

## Comments from residents who have received energy efficiency measures from various schemes.

There has been a very positive impact – the house was almost impossible to heat previously with the existing electric radiators. The difference in the warmth of the house is immeasurable, and it heats up very quickly.

### **Solar Together Kent**

It was all seamless and sensible - online and then in person. Very personable staff at the installation and very helpful and friendly staff throughout the process. Gloria, Dover  
12 panels and battery

My home is a lot warmer now and very happy with the outcome. Used to have to go to bed to keep warm as it was so cold, now feels like I have my life back. So happy, thank you.

Gas consumption is almost halved compared to the similar time last year since having insulation measures installed. My home feels naturally warmer for longer periods.

We've lived in this house for almost 50 years and as a miner used to be supplied with 15 bags of coal a month from the colliery to heat our home. The closure of the pits meant that we had to spend a fortune on heating our home with gas due to the poor thermal efficiency of the property. Now thanks to funding from the Government's Local Authority Delivery scheme and Dover District Council's Housing Assistance Grant it has been possible to have our home wrapped in external wall insulation. We're looking forward to feeling a lot warmer next winter, lower heating bills and reducing our carbon footprint. Good news for us and the environment!

The heating is perfect, and the water is nice and hot. Everything is working ok and very happy with the outcome.

I would like to thank you for all your help with the grant scheme. The installers were excellent, I now have a new energy efficient gas boiler.

I would like to thank you for all your help and understanding throughout the process of getting me a new boiler. It has finally been fitted and I will be forever grateful for your willingness and understanding.

Solar PV has had a positive impact on electricity consumption – almost halving electricity consumption compared to similar sized homes (data from OVO app).

### **Solar Together Kent**

The whole process from start to finish had efficiency and was a well thought out process. Survey guy pleasant and all documentation emailed over quickly. The installation was quick and was all done within 2 hours and price as expected.  
Well done. Dover Resident