

Dear Tenants,

We will be introducing new monthly emails which will provide our tenants with updates, reminders and any other relevant information!

### **Our 2026 Garden Competition entries are OPEN**

If you are a green fingered tenant who would like to show off your garden, then enter here (<https://forms.office.com/e/w4634mgpxW>). Closing date: 30th June 2026.

We have 8 categories for you to enter, and you can enter in as many as you like, with lots of prizes to be won.

If you don't like to garden, no problem! You can nominate someone else with a competition worthy garden.

Our prize giving ceremony will be held on the 13th of August at the Maison Dieu in Dover.

### **Tenancy Agreement Consultations**

We would like to give a big thank you to everyone who came along to our Tenancy Agreement Consultations!

We held 6 consultations at our Independent Living Schemes where we discussed the changes to the new tenancy Agreement and listened to our tenants concerns and queries.

Our survey surrounding the updated Tenancy Agreement is now closed, and we would like to thank everyone who took part and completed the survey.

### **New resident groups**

We are introducing 3 new tenant groups, a Resident Scrutiny Group, a Cleaning Contract Focus Group and a Leaseholder Group.

If you would like your voice to be heard and have influence over decision making, then sign up!

- Resident Scrutiny Group (<https://forms.office.com/e/2dZFh5ayJL>) We would love for leaseholders of Dover District Council to come together to discuss and scrutinise certain topics.

- Cleaning Contract Focus Group (<https://forms.office.com/e/PZ73AU0h5G>) With the Town and Country Cleaning Contract ending shortly, we would like to give tenants a say in what will be included in the next cleaning contract.
- Leaseholder Group (<https://forms.office.com/e/02SpGgu4SW>) We are introducing a new group solely for leaseholders to share their opinions and run their own meetings.

### **Our new website**

You may have noticed we have a new website!

It has been tailored to provide ease for our tenants when finding the information they need. The website is designed to be user friendly with easy access tabs and popular task headings, making it much more efficient.

If you would like more information, click here (<https://www.dover.gov.uk/new-website-launch-comms>)

### **Access for repairs**

An important reminder from our Property Assets (Housing) Team- You must ensure that a member of any of our repair's contractors have safe and easy access to where the repair is being done, this applies to servicing and surveying the property too.

This also means ensuring somebody is there to grant access to the repairs team so they can complete the job as quickly and efficiently as possible.

If you're working or can't be in when we've organised a visit, please let us know so we can work with you to rearrange for a time that is more suitable.

### **Estate Walkabouts**

Our Estate Walkabouts have started, and we would love for you to get involved!

Estate walkabouts are regular visits to your area where we meet with tenants to review the condition of the estate, identify any issues and discuss potential improvements.

Click here (<https://www.dover.gov.uk/housing/council-tenants/get-involved/estate-walkabout-dates>) to find out more information and when we are coming to your area.

## **Fire Safety Information**

Please note this section applies to tenants who will be receiving a letter from us, NOT all tenants.

We are undertaking some changes regarding our Fire Alarms in blocks.

Please watch this video (<https://www.dover.gov.uk/housing/council-tenants/repairs/fire-safety-in-blocks>) on our website to get more of an understanding of how this change will affect you.

## **What's on in Dover in May**

With Summer around the corner and another Bank Holiday at the end of the month, it is the perfect time to enjoy the events in Dover and the surrounding areas. Click here (<https://www.whitecliffscountry.org.uk/whats-on?pg=2>) to find out what's on.

These emails will now be a monthly occurrence, but if you have any questions in the meantime, please get in touch via our email address, [tenantinvolvement@dover.gov.uk](mailto:tenantinvolvement@dover.gov.uk).

Kind regards,  
The Strategic Housing Team  
Dover District Council