

Welcome to

Hazelwood Meadow, St Barts Road, Laburnum Avenue & Burch Avenue

Independent Living Scheme



Hazelwood Meadow Office
Hazelwood Meadow
Sandwich
CT13 0AP

TEL: 01304 613549



Independent Living - Is it for you?

The purpose of Independent Living Housing is to enable you to continue living as independently as possible while providing you with housing related support. When you live in an Independent Living scheme, you still maintain the same responsibilities and independence that you have always enjoyed. Accommodation is available for ages 60+.

Each scheme has an Independent Living Manager whose aim is to support you without intruding, maintaining both freedom and privacy. It is important to understand that we do not provide a personal care service.

What we can help you with:

- Tenancy related queries including looking into your rent account, helping tenants to register on Kent Home Choice and referring to other agencies for housing assessment such as extra care housing.
- Referrals to social services for adaptations, equipment, or care packages.
- Referrals for money and benefit advice.
- Safeguarding vulnerable tenants.
- Setting up lifeline unit accounts.
- Undertaking scheme health and safety inspections.
- Reporting complex communal repairs inside and outside of scheme.
- Weekly welfare checks for vulnerable tenants
- Tenant viewing and sign-ups for new properties
- Liaising with contractors
- Covering out of hours emergencies and covering additional schemes when required.
- Regular updates of tenant information
- Managing Guest room bookings and invoicing

What we cannot help with:

- We are not qualified medical professionals so we cannot provide any medical or personal care. If you feel like you need some help with your everyday care needs, please speak to us as we can complete a referral to Social Services to see if they can support you with a care package.
- We cannot witness any legal documents such as wills.
- We cannot let contractors into your flat in your absence.
- We cannot take in prescriptions for you.
- We cannot handle your cash or bank cards.

Please note: The Independent Living Manager may manage other schemes so will not always be on-site.

Scheme Information

Hazelwood Meadow consists of two blocks of eight flats together. The St Bart's blocks of flats are located on the main road and consist of 16 flats together.

Laburnum Avenue and Burch Avenue bungalows are close by. All of these are managed by the Independent Living Manager in the Hazelwood office.

Bin Area

The bin areas including recycling bins are located either in front or the back of the blocks. There are bins for all tenants' household waste and recycling. Each bungalow has its own bins.

Bin Collection Day

The recycling and household waste bins are collected on alternate weeks on a Tuesday. The food waste is collected weekly.

Guest Room

There is a guest room at Hazelwood Meadow for relatives and friends that can be booked through our Independent Living Manager. There is a charge for hiring this room.

Lifeline – Hardwired & Dispersed Units with Pendant.

The flats have a hardwired Lifeline pull cord system that is managed 24 hours a day. The bungalows have dispersed units with pendants also managed 24 hours a day. Tenant here have a choice of having these units. You can contact the Lifeline service provider by pulling a cord or by pressing your pendant. There are also pull cords and contact points situated around the building to summon help in an emergency. If you activate the Lifeline by accident, inform the service provider that you are ok.

Local Information

- Post Office
- Newsagents
- Supermarket
- Library
- Church
- Pharmacy
- Hairdressers

Nearest GP Surgery: The Sandwich Medical Centre,
CT13 0HE
0844 387 9997

Police: Dial 999 for emergencies and 101 for non-emergencies

Urgent Treatment Centre: Deal has an Urgent
Treatment Centre
(8am to 8pm)
Victoria Hospital
Deal, Kent CT14 9AU

Bus Services

The local bus stops are along St Bart's Road and within walking distance. The bus can take you to Dover, Ramsgate and Canterbury main bus stations.

Train Station

The closest train station to Hazelwood Meadow and surrounding areas is Sandwich station which is 0.4 miles away.

If you have any questions, you can make an appointment with your Independent Living Manager who will be happy to help.

