Dover District Council (DDC) Housing Management Service's Terms and Conditions for Competitions.

Please read these Terms and Conditions (T&Cs) carefully. When entering a competition, we will assume you have read these T&C's and agree to them.



- 1. The competition winner(s) may be published in future promotional material; however, we will contact you for agreement to this in line with Data Protection Guidelines.
- 2. There is a limit of one entry per household occupant. Repeat entries will be discounted.
- 3. Entry is free but the entry must be returned by the published deadline to be considered.
- 4. For poster competitions, any hard copies of entries will not be able to be returned. You may send a photo or scanned image of your entry, but winners will need to provide the original hard copy for high quality scan to take place prior to reproduction. Winners' hard copies can be returned if requested.
- 5. The winner(s) will be contacted by telephone, and failing that, by email or letter to arrange delivery details. If the winner is not contactable after 5 working days, a new winner will be decided.
- 6. The competition is open to tenant(s) and leaseholder(s) of Dover District Council that are named on a tenancy or lease agreement and family members/occupants that reside in the property. Tenant and Leaseholder information is listed on the information systems held by DDC. Tenants and Leaseholders must reside in the United Kingdom only.
- 7. DDC Councillor or employee of DDC are excluded from entering the competition.
- 8. Incorrectly completed entries will be disqualified.
- 9. DDC reserves the right to withhold prize money if a tenant or leaseholder's rent, council tax and or service charge account is in arrears. Prize draw monies may instead be used as a credit on their account.
- 10. This prize draw is being run by DDC's Housing Management Service and we reserve the right to amend these rules at any time. We may also create rules which will apply to a specific competition only. If this is the case, we will publish the amended competition rules and/or specific competition rules on the relevant competition webpage or literature.