

Welcome to

Barnesende Court

Independent Living Scheme



Millwall Place
Sandwich CT13 9BH

TEL: 01304 613549 (Hazelwood office)



Independent Living - Is it for you?

The purpose of Independent Living Housing is to enable you to continue living as independently as possible while providing you with housing related support. When you live in an Independent Living scheme, you still maintain the same responsibilities and independence that you have always enjoyed. Accommodation is available for ages 60+.

Each scheme has an Independent Living Manager whose aim is to support you without intruding, maintaining both freedom and privacy. It is important to understand that we do not provide a personal care service.

What we can help you with:

- Tenancy related queries including looking into your rent account, helping tenants to register on Kent Home Choice and referring to other agencies for housing assessment such as extra care housing.
- Referrals to social services for adaptations, equipment, or care packages.
- Referrals for money and benefit advice.
- Safeguarding vulnerable tenants.
- Setting up lifeline unit accounts.
- Undertaking scheme health and safety inspections.
- Reporting complex communal repairs inside and outside of scheme.
- Weekly welfare checks for vulnerable tenants
- Tenant viewing and sign-ups for new properties
- Liaising with contractors
- Covering out of hours emergencies and covering additional schemes when required.
- Regular updates of tenant information
- Managing Guest room bookings and invoicing

What we cannot help with:

- We are not qualified medical professionals so we cannot provide any medical or personal care. If you feel like you need some help with your everyday care needs, please speak to us as we can complete a referral to Social Services to see if they can support you with a care package.
- We cannot witness any legal documents such as wills.
- We cannot let contractors into your flat in your absence.
- We cannot take in prescriptions for you.
- We cannot handle your cash or bank cards.

Please note: The Independent Living Manager may manage other schemes so will not always be on-site.

Scheme Information

Barnesende Court consists of blocks of flats and a main common room area.

Bin Area

The household rubbish bins are outside, with communal recycling bins in several areas around the blocks.

Bin Collection Day

The recycling and household waste bins are collected on alternate weeks on a Tuesday. The food waste is collected weekly.

Lifeline Dispersed Units with Pendants

In your property you may have a choice to have dispersed unit that connects to a Lifeline service provider and is managed 24 hours a day. You can contact the service provider by pressing your pendant or the red button on the unit.

If you activate the Lifeline by accident, inform the service provider that you are ok.

Guest Room

There is no guest room at this site. Your Independent Living Manager can tell you where the nearest guest room is located.



Local Information

- Post Office
- Newsagents
- Supermarket
- Library
- Church
- Pharmacy
- Hairdressers
- Museum

Nearest GP Surgery: The Sandwich Medical Centre
CT13 0HE
01304 619 790

Police: Dial 999 for emergencies and 101 for non-emergencies

Urgent Treatment Centre: Deal has an
Urgent Treatment Centre
(8am to 8pm)
Victoria Hospital,
Deal, Kent CT14 9AU

Bus Services

The bus stops are a few minutes' walk away. The bus can take you to Canterbury, Ramsgate or Dover.

Train Station

The closest train station to Barnesende Court is Sandwich Station which is 0.3 miles away.