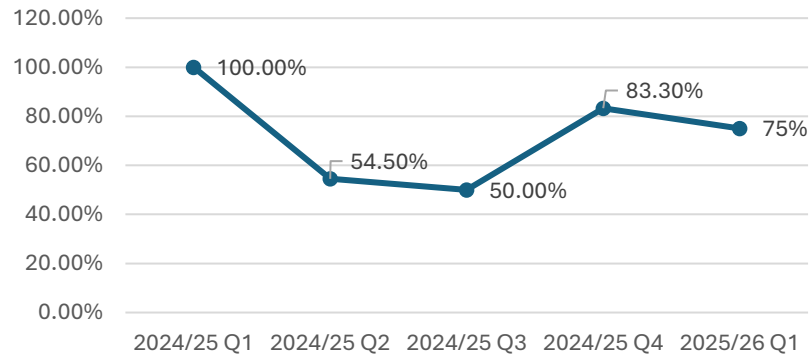


Strategic Priority 2 - Growing our economy

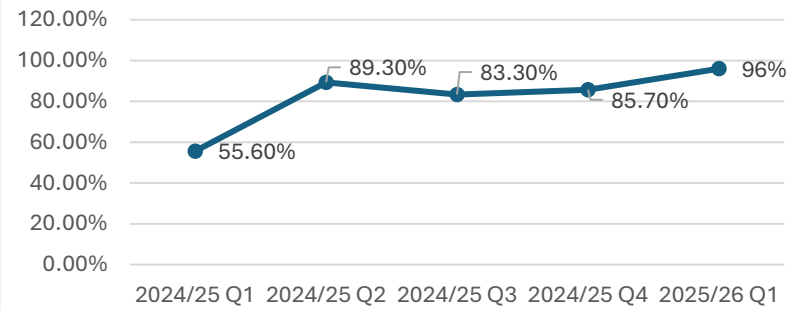
Performance Indicator	Q1	Q2	Q3	Q4	Trend / Target	Q1 Comments
SP012 Percentage of major planning applications determined in 13 weeks or within an agreed extension of time	75%				65%	8 issued in total (all required an extension of time).
SP013 Percentage of non-major planning applications determined in 8 weeks or within an agreed extension of time)	96%				75%	196 issued - 52 of these required an extension of time.
SP014 Number of new dwellings completed across the district – all developers within the monitoring year	621 (2024/2025)				611 per year	Data recorded annually for the preceding year.
SP015a The number of visits to the Dover Museum per quarter	5828				N/A	

Performance Indicator	Q1	Q2	Q3	Q4	Trend / Target	Q1 Comments
SP015b The number of visits to the Roman Painted House in person per quarter	2410				N/A	
SP015c The number of visits to the Maison Dieu in person per quarter	6481				N/A	No data is shown for 2024/25 as Maison Dieu was closed for refurbishment.

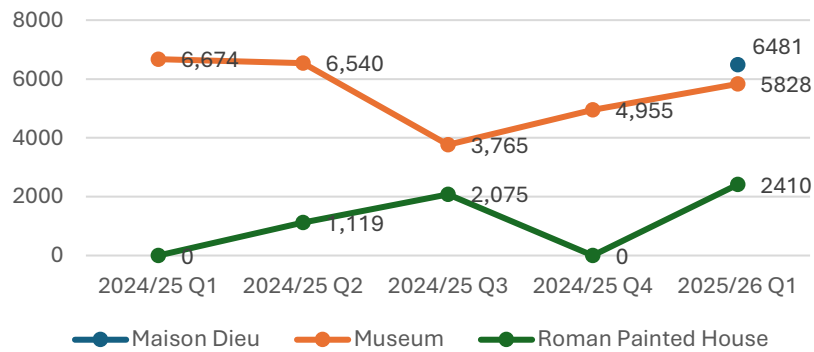
SP012 - Percentage of major planning applications determined in 13 weeks or within an agreed extension of time



SP013 - Percentage of non-major planning applications determined in 8 weeks or within an agreed extension of time)



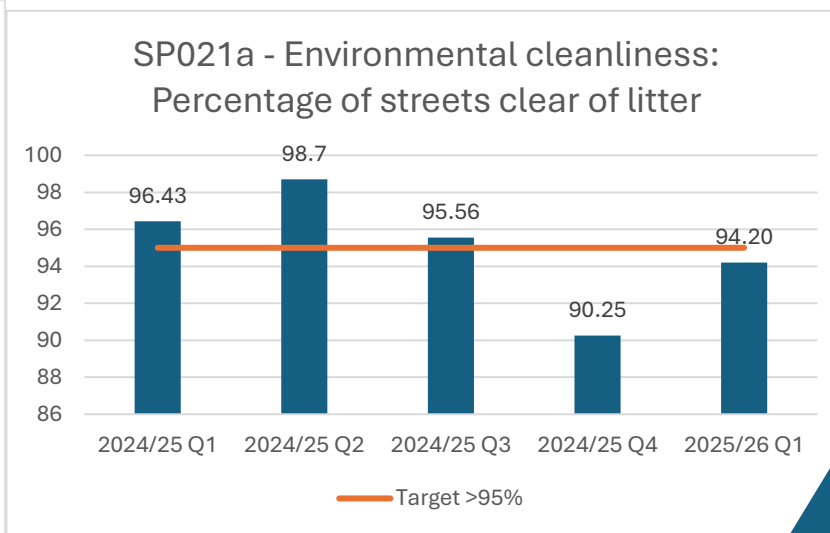
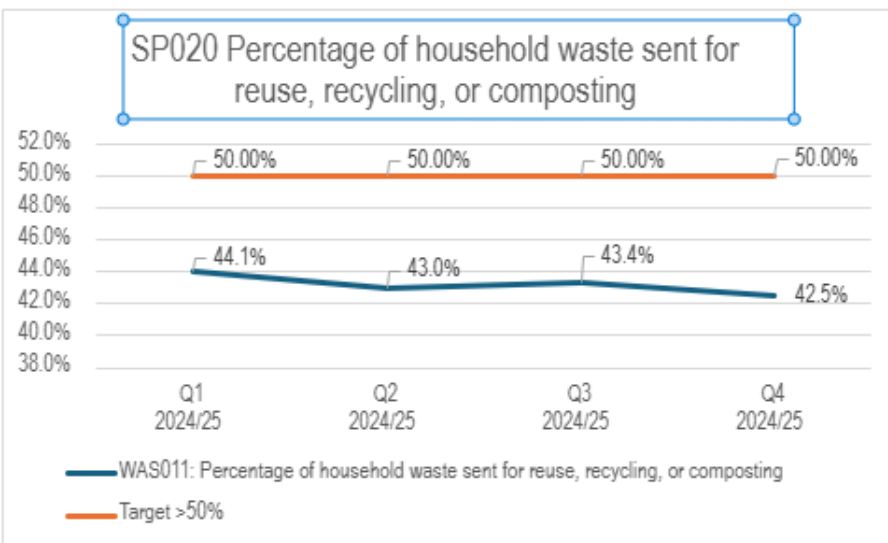
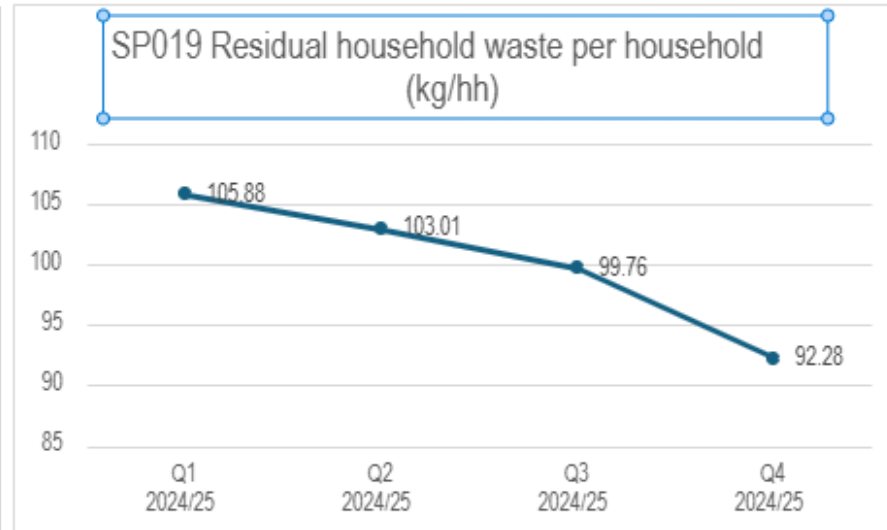
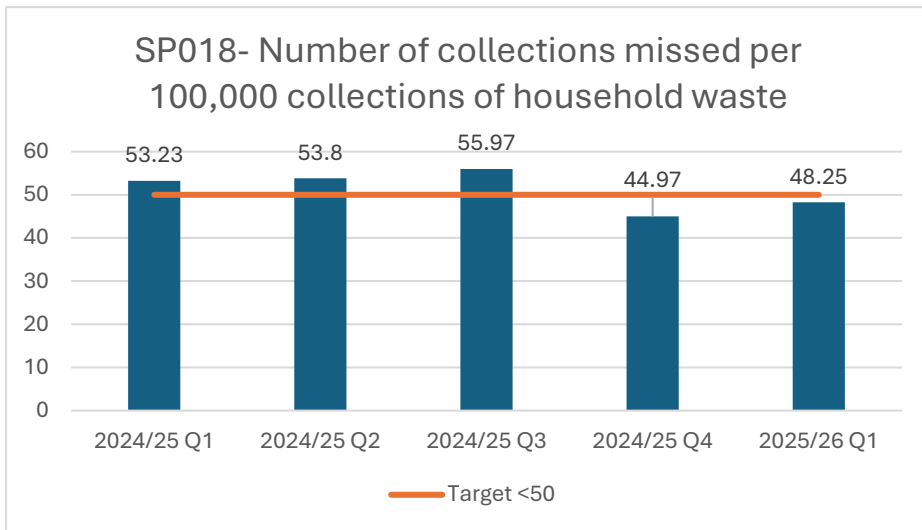
SP015 - The number of visits to the Dover Museum, Roman Painted House and Maison Dieu in person per quarter

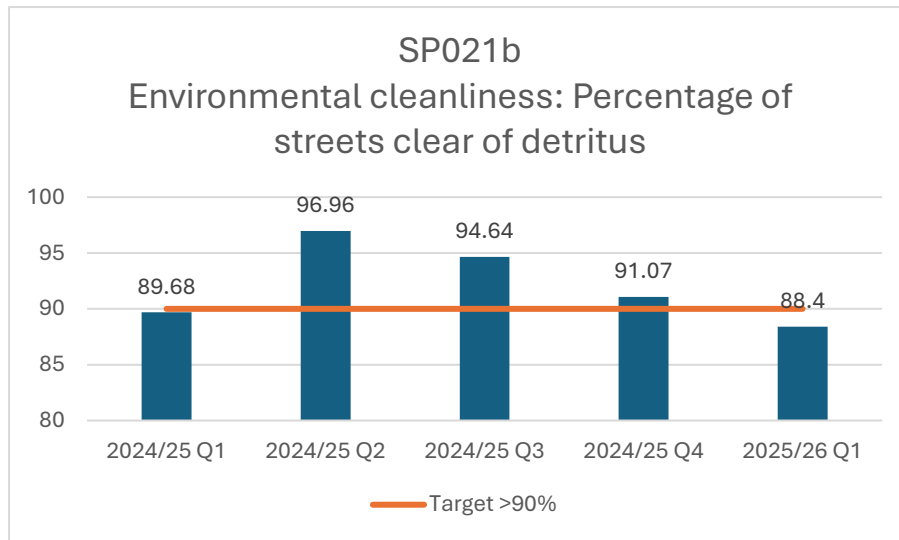


Strategic Priority 3 - Protecting our environment

Performance Indicator	Q1	Q2	Q3	Q4	Trend / Target	Q1 Comments
SP016 Reduction in Dover District Council's Green House Gas Emissions	N/A				Net zero by 2030	Data recorded annually for the preceding year. 2024/25 data usually available in Q2.
SP017 Total Tonnes of CO2e Comparison	N/A				Net zero by 2030	Data recorded annually for the preceding year. 2024/25 data usually available in Q2.
SP018 Number of collections missed per 100,000 collections of household waste	48.25				<50 Per month	Within the target.
SP019 Residual household waste per household	TBC*				<450kg /hh total at year-end	*Awaiting KCC data. 2024/25 Q4 data – 92.28
SP020 Percentage of household waste sent for reuse, recycling, or composting	TBC*				>50% average at year-end	*Awaiting KCC data. 2024/25 Q4 data – 42.5%

Performance Indicator	Q1	Q2	Q3	Q4	Trend / Target	Q1 Comments
SP021a Environmental cleanliness: Percentage of streets clear of litter	94.2%				Litter - =>95%	The Spring "high-speed road cleanse" and the Spring "KCC Weedspray" take place during Q1 placing increased pressure on the BAU activity.
SP021b Environmental cleanliness: Percentage of streets clear of detritus	88.4%				=>90%	The Spring "high-speed road cleanse" and the Spring "KCC Weedspray" take place during Q1 placing increased pressure on the BAU activity.





*The graphs for SP019 and SP020 show the data for Q4 of 2024/25 as these are reported retrospectively due to awaiting data from KCC (previously these were KPI numbers: WAS010 and WAS011).

Strategic Priority 4 - Supporting our communities

Performance Indicator	Q1	Q2	Q3	Q4	Trend / Target	Q1 Comments
SP022 Number of Leisure Centre Visits (Dover District Leisure Centre, Tides and Tennis Centre)	DDLC - 175,310 Tides and Tennis Courts combined - 11,026				N/A	The Q1 figure for DDLC is an increase of 11,417 visitors on last year's Q1 total. There has been a very slight decline in gym visitors during June 2025 as the gym has been closed for refurbishment works to take place. DITC&SH ² is under a one-year interim contract arrangement, the swimming pool is closed, and services comprise of Dryside facilities only; therefore, Q1 is a total for Dryside visits only.
SP023a Health and Safety (Corporate) - Total number of interventions	30				N/A	This is made up of: <ul style="list-style-type: none"> • Injury – 15 • Violence – 8 • Near Miss – 2 • Property Damage – 5 • First Aid Report – 0 • Dangerous Occurrence – 0 • Illness / disease (work related) – 0
SP023b Health and Safety (District) - Total number of interventions	180				N/A	This is made up of: <ul style="list-style-type: none"> • Inspections – 9 • Accidents – 7 • Complaints – 8 • Consultations (Licensing, Safety Action Group and Planning) - 156

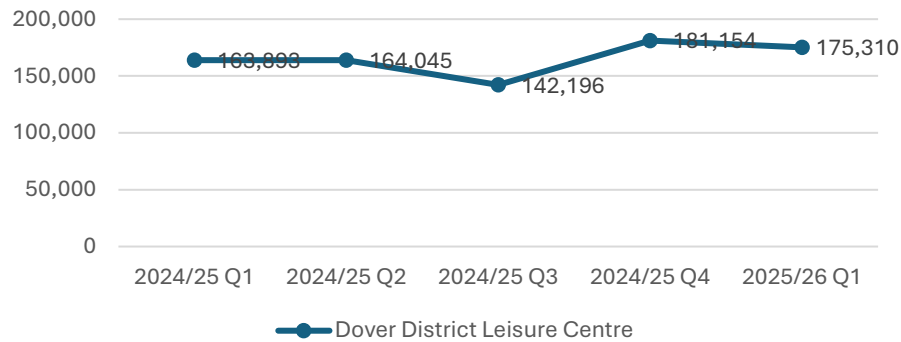
² Deal Indoor Tennis Centre & Sports Hall

Performance Indicator	Q1	Q2	Q3	Q4	Trend / Target	Q1 Comments
SP024 Number of biosecurity checks – removal of illegal meat / POAO at the Border	3985				N/A	The checks resulted in 514 seizures in Q1.
SP025 Number of contacts made with food businesses (inspections, visits, advice given etc)	178				N/A	Please note the figure for SP025 represent the number of inspections and interventions at food businesses consists of: <ul style="list-style-type: none"> • Food Hygiene Inspections • Requested rescore revisits • Enforcement Revisits • Alternative interventions for low-risk establishments e.g. questionnaires • Complaint visits • Advice visits/ advice to businesses given remotely
SP026 Percentage of food businesses assessed as broadly compliant (food hygiene rating of 3, 4 or 5)	97.30%				N/A	
SP027a Planning Enforcement Cases - Number of cases received	78				N/A	

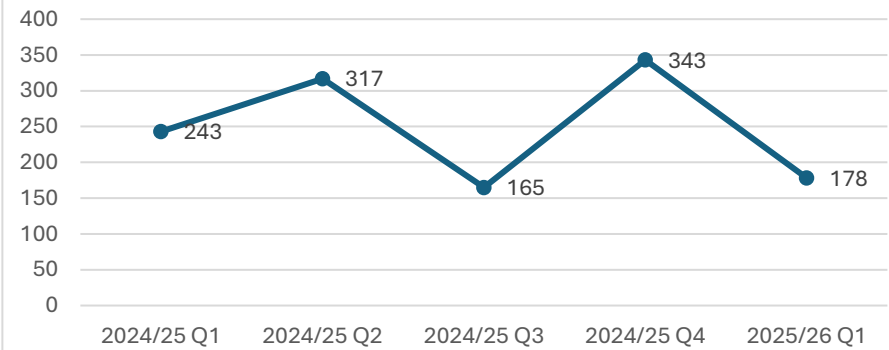
Performance Indicator	Q1	Q2	Q3	Q4	Trend / Target	Q1 Comments
SP027b Planning Enforcement Cases – Number of cases closed (by reason for closure)	102				N/A	<ul style="list-style-type: none"> • 2 - Superseded (e.g. covered by another investigation) • 9 - Breach Ceased • 9 - Breach resolved • 1 - Immune from enforcement • 40 - No breach • 6 - No further action • 20 - Not expedient to enforce • 15 – planning permission granted
SP027c Planning Enforcement Cases - Number of notices issued	3				N/A	
SP027d Planning Enforcement Cases - Number of appeals and prosecutions	1 appeal ongoing				N/A	
SP028a Anti-Social Behaviour (ASB) cases resolved within 30 days	59				N/A	83.1% of cases resolved within the 30 days.
SP028b Number of cases identified	71				N/A	

Performance Indicator	Q1	Q2	Q3	Q4	Trend / Target	Q1 Comments
SP029 Number of Community & Placemaking Events supported and delivered across the District per quarter (Event Planning & ESAG)	55 - DDC Land 23 - Non DDC Land				N/A	

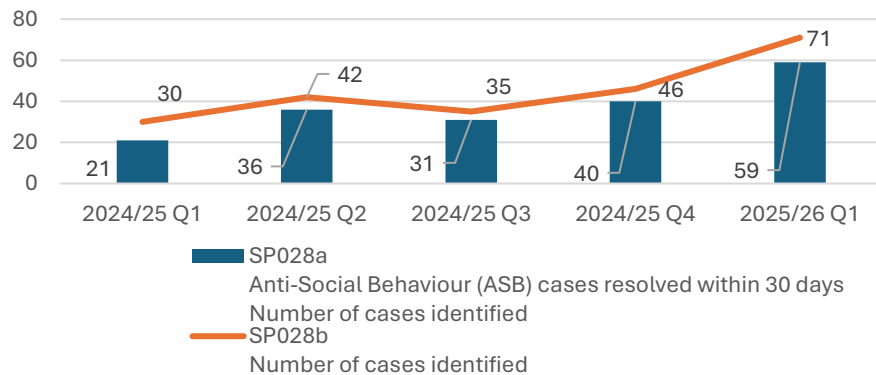
SP022 - Number of Leisure Centre Visits
(Dover District Leisure Centre, Tides and Tennis Centre)



SP025 - Number of contacts made with food businesses (inspections, visits, advice given etc)



SP028a - Anti-Social Behaviour (ASB) cases resolved within 30 days
SP028b - Number of cases identified



Strategic Priority 5 - Modernising our council

SP030 - Key Risks from the Corporate Risk Register

The information contained within the Performance Report is only for the key 'red' risks during the period Quarter 1 2025/26.

A summary of the mitigation (risk control) is included. More detail is contained within the individual risk sheets.

KEY TO THE TABLE			
RISK CONTROL			
T1 - Tolerate	T2 - Treat	T3 - Transfer	T4 - Terminate

DIRECTION OF TRAVEL		
↓ Risk Reducing	↑ Risk Increasing	↔ Risk Unchanged

RISK V THREAT
● - Indicates that part of the risk is a 'threat' that is beyond the Council's control

No.	Risk Title	Risk Owner	Risk Description	Summary of Risk Control (Mitigation) <i>The full risk control is contained on the individual risk sheet</i>	Risk Control	Inherent Risk Score	Residual Risk Score	Direction of Travel & RAG Colour
R01 ●	Financial Shortfall	Director of Housing, Finance & Assets	The impact of recession, inflation, and reduced Government funding results in a lack of sufficient financial resources which impacts on service provision and the capital programme. Capital resources are very limited.	The council has little influence over the causes of the risk. The Council continues to prepare the Medium-Term Financial Plan (MTFP) on a prudent basis to ensure it is robust. The s151 officer produces a robust and extensive s25 report to Members. Budgets are closely monitored, and expenditure control and recruitment processes are tightly controlled.	T1 T2	25	25	↔
R02 ●	Business Rates Income	Director of Housing, Finance & Assets	Volatility of funding from Business Rates results in unexpected reductions in resources for the Council.	The council has little influence over the causes of the risk. The Council continues to prepare the Medium-Term Financial Plan (MTFP) on a prudent basis to ensure it is robust. The s151 officer produces a robust and extensive s25 report to Members. Budgets are	T1 T2	25	25	↔

No.	Risk Title	Risk Owner	Risk Description	Summary of Risk Control (Mitigation)	Risk Control	Inherent Risk Score	Residual Risk Score	Direction of Travel & RAG Colour
				<p><i>The full risk control is contained on the individual risk sheet</i></p> <p>closely monitored, and expenditure control and recruitment processes are tightly controlled.</p> <p>The Council continues to engage proactively with the DLUHC and CIPFA to try and ensure the accounting and resourcing adjustments and the resource allocations from the new system are made on a reasonable basis for Dover and that DLUHC use the most up to date data.</p>				
R03	Increased homelessness and demand for social housing	Director of Housing, Finance & Assets	This is a demand led service, with peaks and troughs. There are currently very high levels of demand, predominantly due to increased serving of Section 21 Notices ('no fault evictions') by landlords ahead of	<p>The Council is increasing the stock of affordable housing in the district.</p> <p>Alternatives to B&B and nightly paid accommodation are also being purchased / developed for those accepted as homeless and B&B accommodation, where required, is being purchased</p>	T2	20	20	↔

No.	Risk Title	Risk Owner	Risk Description	Summary of Risk Control (Mitigation) <i>The full risk control is contained on the individual risk sheet</i>	Risk Control	Inherent Risk Score	Residual Risk Score	Direction of Travel & RAG Colour
			changes to legislation relating to the private rented sector. There is also an increased number of familial evictions of young people by their parents / guardians.	at lower nightly costs. Those in B&B are also pro-actively managed to reduce the average length of stay and the costs to the Council. The Council is engaging with KCC to explore ways of commissioning supported housing that do not generate uncapped costs to the council. Two Homelessness Prevention Officers have been appointed.				
R04	Unable to deliver Statutory Port Health functions and provide sufficient biosecurity controls at the Dover	Director of Environment & Place (Deputy Chief Executive) Head of Port Health and Public Protection	The continuing uncertainty from DEFRA over the border controls, the operating model to be operated and the funding and staffing requirements at Dover (and all other ports) and now the proposed EU SPS agreement, exposes DDC as Port Health authority.	Seeking direct engagement with HMG to review and scrutinise the implementation of the BTOM. Lobbying HMG to mitigate the risk created by HMG, and to fund the service appropriately. Providing clear and consistent evidence of the	T2	25	25	↔

No.	Risk Title	Risk Owner	Risk Description	Summary of Risk Control (Mitigation)	Risk Control	Inherent Risk Score	Residual Risk Score	Direction of Travel & RAG Colour
	Border and Coquelles.		The absence of bio-security control requirements from DEFRA at Dover and other ports exposes the UK.	<p>risks created by HMG to GB biosecurity, directly to Minister(s) and MP's etc. Providing maximum smart service delivery with minimal personnel.</p> <p>Seeking to keep costs stable.</p>				
R13	Delivering a sustainable budget	Director of Housing, Finance & Assets	The pressures on funding from Council Tax, Business Rates, car parking, leisure income and other sources and the increase in costs arising from inflation which is increasing faster than income will place pressure on earmarked reserves to fund the budget. This will not be a long-term sustainable solution.	<p>Brief cabinet on the strategic options available and the impact upon reserves to present a sustainable budget.</p> <p>Maintain a smoothing reserve to cope with unexpected in-year pressures and meet the unexpected pressures of DEFRA's withdrawal of funding from reserves.</p> <p>Produce a robust s25 report.</p>	T2	25	25	↔
R17	Cyber Security, Business	Director of Environment and Place	The risk of an IT related business Continuity event occurring and causing	<ul style="list-style-type: none"> • Technical measures to improve business continuity and security. 	T2	25	15	↔

No.	Risk Title	Risk Owner	Risk Description	Summary of Risk Control (Mitigation) <i>The full risk control is contained on the individual risk sheet</i>	Risk Control	Inherent Risk Score	Residual Risk Score	Direction of Travel & RAG Colour
	Continuity and Disaster Recovery	(Deputy Chief Executive) Head of Technology and Resilience	disruption to the Council's IT systems and general ability to function.	<p>Working closely with Emergency Planning including carrying out regular simulated cyber and disaster exercises to test the council's plans.</p> <ul style="list-style-type: none"> • In house security team monitoring threat events and completing vulnerability management on all corporate devices to lower risk of cyber threats. • Communication of major incidents needs to form part of the Communications and PR strategy. • The council has a programme of annual cyber security and data 				

No.	Risk Title	Risk Owner	Risk Description	Summary of Risk Control (Mitigation) <i>The full risk control is contained on the individual risk sheet</i>	Risk Control	Inherent Risk Score	Residual Risk Score	Direction of Travel & RAG Colour
				protection training for staff and councillors.				
R18	Cyberattack	Director of Environment and Place (Deputy Chief Executive) Head of Technology and Resilience	Cyberattack resulting in data breach or corruption of data	<ul style="list-style-type: none"> We have systems in place for pro-active detection, prevention, investigation cyber-attacks. Cyber Security training is given to all staff on an annual basis and as part of induction for new staff. In house security team monitoring threat events and completing vulnerability management on all corporate devices to lower risk of cyber threats. 	T2	25	15	↔
R19	Health and Safety	Head of HR, H&S, Payroll and Corporate	Accidents, Occupational Ill Health, Dangerous Occurrences, Near Misses etc. occurring to staff or members of the public,	H&S team has been increased from 1 officer to 2, to increase H&S activity across the Council and develop and deliver training	T2	25	15	↔

No.	Risk Title	Risk Owner	Risk Description	Summary of Risk Control (Mitigation)	Risk Control	Inherent Risk Score	Residual Risk Score	Direction of Travel & RAG Colour
		Communications	because of poor Health & Safety Management.	<p>sessions to raise awareness of risk, reporting and mitigation.</p> <p>Regular audit of departments will be implemented in Q1 2025 to identify high risk areas and report to CMT and H&S Joint Consultative Health and Safety forum.</p>				
R22	Emergency and Business Continuity Plans	Head of Technology and Resilience Community Safety, Resilience and Digital Manager	Inability of the Council to fulfil its functions during an emergency due to inadequate Emergency and Business Continuity Plans	<ul style="list-style-type: none"> Emergency Plans and Business Continuity Plans are in place and reviewed in an annual basis. This is a constant cycle of review. The on-call officers (Duty Response, Incident Liaison and Activation Officers) also receive update training and in line with the Out of Hours Call Centre training which is now in house allowing for 	T2	25	20	↔

No.	Risk Title	Risk Owner	Risk Description	Summary of Risk Control (Mitigation) <i>The full risk control is contained on the individual risk sheet</i>	Risk Control	Inherent Risk Score	Residual Risk Score	Direction of Travel & RAG Colour
				<p>a more cohesive approach to responding to incidents.</p> <ul style="list-style-type: none"> A review BCP's so that the Corporate BCP can be completed. Revisions are planned within the 2024/2025 work plan and preparations have started regarding this. 				
R23	Public Service Network (PSN) non-compliance	<p>Director of Environment and Place (Deputy Chief Executive)</p> <p>Head of Technology and Resilience</p>	Public Service Network (PSN) non-compliance results in the Council being unable to access Government Networks, which in turn impacts on service delivery	<ul style="list-style-type: none"> The Vulnerability Management Program is in place and compliance work orders are now a regular feature of the operational teams' workloads. Metrics have been developed to better track and inform management responses. Undertaking an IT Health Check (ITHC) to enable 	T2	25	15	↔

No.	Risk Title	Risk Owner	Risk Description	Summary of Risk Control (Mitigation) <i>The full risk control is contained on the individual risk sheet</i>	Risk Control	Inherent Risk Score	Residual Risk Score	Direction of Travel & RAG Colour
				the Council to renew PSN compliance.				
R24	Safeguarding	Head of Technology and Resilience Community Safety, Resilience and Digital Manager	Council and/ or contractors fails to adhere to meet safeguarding obligations as set out in legislation such as Children Act 2004 and The Care Act 2014.	<ul style="list-style-type: none"> Safeguarding Policy and Persons in Position of Trust (PiPoT) Policies have been updated and currently awaiting to go to cabinet along with some additional policies within housing. This also includes contractual requirements for all key contractors. Safeguarding Adult Reviews and Safeguarding Children Reviews take place annually Safeguarding received a substantial reassurance by EKAP earlier this year. Full review of all DDC posts requiring DBS 	T2	20	15	↔

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				<p>checks are now completed by HR on all staff.</p> <ul style="list-style-type: none"> Handbook has been designed for DDC staff and contractors designed to be a useful toolkit for staff in reminding them of the authorities' obligations in regard to safeguarding. 				
R26	Increasing Costs of Supported Housing	Director of Housing, Finance & Assets	Significant increases in the costs of supported housing following changes in social services practices by Kent County Council. KCC are commissioning supported housing within the Dover District from charity and private providers. The premium costs of the service are borne by DDC.	DDC officers are engaging with KCC to attempt to moderate or change the supported housing commissioning process within KCC. However, the financial pressures within KCC are such that there is limited prospect of success.	T2, T3	16	16	↔

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R27 ●	S114 notices issued within Kent and Medway	Director of Housing, Finance & Assets	The issue of s114 notices by s151 officers within KCC and Medway, leading to more extreme cost savings within those councils and cost shunt to the districts and, in the event of financial failure, restructuring of local government in Kent to a unitary model.	There are no realistic mitigations that can be undertaken at district level.	T1	20	20	↔
R28	Tree Failures	Head of Parks, Open Spaces and Countryside	The Council cares for around 150 hectares of parks, open spaces, sports pitches, cemeteries, and closed churchyards on a regular schedule, while many further hectares of land are visited by the in-house grounds maintenance team on a reactive basis. Numerous trees are present on DDC owned land and increasingly	Where fallen or dangerous trees are noted by the GM team during their rounds, or issues are reported by the public, the Parks and Open Spaces section arranges reactive works via its term maintenance arboriculture contractor. A specialist consultant has been appointed to survey tree stock at the Council's strategic sites during 2025 and any urgent works	T2	15	15	↔

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			<p>frequent extreme weather events raise the likelihood of tree failures, with potential personal injury or property damage. However, this potential danger should always be weighed against the environmental benefit provided by trees. Condition surveys of tree stock at strategic sites were last undertaken in 2019/20, covering the main parks, all cemeteries and closed churchyards. However, many of the Council's smaller amenity spaces within housing areas were excluded from these surveys. In addition, no surveys have been carried out on council owned land that falls outside the regular maintenance regime, some of which is located</p>	<p>identified will be undertaken as a priority. The next phase will be to survey all council owned sites that are subject to regular maintenance (anticipated to commence 2026). In the medium term a tree management strategy will be developed, that will include consideration of periodic tree surveys for all Council owned land, including areas that are currently only visited on a reactive basis.</p>				

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			adjacent to residential areas. Therefore, currently it is difficult to quantify the risk presented by tree failures on Council owned land.					
R36	Veolia	Head of Parks, Open Spaces & Countryside Head of Technology and Resilience	Waste Services – Cloud System	There is a potential risk to a third-party system that the Council has identified and is working with the supplier over the implementation of measures to address. This has reached the testing phase with the supplier of the system, and it is expected that the residual risk will reduce significantly in the near future.	T2	20	20	NEW