Instruction to your Bank or Building Society to pay by Direct Debit

Please fill in the whole form and send it to:

Council Tax
Dover District Council
White Cliffs Business Park
Dover, Kent CT16 3PJ

Name(s) of Account Holder(s)

Bank/Building Society account number

(Last box: Giro customers only)

Bank Sort Code

Name and full postal address of your bank or Building Society

To: The Manager

Bank/Building Society

Address

Postcode

Banks and Building Societies may not accept Direct Debit Instructions for some types of account.

COUNCIL TAX ACCOUNT NUMBER

OR ADDRESS OF PROPERTY

Originator’s Identification Number

This box is for Dover District Council’s information. It is not part of the Instruction to your Bank or Building Society

Please tick ONE date you want to pay monthly on:

1st ☐ 10 month ☐ 5th ☐ 12th ☐

19th ☐ 10 month ☐ 24th ☐ 12 month ☐

28th ☐ 10 month ☐ 12 month ☐

If you would like us to send all future Council Tax bills to your email address, please tell us your email address here. (This box is not mandatory)

Email address

This service is only available to people who are named on the bill. If you change your email address you must let us know straight away. You can opt out of this at any time by filling in the unsubscribe form at www.dover.gov.uk/paperless

Telephone

Instructions to your Bank Building Society:

Please pay Dover District Council Direct Debits from the account shown in this Instruction following the safeguards assured by the Direct Debit Guarantee.

I understand that this Instruction may remain with Dover District Council and its details may be passed electronically to my Bank/Building Society.

Signature(s)

Date

THIS GUARANTEE SHOULD BE DETACHED AND KEPT BY THE ACCOUNT HOLDER

The Direct Debit Guarantee

♦ This Guarantee is offered by all Banks and Building Societies that accept instructions to pay Direct Debits.
♦ If there are any changes to the amount, date or frequency of your Direct Debit Dover District Council will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Dover District Council to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
♦ If an error is made in the payment of your Direct Debit by Dover District Council or your Bank or Building Society, you are guaranteed a full and immediate refund from your branch of the amount paid.
♦ If you receive a refund you are not entitled to, you must pay it back when Dover District Council asks you to.
♦ You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required, please also notify us.

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